

Effective Date: 15 November 2011

Name of Service: SingTel MetroEthernet Service. *For details, refer to www.singtel.com under "Business Customers".*

Description: SingTel MetroEthernet and Satellite Local Access (Ethernet) Service Installation and Monthly Recurring Charge Revision and Introduction of New Bandwidths

Prices (including discounts):

All prices are in SGD.

Point-to-Point Standard

2Mbps - \$890, 4Mbps - \$1,150, 6Mbps - \$1,450, 8Mbps - \$1,600, 10Mbps - \$1,750, 20 Mbps - \$1,910, 30Mbps - \$2,210, 40Mbps - \$2,520, 50Mbps - \$2,740, 60Mbps - \$3,120, 70Mbps - \$3,500, 80Mbps - \$3,890, 90Mbps - \$4,270, 100Mbps - \$4,570, 200Mbps - \$4,800, 300Mbps - \$5,030, 400Mbps - \$5,250, 500Mbps - \$5,480, 600Mbps - \$5,710, 700Mbps - \$6,090, 800Mbps - \$6,470, 900Mbps - \$6,780, 1000Mbps - \$7,000

Point-to-Point Standard With Exchange Diversity

2Mbps - \$1,160, 4Mbps - \$1,500, 6Mbps - \$1,890, 8Mbps - \$2,080, 10Mbps - \$2,280, 20Mbps - \$2,490, 30Mbps - \$2,880, 40Mbps - \$3,280, 50Mbps - \$3,570, 60Mbps - \$4,060, 70Mbps - \$4,550, 80Mbps - \$5,060, 90Mbps - \$5,560, 100Mbps - \$5,950, 200Mbps - \$6,240, 300Mbps - \$6,540, 400Mbps - \$6,830, 500Mbps - \$7,130, 600Mbps - \$7,430, 700Mbps - \$7,920, 800Mbps - \$8,420, 900Mbps - \$8,820, 1000Mbps - \$9,100

Point-to-Point Standard With Both Ends Exchange Diversity

2Mbps - \$1,340, 4Mbps - \$1,730, 6Mbps - \$2,180, 8Mbps - \$2,400, 10Mbps - \$2,630, 20Mbps - \$2,870, 30Mbps - \$3,320, 40Mbps - \$3,780, 50Mbps - \$4,110, 60Mbps - \$4,680, 70Mbps - \$5,250, 80Mbps - \$5,840, 90Mbps - \$6,410, 100Mbps - \$6,860, 200Mbps - \$7,200, 300Mbps - \$7,550, 400Mbps - \$7,880, 500Mbps - \$8,220, 600Mbps - \$8,570, 700Mbps - \$9,140, 800Mbps - \$9,710, 900Mbps - \$10,170, 1000Mbps - \$10,500

Point-to-Point Temporary Service

2Mbps - \$1,340, 4Mbps - \$1,730, 6Mbps - \$2,180, 8Mbps - \$2,400, 10Mbps - \$2,630, 20Mbps - \$2,870, 30Mbps - \$3,320, 40Mbps - \$3,780, 50Mbps - \$4,110, 60Mbps - \$4,680, 70Mbps - \$5,250, 80Mbps - \$5,840, 90Mbps - \$6,410, 100Mbps - \$6,860, 200Mbps - \$7,200, 300Mbps - \$7,550, 400Mbps - \$7,880, 500Mbps - \$8,220, 600Mbps - \$8,570, 700Mbps - \$9,140, 800Mbps - \$9,710, 900Mbps - \$10,170, 1000Mbps - \$10,500

Point-to-Point Temporary Service with One End Exchange Diversity

2Mbps - \$1,740, 4Mbps - \$2,250, 6Mbps - \$2,830, 8Mbps - \$3,120, 10Mbps - \$3,420, 20Mbps - \$3,730, 30Mbps - \$4,310, 40Mbps - \$4,920, 50Mbps - \$5,350, 60Mbps - \$6,090, 70Mbps - \$6,830, 80Mbps - \$7,590, 90Mbps - \$8,330, 100Mbps - \$8,920, 200Mbps - \$9,360, 300Mbps - \$9,810, 400Mbps - \$10,240, 500Mbps - \$10,690, 600Mbps - \$11,140, 700Mbps - \$11,880, 800Mbps - \$12,620, 900Mbps - \$13,230, 1000Mbps - \$13,650

