

Effective Date: 9 September 2011

Name of Service: DigiNet, MetroEthernet and GigawaveLite Services. *For additional details, refer to www.singtel.com.*

Description: Customised DigiNet, MetroEthernet and GigawaveLite scheme (**Customised Scheme**)

Prices (including discounts):

Monthly Recurring Charges

2Mbps DigiLink

Standard: Less than 150 circuits - At prevailing list price; 151 to 250 circuits - \$633; 251 to 450 circuits - \$575; 451 circuits and above - \$520

Enhanced: Less than 150 circuits - At prevailing list price; 151 to 250 circuits - \$830; 251 to 450 circuits - \$785; 451 circuits and above - \$741

Premium : Less than 150 circuits - At prevailing list price; 151 to 250 circuits - \$958; 251 to 450 circuits - \$906; 451 circuits and above - \$855

Other DigiLink Bandwidths

Standard: 45Mbps - \$3,400; 155Mbps - \$6,170; 622Mbps - \$19,500

Enhanced: 45Mbps - \$4,560; 155Mbps - \$8500

Premium: 45Mbps - \$5,210; 155Mbps - \$9,700

N x 2Mbps into 155Mbps High Speed Grooming

Tail-end circuits: <150 – Prevailing list price ; 151 to 250 circuits – 600; 251 to 450 circuits - \$550; 451 circuits and above - \$500

The customer is required to subscribe to and/or renew a minimum of 120 tail-end circuits within the first eighteen (18) months of the Customised Scheme contract term. In the event that the customer fails to meet the minimum volume commitment, the customer will be liable for the shortfall which will be calculated as follows: (120 – actual number of tail-end circuits) * \$740

Head-end circuit: Waived; one-time charge: \$10,000

1. The contract term for each head-end circuit is two (2) years.
2. In the event that the head-end is terminated during the circuit contract term, the customer will be liable for the following premature termination charge: Remaining number of months on the circuit contract term x \$14,450.

DigiPlus

64Kbps: Less than 50 circuits – At prevailing list price; 50 circuits and above - \$132

128Kbps: Less than 50 circuits – At prevailing list price; 50 to 250 circuits - \$243; 251 circuits and above - \$222

192Kbps: Less than 50 circuits – At prevailing list price; 50 to 150 circuits - \$373; 151 to 250 circuits – \$320; 251 to 350 circuits -\$226; 351 circuits and above - \$226

256Kbps: Less than 50 circuits – At prevailing list price; 50 to 150 circuits - \$378; 151 to 250 circuits – \$350; 251 to 350 circuits -\$277; 351 circuits and above - \$263

384Kbps: Less than 50 circuits – At prevailing list price; 50 to 150 circuits - \$480; 151 to 250 circuits – \$420; 251 to 350 circuits -\$352; 351 circuits and above - \$335

512Kbps: Less than 50 circuits – At prevailing list price; 50 to 150 circuits - \$554; 151 to 250 circuits – \$475; 251 to 350 circuits -\$411; 351 circuits and above - \$391

768Kbps: Less than 50 circuits – At prevailing list price; 50 to 150 circuits - \$695; 151 to 250 circuits – \$582; 251 to 350 circuits -\$526; 351 circuits and above - \$499

1024Kbps: Less than 50 circuits – At prevailing list price; 50 to 150 circuits - \$837; 151 to 250 circuits – \$706; 251 to 350 circuits -\$640; 351 circuits and above - \$608

1536Kbps: Less than 50 circuits – At prevailing list price; 50 to 150 circuits - \$1099; 151 to 250 circuits – \$923; 251 to 350 circuits -\$835; 351 circuits and above - \$794

1984Kbps: Less than 50 circuits – At prevailing list price; 50 to 150 circuits - \$1340; 151 to 250 circuits – \$1132; 251 to 350 circuits -\$1027; 351 circuits and above - \$976

Low Speed Grooming: \$70

Exchange Diversity Surcharge: 64Kbps - \$91; 128Kbps - \$168; 192Kbps - \$252; 256Kbps- \$273; 384Kbps- \$315; 512Kbps - \$357; 768Kbps - \$441; 1024Kbps - \$525; 1536Kbps - \$693; 1984Kbps - \$840

Direct Interface Facility: 64Kbps - \$100; 128Kbps - \$100

MetroEthernet Point-to-Point Bandwidths (Standard)

