

**Effective Date:** 5 May 2011

**Name of Service:** SingTel ISDN Service. *For additional details, refer to [www.singtel.com](http://www.singtel.com) under “Business Customers”*

**Description:** Customised ISDN30 Service Scheme (**Customised Scheme**)

**Prices (including discounts):**

ISDN30 Circuits

1. Monthly recurring charge:
  - At least 60 circuits and at least 3 million minutes of local voice traffic per month – \$280 per circuit
  - Less than 60 circuits – \$306 per circuit
2. One-Time Charge: 50% off prevailing list price

ISDN30 Local Voice Traffic (Per Second Billing)

1. At least 3 million minutes per month:
  - Off Peak – \$0.007 per minute
  - Peak – \$0.01 per minute
2. Less than 3 million minutes: prevailing list price

ISDN30 Value Added Services

1. Caller Number Display – \$30 for the first bundle of 60 circuits (or part thereof), prevailing list price applies thereafter
2. Caller Number Non-Display – \$30 for the first bundle of 60 circuits (or part thereof), prevailing list price applies thereafter
3. Multi-Line Hunting – \$30 for the first bundle of 60 circuits (or part thereof), prevailing list price applies thereafter
4. Number Retention Service:
  - First 6 months from the date the Customised Scheme contract term commences: 50% off the prevailing list price
  - 7<sup>th</sup> month onwards: prevailing list price
  - Limited to ten (10) circuits only

1. The minimum contract term for the Customised Scheme and each circuit subscribed under the Customised Scheme is two (2) years.
2. The minimum contract term for the VASes is three (3) months.
3. The customised prices above are only applicable to new circuits or circuits re-contracted under the Customised Scheme.
4. Circuits that are not eligible for a re-contract (i.e. circuits still within contract which will incur a premature termination charge upon re-contract) will enjoy a waiver of the

applicable premature termination charge if the customer re-contracts at least 50 circuits under the Customised Scheme within one (1) months from the date the Customised Scheme contract term commences.

5. The number of circuits subscribed and the local voice traffic incurred will be reviewed on a monthly basis to determine the applicable price tier.

**Terms and Conditions:**

1. There shall be no auto-renewal for the Customised Scheme.
2. No other discounts, including but not limited to term and volume discount, or rebate schemes will apply to the services subscribed under the Customised Scheme.
3. All other terms and conditions of the SingTel ISDN30 service shall apply.

**Suspension and Termination Provisions:**

*For additional details, refer to [www.singtel.com](http://www.singtel.com) under “Business Customers”.*

**Eligibility:**

The Customised Scheme will be offered to any customer who satisfies the following criteria:

- provisions a minimum volume of sixty (60) ISDN30 circuits within six (6) months from the date the Customised Scheme contract term commences; and
- accepts the terms and conditions of this Customised Scheme in its entirety.