

Effective Date: 15 July 2014

Name of Service: SingTel ISDN service

For details, refer to www.singtel.com.

Description: Customised ISDN service scheme (**Customised Scheme**)

Prices (including discounts):

Service Description	One-Time Charge (OTC)
ISDN Exchange Diversity	100% off prevailing list OTC
ISDN Switch Diversity	
Caller Number Display and Caller Number Non-Display	
Multi Line Hunting	
DDI	

Service Description	Monthly Recurring Charge (MRC) (per block of 10 numbers)
DDI Number Reservation	100% off prevailing list MRC

Key Terms and Conditions:

1. The contract term for the Customised Scheme is 3 years, with the option to extend the contract term of the Customised Scheme for another 2 years.
2. The contract term for the service(s) subscribed under the Customised Scheme is 3 years, with the option to extend the service(s) for another 2 years.
3. There shall be no auto-renewal for the Customised Scheme.
4. The customer shall not resell the service(s) provided under the Customised Scheme.
5. Services subscribed under the Customised Scheme are subject to availability of resources.
6. If any remote access facilities or customisation requirements are needed, the customer will be quoted separately.
7. All other prices, terms and conditions of the SingTel ISDN30 service shall apply.

Suspension and Termination Provisions:

For details, refer to www.singtel.com.

Eligibility:

The Customised Scheme is offered to any similarly situated customers who meet the following criteria:

- a) Subscribes to or is willing to subscribe to a minimum of 30 new ISDN30 lines, of which at least half of the subscribed lines include both exchange and switch diversity lines;
- b) Subscribes to or is willing to subscribe to at least 3,000 DDI numbers; and
- c) Accepts the terms and conditions of the Customised Scheme in its entirety.