

**Effective Date:** 2 February 2012

**Name of Service:** GigawaveLite service. *For additional details, refer to [www.singtel.com](http://www.singtel.com).*

**Description:** Customised GigawaveLite service scheme (**Customised Scheme**)

**Prices (including discounts):**

<b>2.5Gbps (STM16) GigawaveLite (Unprotected)</b>	<b>Monthly Recurring Charges</b>	<b>One-Time Charge</b>
1 <sup>st</sup> and 2 <sup>nd</sup> circuits	USD2,350	Waived
(With effect from 1 July 2012) 3 <sup>rd</sup> to 6 <sup>th</sup> circuits	USD 2,000	Waived
(With effect from 1 July 2012) 7 <sup>th</sup> circuit onwards	USD 2,000	Waived

The service level guarantee for the Customised Scheme is 99.99%.

The customer shall be entitled to a rebate of 10% of the monthly recurring charge in the event that the GigawaveLite service fails the service level guarantee.

**Key Terms and Conditions:**

1. The minimum contract term for the Customised Scheme and GigawaveLite services is 15 years.
2. The first and second circuits must be subscribed in a single application.
3. (With effect from 1 July 2012) The third to sixth circuits must be subscribed in a single application.
4. (With effect from 1 July 2012) The seventh and subsequent circuits may be purchased individually.
5. There shall be no auto-renewal for the Customised Scheme.
6. No other discounts shall apply to the Customised Scheme.
7. There shall be no refund or rebate of monies paid in the event the customer terminates the service(s) subscribed under the Customised Scheme prior to the expiry of the service contract term except where the Customised Scheme is terminated as a result of SingTel's material breach, then SingTel will refund the proportionate monies to the customer for the remaining period of the contract term for the particular service(s) affected by the material breach.
8. The customer shall not resell the service subscribed under the Customised Scheme either as is or as a full or sub-bandwidth standalone service, but may use the service as part of its own network to offer its own services. Notwithstanding the foregoing, the customer shall be entitled to resell the service to its affiliate, which for the avoidance of doubt, is an

entity in which the customer directly or indirectly through another entity within its group of companies owns 50% of the share capital in that entity, to be used as part of its own or the affiliate's own network in accordance with the restrictions and requirements of this clause provided however that the customer or the affiliate shall not be entitled to resell the service subscribed under the Customised Scheme to any other third party 'as-is'.

9. The GigawaveLite service is subject to resource availability.
10. All other terms and conditions of the SingTel GigawaveLite service shall apply.

#### **Suspension and Termination Provisions:**

In the event that the customer terminates a circuit subscribed under the Customised Scheme during the contract term, the customer shall be liable for a premature termination charge of 100% of the remaining contract value.

*For details, refer to [www.singtel.com](http://www.singtel.com).*

#### **Eligibility:**

The Customised Scheme is offered to any similarly situated customers who meet the following criteria:

- a) The customer must be willing to subscribe to at least two 2.5Gbps (STM16) GigawaveLite (Unprotected) in a single application; and
- b) Accepts the terms and conditions of the Customised Scheme in its entirety.