

Effective Date: 1 November 2016

Name of Service: Meg@POP E-Access. *For additional details, refer to www.singtel.com*

Description: Introduction of Modification Charge

Prices (including discounts):

1. Meg@POP E-Access one-time modification charge: \$130 per modification
2. Modifications:
 - a. upgrade/downgrade of subscribed bandwidth;
 - b. change of Class of Service; and
 - c. change of layer 2 or layer 3 network protocol information
3. The leadtime for each modification is 10 working days.

Terms and Conditions:

1. The modification charge is only applicable for modifications that do not change the access technology and do not require an onsite visit.
2. The modification charge is only applicable to Non-Residential Per-End-User Connection and Non Building Address Point Per-End-User Connection.
3. The modification is subject to Nucleus Connect's acceptance of the modification requested.
4. All other terms and conditions of the Singtel Meg@POP E-Access service shall remain applicable.

Suspension and Termination Provisions:

Refer to www.singtel.com

Eligibility:

All customers