Point-to-Point Temporary Service with Both Ends Exchange Diversity

2Mbps - \$2,010, 4Mbps - \$2,590, 6Mbps - \$3,270, 8Mbps - \$3,600, 10Mbps - \$3,940, 20Mbps - \$4,300, 30Mbps - \$4,980, 40Mbps - \$5,670, 50Mbps - \$6,170, 60Mbps - \$7,020, 70Mbps - \$7,880, 80Mbps - \$8,760, 90Mbps - \$9,610, 100Mbps - \$10,290, 200Mbps - \$10,800, 300Mbps - \$11,320, 400Mbps - \$11,820, 500Mbps - \$12,330, 600Mbps - \$12,850, 700Mbps - \$13,710, 800Mbps - \$14,560, 900Mbps - \$15,260, 1000Mbps - \$15,750

Point-to-Point Disaster Recovery Service

2Mbps - 650, 4Mbps - 810, 6Mbps - 1,020, 8Mbps - 1,120, 10Mbps - 1,230, 20Mbps - 1,340, 30Mbps - 1,550, 40Mbps - 1,770, 50Mbps - 1,920, 60Mbps - 2,190, 70Mbps - 2,450, 80Mbps - 2,730, 90Mbps - 2,990, 100Mbps - 3,200

Point-to-Point Disaster Recovery Service with Exchange Diversity

2Mbps - \$810, 4Mbps - \$1,050, 6Mbps - \$1,320, 8Mbps - \$1,460, 10Mbps - \$1,600, 20Mbps - \$1,740, 30Mbps - \$2,020, 40Mbps - \$2,300, 50Mbps - \$2,500, 60Mbps - \$2,840, 70Mbps - \$3,190, 80Mbps - \$3,540, 90Mbps - \$3,890, 100Mbps - \$4,160

Point-to-Point Standby Service with One End Exchange Diversity (MRC Before Activation)

2Mbps - \$670, 4Mbps - \$750, 6Mbps - \$950, 8Mbps - \$1,040, 10Mbps - \$1,140, 20Mbps - \$1,250, 30Mbps - \$1,440, 40Mbps - \$1,640, 50Mbps - \$1,790, 60Mbps - \$2,030, 70Mbps - \$2,280, 80Mbps - 2,530, 90Mbps - \$2,780, 100Mbps - \$2,980

Point-to-Point Standby Service with One End Exchange Diversity (Active Usage Charge)

2Mbps - \$670, 4Mbps - \$750, 6Mbps - \$950, 8Mbps - \$1,040, 10Mbps - \$1,140, 20Mbps - \$1,250, 30Mbps - \$1,440, 40Mbps - \$1,640, 50Mbps - \$1,790, 60Mbps - \$2,030, 70Mbps - \$2,280, 80Mbps - 2,530, 90Mbps - \$2,780, 100Mbps - \$2,980

Point-to-Point Standby Service with Both Ends Exchange Diversity (MRC Before Activation)

2Mbps - \$780, 4Mbps - \$870, 6Mbps - \$1,090, 8Mbps - \$1,200, 10Mbps - \$1,320, 20Mbps - \$1,440, 30Mbps - \$1,660, 40Mbps - \$1,890, 50Mbps - \$2,060, 60Mbps - \$2,340, 70Mbps - \$2,630, 80Mbps - 2,920, 90Mbps - \$3,210, 100Mbps - \$3,430

Point-to-Point Standby Service with Both Ends Exchange Diversity (Active Usage Charge)

2Mbps - \$780, 4Mbps - \$870, 6Mbps - \$1,090, 8Mbps - \$1,200, 10Mbps - \$1,320, 20Mbps - \$1,440, 30Mbps - \$1,660, 40Mbps - \$1,890, 50Mbps - \$2,060, 60Mbps - \$2,340, 70Mbps - \$2,630, 80Mbps - 2,920, 90Mbps - \$3,210, 100Mbps - \$3,430

