

Effective Date: 6 June 2014

Name of Service: SingTel Meg@POP service

For details, refer to www.singtel.com.

Description: Introduction of Meg@POP package

Prices (including discounts):

Package	Services	Monthly Recurring Charge (“MRC”) (\$ per package)	One-Time Charge (“OTC”) (\$ per package)
Meg@POP Business Solution (Wireless)	One (1) 10Mbps Meg@POP IPVPN eLite circuit, one (1) 75Mbps Meg@POP IPVPN mLink circuit (with 2GB bundled data), Network Monitoring service, router and modem	\$266	\$500
	One (1) 20Mbps Meg@POP IPVPN eLite circuit, one (1) 75Mbps Meg@POP IPVPN mLink circuit (with 2Gb bundled data), Network Monitoring service, router and modem	\$342	\$500

Term discount: 2-year contract term – 5%; 3-year contract term – 10%

Discounts of up to 10% may be applicable to customers based on factors such as contract value, total expenditure and/or customer tenure.

The package includes the Meg@POP circuits and equipment (router and modem) only. It excludes other charges such as installation charge and maintenance charge for the equipment.

Customers who wish to upgrade their existing bandwidth during the contract term and require a change of router to another router provided by SingTel shall be charged a one-time charge of \$350.

Key Terms and Conditions:

1. The contract term of the package shall be 2 or 3 years.
2. The services offered under the package are fixed and not inter-changeable.
3. If the customer wishes to upgrade the bandwidth of its existing service to a bandwidth available under the package in order to take up the package, the standard upgrade policy shall apply.
4. If a customer who subscribes to the package wishes to upgrade the bandwidth of the service to a bandwidth that is not available under the package, it will be deemed as a

termination of the entire package. The standard upgrade policy shall apply and the customer may be charged the premature termination charge (“PTC”) of the package, if applicable.

5. A termination of any service within the packages will be deemed as a termination of the entire package. In such a situation, the customer will be charged the PTC for the package, if applicable.
6. The equipment provided under the package is subject to availability of stock. If there is insufficient stock, SingTel may replace the equipment with another model of equivalent value.
7. The customer shall not resell the services subscribed under the package.
8. All other standard prices, terms and conditions of the SingTel Meg@POP service, Meg@POP IPVPN eLite service, Meg@POP IPVPN mLink service and the Network Monitoring service shall remain applicable.

Suspension and Termination Provisions:

If the customer terminates the package before the expiry of the contract term, the customer will be liable for a PTC of 100% of the remaining contract term.

Eligibility:

Retail customers