

Effective Date: 7 February 2011

Name of Service: SingTel ISDN30 Service. *For additional details, refer to www.singtel.com under "Business Customers".*

Description: Customised ISDN30 Service Scheme (**Customised Scheme**)

Prices (including discounts):

Monthly recurring charge for ISDN30 lines:

- At least 25 lines – \$306 per line
- Less than 25 circuits – prevailing list price

ISDN30 local voice traffic charges (per second billing):

- Terminating Mobile - S\$0.008 per minute
- Terminating Fixed - S\$0.01 per minute

1. The prevailing ISDN30 line one-time charge shall apply.
2. The above prices are applicable to new circuits and circuits re-contracted under the Customised Scheme.
3. The volume of lines subscribed by the customer will be reviewed monthly to determine the applicable price.
4. The minimum contract term for the Customised Scheme and circuits subscribed under the Customised Scheme is one (1) year.

Key Terms and Conditions:

1. The customer is required to commit to a minimum ISDN30 local voice traffic volume of 80 million minutes per year.
2. In the event that the customer is unable to meet the minimum volume commitment, the customer will be required to pay SingTel the shortfall at the rate of S\$0.008 per minute (per second billing).
3. There shall be no auto-renewal for the Customized Scheme.
4. No other discounts shall apply to the Customised Scheme.
5. Services subscribed under the Customised Scheme may not be considered for any rebate scheme.

Suspension and Termination Provisions:

For additional details, refer to www.singtel.com under "Business Customers".

Eligibility:

The Customised Scheme will be offered to any customer who accepts the terms and conditions of the Customised Scheme in its entirety.