Point-to-Multipoint Standard

2Mbps - \$620, 4Mbps - \$760, 6Mbps - \$990, 8Mbps - \$1,220, 10Mbps - \$1,370, 20Mbps - \$1,520, 30Mbps - \$1,600, 40Mbps - \$1,680, 50Mbps - \$1,750, 60Mbps - \$1,830, 70Mbps - \$1,980, 80Mbps - \$2,130, 90Mbps - \$2,440, 100Mbps - \$2,740, 150Mbps - \$3,120, 200Mbps - \$3,350, 300Mbps - \$3,800, 400Mbps - \$4,220, 450Mbps - \$4,410, 500Mbps - \$4,600, 600Mbps - \$4,940, 700Mbps - \$5,250, 750Mbps - \$5,400, 800Mbps - \$5,550, 900Mbps - \$5,860, 1000Mbps - \$6,240

Point-to-Multipoint With Exchange Diversity

2Mbps - \$810, 4Mbps - \$990, 6Mbps - \$1,290, 8Mbps - \$1,590, 10Mbps - \$1,780, 20Mbps - \$1,980, 30Mbps - \$2,080, 40Mbps - \$2,180, 50Mbps - \$2,280, 60Mbps - \$2,380, 70Mbps - \$2,570, 80Mbps - \$2,770, 90Mbps - \$3,170, 100Mbps - \$3,560, 150Mbps - \$4,060, 200Mbps - \$4,350, 300Mbps - \$4,940,

400Mbps - \$5,490, 450Mbps - \$5,740, 500Mbps - \$5,980, 600Mbps - \$6,430, 700Mbps - \$6,820,
750Mbps - \$7,020, 800Mbps - \$7,220, 900Mbps - \$7,610, 1000Mbps - \$8,110

Point-to-Multipoint Temporary Service

2Mbps - \$930, 4Mbps - \$1,140, 6Mbps - \$1,490, 8Mbps - \$1,830, 10Mbps - \$2,060, 20Mbps - \$2,280,
30Mbps - \$2,400, 40Mbps - \$2,510, 50Mbps - \$2,630, 60Mbps - \$2,740, 70Mbps - \$2,970, 80Mbps -
\$3,200, 90Mbps - \$3,650, 100Mbps - \$4,110, 150Mbps - \$4,680, 200Mbps - \$5,020, 300Mbps - \$5,700,
400Mbps - \$6,330, 450Mbps - \$6,620, 500Mbps - \$6,900, 600Mbps - \$7,410, 700Mbps - \$7,870,
750Mbps - \$8,100, 800Mbps - \$8,330, 900Mbps - \$8,780, 1000Mbps - \$9,350

Point-to-Multipoint Temporary Service with Exchange Diversity

2Mbps - \$1,210, 4Mbps - \$1,490, 6Mbps - \$1,930, 8Mbps - \$2,380, 10Mbps - \$2,670, 20Mbps - \$2,970,
30Mbps - \$3,120, 40Mbps - \$3,270, 50Mbps - \$3,410, 60Mbps - \$3,560, 70Mbps - \$3,860, 80Mbps -
\$4,150, 90Mbps - \$4,750, 100Mbps - \$5,340, 150Mbps - \$6,080, 200Mbps - \$6,530, 300Mbps - \$7,410,
400Mbps - \$8,230, 450Mbps - \$8,600, 500Mbps - \$8,970, 600Mbps - \$9,640, 700Mbps - \$10,230,
750Mbps - \$10,530, 800Mbps - \$10,820, 900Mbps - \$11,420, 1000Mbps - \$12,160

Point-to-Multipoint with Disaster Recovery

2Mbps - \$440, 4Mbps - \$540, 6Mbps - \$700, 8Mbps - \$860, 10Mbps - \$960, 20Mbps - \$1,070, 30Mbps -
\$1,120, 40Mbps - \$1,180, 50Mbps - \$1,230, 60Mbps - \$1,280, 70Mbps - \$1,390, 80Mbps - \$1,490,
90Mbps - \$1,710, 100Mbps - \$1,920

