

**Effective Date:** 4 September 2007

**Name of Service:** SingTel Meg@POP services

*For additional details, refer to [www.singtel.com](http://www.singtel.com) under "Business Customers".*

**Description:** Customised Meg@POP service package (**Customised Package**)

**Prices (including discounts):**

Meg@POP EthernetLink (outdoor) service

Monthly Recurring Charge (**MRC**) (\$ per circuit):

1Mbps - \$1,071; 2Mbps - \$1,224; 3Mbps - \$1,377; 4Mbps - \$1,530; 5Mbps - \$1,683

(With effect from 19 October 2010)

<b>Quantity of New Circuits (2Mbps and 4Mbps)</b>	<b>MRC for the 2Mbps service (\$ per circuit)</b>	<b>MRC for the 4Mbps service (\$ per circuit)</b>
100 – 199	900	1,250
200 – 299	800	1,250
300 and above	700	1,250

One-Time Charge (**OTC**) (\$ per circuit):

1Mbps to 5Mbps - \$2,600

Meg@POP mLink service (with effect from 19 October 2010)

<b>Bandwidth (Mbps)</b>	<b>MRC (\$ per circuit)</b>	<b>OTC</b>	<b>Free Data Bundle (GB)</b>
1	19	6,800	1
1	30		30

Meg@POP IPVPN E-Access service (with effect from 30 April 2012)

<b>Service</b>	<b>(MRC) (\$ per circuit)</b>	<b>(OTC) (\$ per circuit)</b>
Meg@POP IPVPN E-Access 900Mbps service	\$5,300	\$1,300

Meg@POP mLink service (with effect from 16 May 2012)

<b>Bandwidth (Mbps)</b>	<b>MRC (\$ per circuit)</b>	<b>OTC</b>	<b>Free Data Bundle (GB)</b>
1	21	10	3

### **Key Terms and Conditions:**

1. (With effect from 19 October 2010) The contract term of the Customised Package for the Meg@POP EthernetLink (outdoor) service and the Meg@POP mLink service is five (5) years and two (2) years respectively.
2. (With effect from 19 October 2010) The contract term of the Meg@POP EthernetLink (outdoor) circuits subscribed under the Customised Package will expire at the end of the contract term of five (5) years.
3. (With effect from 16 May 2012) The contract term of the Meg@POP mLink circuits subscribed under the Customised Package will be two (2) years for both new and upgraded Meg@POP mLink circuits.
4. (With effect from 19 October 2010) The applicable MRC for the 2Mbps and 4Mbps EthernetLink (outdoor) circuits will be applicable to both new and existing 2Mbps and 4Mbps circuits.
5. (With effect from 19 October 2010) The customer must commit to the following minimum volume of Meg@POP EthernetLink (outdoor) circuits:
  - a. At least 80 new 2Mbps circuits within 3 months from the start of the effective date of the Customised Package; and
  - b. At least 160 new 2Mbps circuits within 12 months thereafter.
6. (With effect from 19 October 2010) If the customer fails to meet the minimum volume of Meg@POP EthernetLink (outdoor) circuits, the customer will be charged a shortfall penalty of 20% of the applicable MRC for each circuit that is below the minimum volume.
7. (With effect from 16 May 2012) The customer must subscribe to a minimum of 300 mLink circuits with the 1GB or 3GB data bundle, and may only subscribe to a maximum of 60 mLink circuits with the 30GB data bundle.
8. (With effect from 19 October 2010) Should the customer require additional mLink circuits with the 30GB data bundle, the customer may subscribe to such additional mLink circuits at the prevailing list prices.
9. (With effect from 19 October 2010) The customer will have a period of one (1) year to meet the minimum volume of 300 mLink circuits with the 1GB or 3GB data bundle. Should the customer be unable to meet the minimum volume, such mLink circuits will revert to the standard mLink service offering with 30GB data bundle.
10. (With effect from 16 May 2012) If the customer upgrades an existing Meg@POP mLink circuit with 1GB data bundle to a Meg@POP mLink circuit with 3GB data bundle, the OTC and PTC of the upgraded Meg@POP mLink circuit shall be waived.
11. (With effect from 30 April 2012) The contract term of the Customised Package and the Meg@POP IPVPN E-Access service is 2 years.
12. (With effect from 30 April 2012) No other discounts will be applicable to the services subscribed under the Customised Package.
13. There shall be no auto-renewal of the Customised Package.
14. The customer is not allowed to resell the services subscribed under the Customised Package.
15. All other standard terms and conditions of SingTel Meg@POP service, Meg@POP EthernetLink (outdoor) service and Meg@POP mLink service shall remain applicable.

### **Suspension and Termination Provisions:**

Should the customer terminate any Meg@POP EthernetLink (outdoor) circuits before the end of the contract period, the following premature termination charges (PTC) shall apply:

- Termination within the 1<sup>st</sup> to 12<sup>th</sup> month – 20% of the remaining contract term
- Termination within the 13<sup>th</sup> to 24<sup>th</sup> month – 18% of the remaining contract term
- Termination within the 25<sup>th</sup> to 36<sup>th</sup> month – 16% of the remaining contract term
- Termination within the 37<sup>th</sup> to 48<sup>th</sup> month – 14% of the remaining contract term
- Termination within the 49<sup>th</sup> to 60<sup>th</sup> month – 12% of the remaining contract term

For Meg@POP EthernetLink (outdoor) circuits renewed under the Customised Package, the PTC of such circuits will be waived.

The standard PTC for the Meg@POP mLink service and Meg@POP IPVPN E-Access service will be applicable.

**Eligibility:**

The Customised Package is offered to any similarly situated customers who meet the following criteria:

- a) (With effect from 19 October 2010) Must have or be willing to commit to a minimum annual spend of \$2 million on Meg@POP services for the duration of the Customised Package;
- b) (With effect from 16 May 2012) Must have or be willing to commit to a minimum of 250 Meg@POP EthernetLink (outdoor) circuits and a minimum of 300 Meg@POP mLink circuits (1GB or 3GB data bundle) for the duration of the Customised Package; and
- c) Accepts the terms and conditions of the Customised Package in its entirety.