

Effective Date: 18 September 2015

Name of Service: Gigawave Service. *For additional details, refer to www.singtel.com*

Description: Introduction of new Gigawave schemes and price revision

Prices (including discounts):

100Gbps scheme

Monthly recurring charge (MRC): Gigawave - \$70000; Gigawave with Exchange Diversity - \$91000; Enhanced Gigawave - \$91000; Enhanced Gigawave with Exchange Diversity - \$105000; Enhanced Gigawave with Path Diversity - \$126000; Gigawave Plus - \$105000; Gigawave DC-DC - \$49000

One-time charge (OTC): Prevailing Gigawave OTC

Minimum contract term: 1 year

(With effect from 21 October 2015) Data Connect scheme

The Data Connect scheme offers Gigawave connections between the following data centres:

Data Centre	Address	Postal Code
Equinix 1	20 Ayer Rajah Crescent	139964
Equinix 2	15 Pioneer Walk	627753
Equinix 3	26A Ayer Rajah Crescent	139963
Kim Chuan 1	38 Kim Chuan Road	537055
Kim Chuan 2	38A Kim Chuan Road	537066
GS	2 Tai Seng Avenue	534408
DRT1	29A International Business Park	609934
DRT2	3 Loyang Way	508719
KDH	25 SERANGOON AVE 5 KEPPEL DIGIHUB	554914
(with effect from 7 November 2018) DC West	8 Yung Ho Road	618590

MRC: 1Gbps - \$1333; 10Gbps – (with effect from 7 November 2018) \$2500.

OTC: Prevailing Gigawave OTC

Service Level Agreement (SLA):

Outage (x)	Availability (%)	Rebate (% of MRC)
x > 0.5min	<99.999%	10%

Minimum contract term: 1 year

DC-DC scheme

Monthly recurring charge: 2.5Gbps - \$5800; 4Gbps - \$6450; 10Gbps - \$7000

Terms and Conditions:

1. The prevailing Gigawave discounts, terms and conditions shall apply to the 100Gbps and (with effect from 21 October 2015) Data Connect schemes with the exception of the following which will not apply to the Data Connect scheme only:
 - a. Express provisioning leadtime
 - b. SLAs for provisioning leadtime and latency
2. All other terms and conditions of the Singtel Gigawave service shall apply.

Suspension and Termination Provisions:

refer to www.singtel.com

Eligibility:

All customers