Point-to-Multipoint with Disaster Recovery with Exchange Diversity

2Mbps - \$570, 4Mbps - \$700, 6Mbps - \$900, 8Mbps - \$1,110, 10Mbps - \$1,250, 20Mbps - \$1,390,
30Mbps - \$1,460, 40Mbps - \$1,530, 50Mbps - \$1,600, 60Mbps - \$1,660, 70Mbps - \$1,800, 80Mbps -
\$1,940, 90Mbps - \$2,220, 100Mbps - \$2,490

Point-to-Multipoint Standby Service with Exchange Diversity (MRC Before Activation)

2Mbps - \$350, 4Mbps - \$380, 6Mbps - \$500, 8Mbps - \$610, 10Mbps - \$690, 20Mbps - \$760, 30Mbps -
\$800, 40Mbps - \$840, 50Mbps - \$880, 60Mbps - \$920, 70Mbps - \$990, 80Mbps - \$1,070, 90Mbps -
\$1,220, 100Mbps - \$1,370

Point-to-Multipoint Standby Service with Exchange Diversity (Active Usage Charge)

2Mbps - \$350, 4Mbps - \$380, 6Mbps - \$500, 8Mbps - \$610, 10Mbps - \$690, 20Mbps - \$760, 30Mbps -
\$800, 40Mbps - \$840, 50Mbps - \$880, 60Mbps - \$920, 70Mbps - \$990, 80Mbps - \$1,070, 90Mbps -
\$1,220, 100Mbps - \$1,370

International Gateway Access Service

2Mbps - \$490, 4Mbps - \$640, 6Mbps - \$800, 8Mbps - \$880, 10Mbps - \$1,230, 20Mbps - \$1,340,
30Mbps - \$1,550, 40Mbps - \$1,770, 50Mbps - \$1,920, 60Mbps - \$2,190, 70Mbps - \$2,450, 80Mbps -
\$2,730, 90Mbps - \$2,990, 100Mbps - \$3,200, 200Mbps - \$3,360, 300Mbps - \$3,530, 400Mbps - \$3,680,
500Mbps - \$3,840, 600Mbps - \$4,000, 700Mbps - \$4,270, 800Mbps - \$4,530, 900Mbps - \$4,750,
1000Mbps - \$4,900

International Gateway Access Service with Exchange Diversity

2Mbps - \$640, 4Mbps - \$830, 6Mbps - \$1,040, 8Mbps - \$1,150, 10Mbps - \$1,600, 20Mbps - \$1,740,
30Mbps - \$2,020, 40Mbps - \$2,300, 50Mbps - \$2,500, 60Mbps - \$2,840, 70Mbps - \$3,190, 80Mbps -
\$3,540, 90Mbps - \$3,890, 100Mbps - \$4,160, 200Mbps - \$4,370, 300Mbps - \$4,580, 400Mbps - \$4,780,

500Mbps - \$4,990, 600Mbps - \$5,200, 700Mbps - \$5,550, 800Mbps - \$5,890, 900Mbps - \$6,170,
1000Mbps - \$6,370

International Gateway Access Temporary Service

2Mbps - \$735, 4Mbps - \$950, 6Mbps - \$1,200, 8Mbps - \$1,320, 10Mbps - \$1,840, 20Mbps - \$2,010,
30Mbps - \$2,330, 40Mbps - \$2,650, 50Mbps - \$2,880, 60Mbps - \$3,280, 70Mbps - \$3,680, 80Mbps -
\$4,090, 90Mbps - \$4,490, 100Mbps - \$4,800, 200Mbps - \$5,040, 300Mbps - \$5,290, 400Mbps - \$5,520,
500Mbps - \$5,760, 600Mbps - \$6,000, 700Mbps - \$6,400, 800Mbps - \$6,800, 900Mbps - \$7,120,
1000Mbps - \$7,350

