

**Effective Date:** 30 June 2011

**Name of Service:** GigawaveLite Service. *For additional details, refer to [www.singtel.com](http://www.singtel.com).*

**Description:** Customised GigawaveLite Service Scheme  
**(Customised Scheme)**

**Prices (including discounts):**

<b>Service</b>	<b>Monthly Recurring Charge per circuit</b>	<b>One-Time Charge</b>
2 x 8Gbps Fibre Channel (unprotected)	\$3,200	\$44,000
2 x 8Gbps Fibre Channel (unprotected with Exchange Diversity)	\$3,600	
3 x 10Gbps Gigabit Ethernet (unprotected)	\$3,600	
3 x 10Gbps Gigabit Ethernet (unprotected with Exchange Diversity)	\$3,980	
6 x 1.25Gbps Gigabit Ethernet (unprotected)	\$1,760	
6 x 1.25Gbps Gigabit Ethernet (unprotected with Exchange Diversity)	\$1,950	
<b>Total for 22 circuits:</b>	<b>\$58,600</b>	

1. The customised prices are limited to the twenty-two (22) circuits above. Should the customer require additional circuits, the customer may subscribe to the circuits at the list price or promotional price (where available) or negotiate a separate agreement with SingTel.
2. The contract term for the Customised Scheme and each link subscribed under the Customised Scheme is five (5) years.
3. The Customised Scheme offers the following:
  - a. Service level guarantee: 99.99% per link
  - b. Site availability: 100%
  - c. Mean Time To Repair: 4 hours
4. The rebate for each of the above is 5% of the relevant monthly recurring charge however, the customer may only claim against one (1) item at any time i.e. either service level guarantee or site availability or mean time to repair.

**Terms and Conditions:**

1. The circuits subscribed under the Customised Scheme must be provisioned at the same A and B-ends.
2. Both A and B-ends of the circuits subscribed under the Customised Scheme must be located at a commercial data centre.
3. The services subscribed under the Customised Scheme are subject to resource availability.
4. The customer is not allowed to resell the services subscribed under the Customised Scheme.
5. There shall be no auto renewal of the Customised Scheme. For any services required after the expiry of the agreement, the customer will have to re-negotiate the terms and conditions with SingTel.
6. All other terms and conditions of the SingTel GigawaveLite service shall apply.

**Suspension and Termination Provisions:**

Refer to [www.singtel.com](http://www.singtel.com).

**Eligibility:**

The Customised Scheme will be offered to any customer who satisfies the following criteria:

- subscribes to and/or renews the twenty-two (22) circuits in the combination above in a single application; and
- accepts the terms and conditions of the Customised Scheme in its entirety.