

**Effective date:** 1 March 2007

**Name of service:** SingTel ISDN Service. *For additional details, refer to [www.singtel.com](http://www.singtel.com) under "Business Customers".*

**Service Description:** Introduction of SingTel ISDN30 Temporary Service

**Prices (including discounts):**

Monthly recurring charge (MRC) per line: S\$540x

Minimum contract term: one (1) month

The standard ISDN30 one-time charge shall apply.

The standard charges for ISDN30 value-added services remain unchanged.

The contract term of ISDN30 value-added services is one (1) month.

1. The Temporary Scheme MRC will be charged on a monthly basis. The MRC will not be refunded should the customer choose to terminate the circuit before the end of the contract term.
2. In the event that the customer wishes to upgrade from the Temporary Scheme to the standard ISDN30 scheme, the following conditions shall apply:
  - a) The customer must have completed the minimum one (1) month contract term.
  - b) The upgrade will only be effective upon the completion of the existing temporary contract term.
  - c) All upgraded contracts will be deemed as new contracts with effect from the date the service is upgraded.
  - d) The customer shall be liable for the standard ISDN30 one-time installation charge if the customer upgrades to the standard ISDN30 scheme after the expiry of the existing temporary contract term.
3. All other terms and conditions of the SingTel ISDN30 service shall apply.

**Suspension and Termination Provision:** *refer to [www.singtel.com](http://www.singtel.com) under "Business Customers"*

**Eligibility:** SingTel authorised resellers and retail customers.