International Gateway Access Temporary Service with Exchange Diversity

2Mbps - \$960, 4Mbps - \$1,240, 6Mbps - \$1,560, 8Mbps - \$1,720, 10Mbps - \$2,390, 20Mbps - \$2,610,
30Mbps - \$3,020, 40Mbps - \$3,440, 50Mbps - \$3,750, 60Mbps - \$4,260, 70Mbps - \$4,780, 80Mbps -
\$5,310, 90Mbps - \$5,830, 100Mbps - \$6,240, 200Mbps - \$6,560, 300Mbps - \$6,870, 400Mbps - \$7,170,
500Mbps - \$7,490, 600Mbps - \$7,800, 700Mbps - \$8,320, 800Mbps - \$8,840, 900Mbps - \$9,260,
1000Mbps - \$9,560

Satellite Local Access (Ethernet) Service

2Mbps - \$1,160, 4Mbps - \$1,500, 6Mbps - \$1,890, 8Mbps - \$2,080, 10Mbps - \$2,280, 20Mbps - \$2,490,
30Mbps - \$2,880, 40Mbps - \$3,280, 50Mbps - \$3,570, 60Mbps - \$4,060, 70Mbps - \$4,550, 80Mbps -
\$5,060, 90Mbps - \$5,560, 100Mbps - \$5,950, 200Mbps - \$6,240, 300Mbps - \$6,540, 400Mbps - \$6,830,
500Mbps - \$7,130, 600Mbps - \$7,430, 700Mbps - \$7,920, 800Mbps - \$8,420, 900Mbps - \$8,820,
1000Mbps - \$9,100

Satellite Local Access (Ethernet) with Exchange Diversity

2Mbps - \$1,510, 4Mbps - \$1,950, 6Mbps - \$2,460, 8Mbps - \$2,710, 10Mbps - \$2,960, 20Mbps - \$3,230,
30Mbps - \$3,740, 40Mbps - \$4,260, 50Mbps - \$4,640, 60Mbps - \$5,280, 70Mbps - \$5,920, 80Mbps -
\$6,580, 90Mbps - \$7,220, 100Mbps - \$7,730, 200Mbps - \$8,120, 300Mbps - \$8,510, 400Mbps - \$8,880,
500Mbps - \$9,270, 600Mbps - \$9,650, 700Mbps - \$10,300, 800Mbps - \$10,940, 900Mbps - \$11,460,
1000Mbps - \$11,830

Satellite Local Access (Ethernet) With Both Ends Exchange Diversity

2Mbps - \$1,860, 4Mbps - \$2,400, 6Mbps - \$3,020, 8Mbps - \$3,330, 10Mbps - \$3,640, 20Mbps - \$3,980,
30Mbps - \$4,600, 40Mbps - \$5,250, 50Mbps - \$5,700, 60Mbps - \$6,490, 70Mbps - \$7,280, 80Mbps -
\$8,100, 90Mbps - \$8,890, 100Mbps - \$9,510, 200Mbps - \$9,990, 300Mbps - \$10,470, 400Mbps -
\$10,920, 500Mbps - \$11,400, 600Mbps - \$11,880, 700Mbps - \$12,670, 800Mbps - \$13,460, 900Mbps -
\$14,110, 1000Mbps - \$14,560

Satellite Broadcast Local Access (Ethernet) Temporary

2 Mbps - \$1,740; 4 Mbps - \$2,250; 6 Mbps - \$2,830; 8 Mbps - \$3,120; 10 Mbps - \$3,420; 20 Mbps -
\$3,730; 30 Mbps - \$4,310; 40 Mbps - \$4,920; 50 Mbps - \$5,350; 60 Mbps - \$6,090; 70 Mbps - \$6,830; 80
Mbps - \$7,590; 90 Mbps - \$8,330; 100 Mbps - \$8,920; 200 Mbps - \$9,360; 300 Mbps - \$9,810; 400 Mbps
- \$10,240; 500 Mbps - \$10,690; 600 Mbps - \$11,140; 700 Mbps - \$11,880; 800 Mbps - \$12,620; 900
Mbps - \$13,230; 1000 Mbps - \$13,650