2Mbps - \$650; 4Mbps - \$960; 6Mbps - \$1,220; 8Mbps - \$1,350 ; 10Mbps - \$1,485; 20Mbps - \$1,624; 30Mbps - \$1,879; 40Mbps - \$2,142; 50Mbps - \$2,329; 60Mbps - \$2,652; 70Mbps - \$2,975; 80Mbps - \$3,307; 90Mbps - \$3,630; 100Mbps - \$3,885; 200Mbps - \$4,080; 300Mbps - \$4,276; 400Mbps - \$4,463; 500Mbps - \$4,658; 600Mbps - \$4,854; 700Mbps - \$5,177; 800Mbps - \$5,500; 900Mbps - \$5,763; 1000Mbps - \$5,950

MetroEthernet Point-to-Point Bandwidths (With one-end Exchange Diversity)

2Mbps - \$986; 4Mbps - \$1,275; 6Mbps - \$1,607; 8Mbps - \$1,768 ; 10Mbps - \$1,938; 20Mbps - \$2,117; 30Mbps - \$2,448; 40Mbps - \$2,788; 50Mbps - \$3,035; 60Mbps - \$3,451; 70Mbps - \$3,868; 80Mbps - \$4,301; 90Mbps - \$4,726; 100Mbps - \$5,058; 200Mbps - \$5,304; 300Mbps - \$5,559; 400Mbps - \$5,806; 500Mbps - \$6,061; 600Mbps - \$6,316; 700Mbps - \$6,732; 800Mbps - \$7,157; 900Mbps - \$7,497; 1000Mbps - \$7,735

MetroEthernet Point-to-Point Bandwidths (With both-ends Exchange Diversity)

2Mbps - \$1,139; 4Mbps - \$1,471; 6Mbps - \$1,853; 8Mbps - \$2,040 ; 10Mbps - \$2,236; 20Mbps - \$2,440; 30Mbps - \$2,822; 40Mbps - \$3,213; 50Mbps - \$3,494; 60Mbps - \$3,978; 70Mbps - \$4,463; 80Mbps - \$4,964; 90Mbps - \$5,449; 100Mbps - \$5,831; 200Mbps - \$6,120; 300Mbps - \$6,418; 400Mbps - \$6,698; 500Mbps - \$6,987; 600Mbps - \$7,285; 700Mbps - \$7,769; 800Mbps - \$8,254; 900Mbps - \$8,645; 1000Mbps - \$8,925

Point-to-Multipoint MetroEthernet (Standard)

2Mbps - \$527; 4Mbps - \$646; 6Mbps - \$842; 8Mbps - \$1,037; 10Mbps - \$1,165; 20Mbps - \$1,292; 30Mbps - \$1,360; 40Mbps - \$1,428; 50Mbps - \$1,488; 60Mbps - \$1,556; 70Mbps - \$1,683; 80Mbps - \$1,811; 90Mbps - \$2,074; 100Mbps - \$2,329; 150Mbps - \$2,652; 300Mbps - \$3,230; 450Mbps - \$3,749; 600Mbps - \$4,199; 750Mbps - \$4,590; 900Mbps - \$4,981; 1000Mbps - \$5,304

1. SingTel will waive the monthly recurring and one-time charges for all head-ends. SingTel will provide the customer with a 100Mbps head-end (standard) to begin with. The customer may request to activate a new head-end only when the capacity of each existing head-end(s) is at least 70% utilised. The capacity shall be verified by SingTel.

Point-to-Multipoint MetroEthernet (With Exchange Diversity)

2Mbps - \$689; 4Mbps - \$842; 6Mbps - \$1,097; 8Mbps - \$1,352; 10Mbps - \$1,513; 20Mbps - \$1,683; 30Mbps - \$1,768; 40Mbps - \$1,853; 50Mbps - \$1,938; 60Mbps - \$2,023; 70Mbps - \$2,185; 80Mbps - \$2,355; 90Mbps - \$2,695; 100Mbps - \$3,026; 150Mbps - \$3,451; 300Mbps - \$4,199; 450Mbps - \$4,879; 600Mbps - \$5,466; 750Mbps - \$5,967; 900Mbps - \$6,469; 1000Mbps - \$6,894

Multiple VLAN

1. This service is intended for customers who wish to create multiple virtual local area networks through the use of multiple MetroEthernet services over a single port at the tail-end circuit.
2. The express installation one-time charge is double the standard installation one-time charge.
3. A configuration charge will apply for configuration changes such as bandwidth upgrade/ downgrade, changes to VLAN ID etc.

