

Effective Date: 21 November 2012

Name of Service: SingTel Meg@POP service

For details, refer to www.singtel.com.

Description: Introduction of Meg@POP IPVPN EthernetLink headend service scheme (**Service**)

Prices (including discounts):

Customers who subscribe to the Service will be provided the following services in a single bundle:

- 1 standard Meg@POP IPVPN EthernetLink circuit;
- 1 Meg@POP IPVPN EthernetLink auto-backup circuit with Exchange Diversity;
- site Service Level Agreement (**SLA**) of 100%; and
- basic online traffic monitoring reports

The monthly recurring charge (**MRC**) of the Service is based on the prevailing list price of the standard Meg@POP IPVPN EthernetLink circuit. The one-time charge of the standard Meg@POP IPVPN EthernetLink circuit and the Meg@POP IPVPN EthernetLink auto-backup circuit with Exchange Diversity is applicable.

The available bandwidths under the Service are 30Mbps to 100Mbps (in multiples of 10Mbps).

No other discounts, including term and volume discounts, will be applicable to the Service.

Key Terms and Conditions:

1. The minimum contract term of the Service is 1 year.
2. The bandwidth of the Meg@POP IPVPN EthernetLink auto-backup circuit with Exchange Diversity may be less than or equal to the bandwidth of the standard Meg@POP IPVPN EthernetLink circuit.
3. Existing Meg@POP customers who currently subscribe to the standard Meg@POP IPVPN EthernetLink service and/or the Meg@POP IPVPN EthernetLink auto-backup circuit with Exchange Diversity and wish to subscribe to the Service will be deemed as a 'cease and provide'. In such instances, SingTel's policy for upgrading of domestic data services is applicable.
4. Customers can only subscribe to the Service on a per VPN basis, i.e. customers can only subscribe to 1 bundle per VPN.
5. If the customer terminates the standard Meg@POP IPVPN EthernetLink circuit or the Meg@POP IPVPN EthernetLink auto-backup circuit with Exchange Diversity, it is considered as a termination of the Service.
6. All other standard prices, terms and conditions of the SingTel Meg@POP service, Meg@POP IPVPN EthernetLink service and Meg@POP IPVPN EthernetLink auto-backup with Exchange Diversity service shall remain applicable.

Suspension and Termination Provisions:

If the customer terminates the Service before the expiry of the contract term, the customer will be liable for a premature termination charge of 50% of the remaining MRC of the Service.

Eligibility:

Retail customers