Satellite Broadcast Local Access (Ethernet) Temporary with Exchange Diversity

2 Mbps - \$2,260; 4 Mbps - \$2,920; 6 Mbps - \$3,680; 8 Mbps - \$4,060; 10 Mbps - \$4,440; 20 Mbps -
\$4,850; 30 Mbps - \$5,610; 40 Mbps - \$6,390; 50 Mbps - \$6,950; 60 Mbps - \$7,910; 70 Mbps - \$8,880; 80

Mbps - \$9,870; 90 Mbps - \$10,830; 100 Mbps - \$11,590; 200 Mbps - \$12,170; 300 Mbps - \$12,760; 400 Mbps - \$13,310; 500 Mbps - \$13,900; 600 Mbps - \$14,480; 700 Mbps - \$15,440; 800 Mbps - \$16,410; 900 Mbps - \$17,190; 1000 Mbps - \$17,750

Satellite Broadcast Local Access (Ethernet) Temporary with Both Ends Exchange Diversity

2 Mbps - \$2,780; 4 Mbps - \$3,590; 6 Mbps - \$4,530; 8 Mbps - \$5,000; 10 Mbps - \$5,460; 20 Mbps - \$5,960; 30 Mbps - \$6,900; 40 Mbps - \$7,870; 50 Mbps - \$8,550; 60 Mbps - \$9,740; 70 Mbps - \$10,920; 80 Mbps - \$12,140; 90 Mbps - \$13,330; 100 Mbps - \$14,260; 200 Mbps - \$14,980; 300 Mbps - \$15,700; 400 Mbps - \$16,380; 500 Mbps - \$17,100; 600 Mbps - \$17,820; 700 Mbps - \$19,010; 800 Mbps - \$20,190; 900 Mbps - \$21,160; 1000 Mbps - \$21,840

Installation Charges

Installation charge per end ($\leq 8M$) \$1,000, Express Installation charge per end ($\leq 8M$) \$2,000, Installation charge per end ($\geq 10M$) \$2,000, Express Installation charge per end ($\geq 10M$) \$4,000

The above OTC will be applicable to both the MetroEthernet and Satellite Local Access (Ethernet) service schemes.

Relocation Charges

External Relocation per end ($\leq 8M$) \$1,000, Internal Relocation per end ($\leq 8M$) \$500, External Relocation per end ($\geq 10M$) \$2,000, Internal Relocation per end ($\geq 10M$) \$1,000, Tailend Reconfiguration Charges \$200 per end, Express External Relocation per end ($\leq 8M$) \$2,000, Express Internal Relocation per end ($\leq 8M$) \$1,000, Express External Relocation per end ($\geq 10M$) \$4,000, Express Internal Relocation per end ($\geq 10M$) \$2,000, Express Tailend Reconfiguration Charges \$400 per end

The above OTC will be applicable to both the MetroEthernet and Satellite Local Access (Ethernet) service schemes.

Bandwidth-On-Demand (BoD)

15-Day Scheme Monthly Recurring Charge

2-8M customers: \$450 (Per 2M Increments), 10-90M customer: \$900 (Per 10M Increments)

1 Month Scheme Monthly Recurring Charge

2-8M customers: \$800 (Per 2M Increments), 10-90M customer: \$1,600 (Per 10M Increments)

Key Terms and Conditions:

1. The above prices are only applicable to new circuits and circuits renewed from 15 November 2011.
2. All other standard terms and conditions of the SingTel MetroEthernet service remain applicable.
3. Cancellation charge is applicable after submission of SRCA form and/or completion of site survey.
(A) Upon SRCA form submitted and/or site survey done: Cancellation charge will be charged at \$500 or 50% of OTC, whichever is lower.
(B) Upon installation of the Service: Cancellation charge will be 100% of OTC.

Suspension and Termination Provisions:

For details, refer to www.singtel.com under "Business Customers"

Eligibility:

Retail and resale customers