One-time charge: \$200 per circuit

Monthly recurring charge: \$200 per circuit

Configuration charge: \$100 per configuration

GigawaveLite

Unprotected GigawaveLite Service: 1.0625Gbps FICON, Fibre Channel and 1.25Gbps GigE – \$5,120; 2Gbps Fibre Channel – \$7,700; 2.5Gbps STM-16 – \$9,170; 4Gbps Fibre Channel –

\$12,383; 10Gbps STM-64 and 10Gbps GigE – \$15,820

Unprotected GigawaveLite with Exchange Diversity Service: 1.0625Gbps FICON, Fibre Channel and 1.25Gbps GigE – \$6,720; 2Gbps Fibre Channel – \$10,010; 2.5Gbps STM-16 – \$11,900; 4Gbps Fibre Channel – \$16,100; 10Gbps STM-64 and 10Gbps GigE – \$20,580

Protected GigawaveLite Service: 1.0625Gbps FICON, Fibre Channel and 1.25Gbps GigE – \$6,720; 2Gbps Fibre Channel – \$10,010; 2.5Gbps STM-16 – \$11,900; 4Gbps Fibre Channel – \$16,100; 10Gbps STM-64 and 10Gbps GigE – \$20,580

Protected GigawaveLite with Exchange Diversity Service: 1.0625Gbps FICON, Fibre Channel and 1.25Gbps GigE – \$7,680; 2Gbps Fibre Channel – \$11,500; 2.5Gbps STM-16 – \$13,700; 4Gbps Fibre Channel – \$18,800; 10Gbps STM-64 and 10Gbps GigE – \$23,600

1. The prevailing one-time charge shall apply except where stated otherwise.
2. For the avoidance of doubt, only circuits subscribed under the Customised Scheme shall count toward the volume of circuits under the tiered pricing schemes above. Circuits under the Rebate Scheme will not be counted.
3. The contract term for the Customised Scheme is two (2) years and the minimum contract term for each circuit subscribed under the Customised Scheme is one (1) year.
4. The contract term for each Multiple VLAN circuit is one (1) month. Thereafter, the circuit will continue on a rolling month basis until the customer terminates the circuit or the customer terminates the Point-to-Multipoint MetroEthernet service that the VLAN circuit is tied to.
5. The monthly charges for Head-end for Point to Multi Point Metro Ethernet Services will be waived

Renewal/ Rebate Schemes

The following renewal/ rebate schemes may be applied to existing circuits that have already completed the existing contract term. The customer will submit to SingTel a list of all existing expired circuits within one (1) month from the date the Customised Scheme agreement is signed and identify which of the following schemes shall apply to these circuits (where applicable). For the avoidance of doubt, the two (2) schemes below are mutually exclusive and cannot be applied to the same circuit.

1. Renewal Scheme

Circuits in the Renewal Scheme will be renewed under the Customised Scheme on a one (1) year contract. In the event that any of these circuits are subsequently terminated during the circuit contract term, SingTel will waive 100% of the PTC for the first 10% of the renewed circuits. Any additional circuits terminated will be subject to a PTC of 100% of the remaining contract value.

2. Rebate Scheme

Circuits in the Rebate Scheme will be issued a rebate of 50% of the price difference between the prevailing list price and the customised price. The rebate for each circuit will be issued on the condition that the circuit has completed at least twelve (12) months on a rolling monthly contract term as at the date the list is submitted to SingTel. For the avoidance of doubt, any circuit that does not/ has not yet met this requirement will not be eligible for the rebate.

Terms and Conditions:

1. There shall be no auto-renewal for the Customised Scheme.
2. The customer shall not resell the services subscribed under the Customised Scheme “as is” or as a standalone DigiNet, MetroEthernet or GigawaveLite product but may resell the services as part of its own network services.
3. The services subscribed under the Customised Scheme are solely for the purpose of connecting to an international gateway for the provision of international services, with one end connecting to the customer’s POP.
4. All other terms and conditions of SingTel DigiNet, MetroEthernet and GigawaveLite services remain unchanged.

Suspension and Termination Provisions:

In the event the customer terminates any service offered under the Customised Scheme before the expiry of the service contract term, the customer shall be liable for a premature termination charge as follows:

1. Circuits terminated during the initial contract term: 100% of the remaining contract value
2. Circuits that have completed the initial contract term and were subsequently renewed: 50% of the remaining contract value.

For the avoidance of doubt, the PTC structure of the Renewal Scheme in paragraph e(i) will take precedence over the Customised Scheme PTC structure above for circuits in the Renewal Scheme.

Eligibility:

The Customised Scheme will be offered to any customer who meets the following criteria:

- are a duly licensed Facilities Based Operator or Services Based Operator;
- currently has or is willing to commit to a minimum annual spend of \$6M on DigiNet, MetroEthernet and GigawaveLite services. For the avoidance of doubt, the rebate amount under the Rebate Scheme will not be counted as part of the revenue commitment; and

- accepts the terms and conditions of the Customised Scheme in its entirety.