

Effective Date: 3 July 2013

Name of Service: SingTel Meg@POP service

For details, refer to www.singtel.com.

Description: Offer of SingTel SIP Voice service (**Service**)

Prices (including discounts):

Monthly Recurring Charge (“MRC”)

| Number of Concurrent Calls | SIP Voice (\$ per concurrent call per link) | Meg@POP SIP Voice (\$ per concurrent call per link) |
|---|--|---|
| 10 to 25 (incremental blocks of 5 concurrent calls) | \$34 | \$20 |
| 30 to 100 (incremental blocks of 5 concurrent calls) | \$24 | \$20 |
| More than 100 (incremental blocks of 10 concurrent calls) | \$22 | \$18 |

One-time charge (“OTC”)

| | Number of Concurrent Calls | SIP Voice and Meg@POP SIP Voice |
|--|-----------------------------------|--|
| Service activation | 10 to 25 | \$500 per link |
| | 30 and above | \$1,000 per link |
| Subsequent activation of additional concurrent calls on the same Meg@POP circuit | - | \$250 per request |

| Service | Number of Concurrent Calls | OTC (\$ per link) | SIP Voice MRC (\$ per link) |
|------------------------------|-----------------------------------|--------------------------|------------------------------------|
| Auto Backup (single switch) | 300 or less | \$500 | \$500 |
| | More than 300 | \$500 | \$1,000 |
| Auto Backup (dual switch) | 300 or less | \$500 | \$600 |
| | More than 300 | \$500 | \$1,200 |
| Load Sharing (single switch) | 300 or less | \$500 | \$500 |
| | More than 300 | \$500 | \$1,000 |
| Load Sharing (dual switch) | 300 or less | \$500 | \$600 |
| | More than 300 | \$500 | \$1,200 |

All other value-added services and charges currently available under the Meg@POP SIP Voice Service will also be made available to the SIP Voice Service at the same prices, terms and conditions.

Key Terms and Conditions:

1. The minimum contract term for the SIP Voice Service is 1 year, with a termination notice of 1 month.
2. The Meg@POP circuit provided under the SIP Voice Service is to be used solely for the delivery of voice calls. The customer is not allowed to use the Meg@POP circuit for data traffic.
3. All other standard terms and conditions of SingTel Meg@POP service and Meg@POP SIP Voice Service remain applicable.

Suspension and Termination Provisions:

If the customer terminates the SIP Voice Service before the end of the contract term, the customer will be liable for premature termination charges of 100% of the MRC for the remaining contract term.

Eligibility:

SingTel Authorised Resellers and Retail Customers