

Effective Date:	11 March 2014
------------------------	---------------

Name of Service:	MetroEthernet Service. <i>For additional details, refer to www.singtel.com</i>
-------------------------	---

Description:	Introduction of MetroEthernet Path Diversity Scheme
---------------------	---

Prices (including discounts):

The Path Diversity scheme offers customers the option of subscribing to a second MetroEthernet circuit with a different path from the first MetroEthernet circuit. The second circuit will be provisioned with protection (i.e. on a different path up to the nearest customer serving cabinet outside the customer's building).

Monthly recurring charge:

Bandwidth (Mbps)	Point-to-Point (\$)	Point-to –MultiPoint (\$)
2	1,600	1,120
4	2,070	1,370
6	2,610	1,780
8	2,880	2,200
10	3,150	2,470
20	3,440	2,740
30	3,980	2,880
40	4,540	3,020
50	4,930	3,150
60	5,620	3,290
70	6,300	3,560
80	7,000	3,830
90	7,690	4,390
100	8,230	4,930
200	8,640	6,030
300	9,050	6,840
400	9,450	7,600
500	9,860	8,280
600	10,280	8,890
700	10,960	9,450
800	11,650	9,990
900	12,200	10,550
1000	12,600	11,230

1. The prevailing MetroEthernet one-time charge shall apply.

2. The minimum contract term for the Path Diversity scheme is one (1) year.
3. The MetroEthernet Path Diversity scheme is subject to a site survey and availability of resources.
4. The following Service Level Agreements will apply to the MetroEthernet Path Diversity scheme:

a) Service Availability

Outage (x)	Availability (%)	Rebate (% of monthly recurring charge)
0 hours < x ≤ 4hours	≥99.44% to <100%	10%
4 hours < x ≤ 10 hours	≥98.61% to <99.44%	20%
10 hours < x ≤ 20 hours	≥97.22% to <98.61%	30%
20 hours < x ≤ 30 hours	≥95.83% to <97.22%	50%
> 30 hours	<95.83%	100%

b) Latency

Network Latency (Round trip latency)	Rebate (% of monthly recurring charge)
>2ms	10%

Network latency shall mean the average time (in milliseconds) for a 64-byte diagnostic data to transit the MetroEthernet network and return. For the avoidance of doubt, the latency SLA only applies to circuits provisioned on the Carrier Ethernet platform.

Terms and Conditions:

1. All other discounts, terms and conditions of the SingTel MetroEthernet service shall apply.

Suspension and Termination Provisions:

refer to www.singtel.com

Eligibility:

Retail and wholesale customers