

Effective Date: 24 April 2013

Name of Service: SingTel Meg@POP service

For details, refer to www.singtel.com.

Description: Customised Meg@POP service package (**Customised Package**)

Prices (including discounts):

Service Description	Quantity	Monthly Recurring Charges (MRC) (\$ per half-circuit)	One-Time Charge (OTC) (\$ per half-circuit)
Meg@POP IPVPN eLite (10Mbps) service with SRP521 router	55	\$130	Waived
Standard Meg@POP IPVPN EthernetLink (300Mbps) service with SRP521 router	1	\$1,400	Waived

The tariffs will be applicable to all new and renewed Meg@POP circuits subscribed under the Customised Package.

The Meg@POP service under the Customised Package includes the circuit and router hardware only. It excludes other charges such as installation charge and maintenance charge for the router.

The waiver of OTC is only for standard installation of the Meg@POP circuit. Other charges such as express installation and relocation charges of the Meg@POP circuit are not included.

Key Terms and Conditions:

1. The contract term of the Customised Package will be 5 years.
2. The minimum contract term of all Meg@POP circuits subscribed under the Customised Package will be 5 years.
3. The customer must implement the Meg@POP circuits within 12 months from the date of provisioning of the first Meg@POP eLite circuit in order to enjoy the proposed customised tariffs. In the event that the customer does not meet this, the customer will be required to pay SingTel a shortfall as follows:

$$\begin{aligned} \text{Shortfall} &= [(55 - \text{actual number of Meg@POP IPVPN eLite circuits subscribed}) * \\ &\quad \$130 * 60 \text{ months}] \\ &+ [(1 - \text{actual number of Standard Meg@POP IPVPN EthernetLink} \\ &\quad \text{circuit subscribed}) * \$1,400 * 60 \text{ months}] \end{aligned}$$

4. Customers who wish to upgrade their existing bandwidth during the contract term and require a change of router to another router provided by SingTel shall be charged a one-time charge of \$350.
5. If the customer requires the Meg@POP IPVPN eLite service to be provisioned at locations where resources are unavailable, SingTel will provide the customer with an equivalent Meg@POP BizLink service (subject to resource availability) at the said location at the same customised rates.
6. The customer shall not resell the Customised Package "as is" or as a standalone Meg@POP product, but may bundle the services offered under the Customised Package as part of its own network service.
7. The Customised Package is subject to resource availability.
8. No other discounts, including term and volume discounts, or promotions shall be applicable to the Customised Package.
9. There will be no auto renewal of the Customised Package. For any service required after the contract term, the customer will have to re-negotiate with SingTel.
10. All other standard prices, terms and conditions of SingTel Meg@POP service, Meg@POP IPVPN eLite service and Meg@POP IPVPN EthernetLink service shall remain applicable.

Suspension and Termination Provisions:

In the event the customer terminates any service(s) offered under the Customised Package before the end of the service contract term, the customer shall be liable for a premature termination charge of 100% of the remaining contract value.

Eligibility:

The Customised Package is offered to any similarly situated customers who meet the following criteria:

- a) Must have or be willing to subscribe to a minimum of 50 Meg@POP IPVPN eLite circuits (bandwidth 10Mbps) and a minimum of 1 standard Meg@POP IPVPN EthernetLink circuit (bandwidth 300Mbps); and
- b) Accepts the terms and conditions of the Customised Package in its entirety.