

**Effective Date:** 13 June 2012

**Name of Service:** SingTel Meg@POP service and i-PhoneNet service

*For additional details, refer to [www.singtel.com](http://www.singtel.com).*

**Description:** Customised Meg@POP and i-PhoneNet service package (**Customised Package**)

**Prices (including discounts):**

<b>Service Description</b>	<b>Quantity</b>	<b>Monthly Recurring Charges (MRC) (\$ per circuit/line)</b>	<b>One-Time Charges (OTC) (\$ per circuit)</b>
Meg@POP eLite service (10Mbps) bundled with router	120	\$160	Waived
Standard Meg@POP IPVPN EthernetLink service (30Mbps)	2	\$599	Waived
Standard Meg@POP IPVPN EthernetLink with Exchange Diversity service (30Mbps)	2	\$1,030	Waived
i-PhoneNet service (basic plan)	200	\$12.75	Waived

**Key Terms and Conditions:**

1. The minimum contract term of the Customised Package will be 2 years.
2. The contract term for all new or renewed Meg@POP circuits subscribed under the Customised Package is 2 years. The contract term for the i-PhoneNet service is 3 years.
3. The customised tariffs shall be applicable only if the customer commits to subscribing a minimum of:
  - a) 80 x 10Mbps Meg@POP eLite circuits;
  - b) 1 x 30Mbps standard Meg@POP IPVPN EthernetLink circuits
  - c) 1 x 30Mbps standard Meg@POP IPVPN EthernetLink with Exchange Diversity circuit; and
  - d) 200 x i-PhoneNet lines (basic plan).
4. All committed circuits must be activated within 12 months from the date of provisioning of the first Meg@POP circuit or i-PhoneNet line. If the customer does not meet this requirement, the customer will pay SingTel a shortfall as follows:

$$\begin{aligned} \text{Shortfall} = & \\ & (80 - \text{number of Meg@POP eLite circuits subscribed}) * \$160 * 24 \text{ months} \\ & + (1 - \text{number of standard Meg@POP IPVPN EthernetLink circuits subscribed}) * \\ & \$599 * 24 \text{ months} \end{aligned}$$

+ (1 – number of standard Meg@POP IPVPN EthernetLink with Exchange Diversity circuits subscribed) \* \$1,030 \* 24 months  
+ (200 – number of i-PhoneNet lines subscribed) \* \$12.75 \* 36 months

5. The customised tariffs are only applicable to both new and renewal of existing circuits subscribed under the Customised Package. If the customer migrates its existing Meg@POP BizLink, Meg@POP iLink and Meg@POP SymLink circuits to the Meg@POP eLite service under the Customised Package, such migrated Meg@POP eLite circuits will also be charged the customised tariffs.
6. In the event that the customer requires new Meg@POP eLite circuits to be provisioned at locations where resources are unavailable, SingTel will charge the customer the customised MRC of \$160 for its existing Meg@POP service. If resources are made available at the said location subsequently, the Meg@POP circuit will be upgraded to the Meg@POP eLite service at no additional charge. No PTC will be applicable to such circuits.
7. The customer shall not resell the Customised Package 'as-is' or as a standalone Meg@POP service, but may bundle the services offered under the Customised Package as part of its own network service.
8. There will be no auto renewal of the Customised Package. For any service required after the contract term, the customer will have to re-negotiate with SingTel.
9. The Customised Package is subject to resource availability. If any remote access facility or any other customisation is required, the customer will be quoted such facility or customisation separately.
10. No other discounts or promotions shall be applicable to the Customised Package.
11. All other standard terms and conditions of SingTel Meg@POP service, Meg@POP eLite service, Meg@POP IPVPN EthernetLink service and SingTel i-PhoneNet service shall remain applicable.

#### **Suspension and Termination Provisions:**

If the customer terminates the circuit(s) subscribed under the Customised Package before the end of the circuit contract term, the customer will be liable for a premature termination charge of 100% of the remaining contract term.

#### **Eligibility:**

The Customised Package is offered to any similarly situated customer who accepts the terms and conditions of the Customised Package in its entirety.