Effective Date: 5 June 2009

Name of Service: SingTel GigawaveLite Service. For additional

details, refer to www.singtel.com under "Business

Customers"

Description: Customised SingTel GigawaveLite Service

Scheme (Customised Scheme)

Prices (including discounts):

(With effect from 26 October 2010)

Service	Monthly	One-Time	MRC for	OTC for
	Recurring	Installation	Subsequent	Subsequent
	Charges (MRC)	Charge (OTC)	Circuits	Circuits
			(per link)	
8 x 1.0625Gbps	\$63,400	NA	\$3,500	Waived
Fibre Channel		(renewal circuits)		
(Protected)		(Tenewai circuits)		
4 x 1.0625Gbps		Waived	\$3,250	
Fibre Channel				
(Unprotected)				
4 x 1.25Gbps		Waived	\$3,500	
Gigabit Ethernet				
(Protected)				
2 x 1.25Gbps				
Gigabit Ethernet				
(Protected with		Waived	\$4,200	ļ
Exchange				
Diversity)				

- 1. The one-time charge for Express Installation is \$5,000 per circuit.
- 2. The contract term for the Customised Scheme and each circuit subscribed under the Customised Scheme is three (3) years.
- 3. (With effect from 26 October 2010) The prices in the above table are only valid up to a maximum total bandwidth of 25GB. The total bandwidth for the eighteen (18) circuits above is 20.25GB therefore the customer can take up an additional 4.75GB in any combination of 1.0625Gbps Fibre Channel (Protected), 1.0625Gbps Fibre

Channel (Unprotected), 1.25Gbps Gigabit Ethernet (Protected) and 1.25Gbps Gigabit Ethernet (Protected with Exchange Diversity).

4. The customer may also renew ten (10) 200Mbps ESCON (Protected) circuits and two (2) 1.0625Gbps Fibre Channel (Protected) circuits at the following prices:

Service	MRC
10 x 200Mbps ESCON (Protected)	\$2,800
2 x 1.0625Gbps Fibre Channel (Protected)	\$3,500

- 5. The contract term for these services is one (1) month.
- 6. The customer may terminate the circuits in paragraph 4 without a premature termination charge under the following conditions:
 - a) 200Mbps ESCON (Protected): by 4 June 2012. In the event that the customer does not terminate these circuits within the stipulated deadline, each remaining circuit will be contracted for a yearly term at the prevailing list price; and
 - b) 1.0625Gbps Fibre Channel (Protected): by 4 November 2009 or within six (6) months from the date of the IDA's approval whichever is later. In the event that the customer does not terminate these circuits within the stipulated deadline, each remaining circuit will be contracted for a three (3) year term at the same price i.e. \$3,500 and will count towards the total bandwidth specified in paragraph 2.3.

Terms and Conditions:

- 1. There shall be no auto-renewal of the Customised Scheme. For any service required after the end of the contract term, the customer may negotiate the agreement with SingTel at least three (3) months prior to the end of the contract term.
- 2. (With effect from 26 October 2010) The customer is required to maintain a minimum volume commitment of eight (8) 1.0625Gbps Fibre Channel (Protected), four (4) 1.0625Gbps Fibre Channel (Unprotected) and four (4) 1.25Gbps Gigabit Ethernet (Protected) and two (2) 1.25Gbps Gigabit Ethernet (Protected with Exchange Diversity) throughout the duration of the Customised Scheme contract term.
- 3. In the event that the customer terminates one (1) or more of the circuits in paragraph 3.2 prior to the end of the contract term, the customer shall be liable for the prevailing

GigawaveLite premature termination charge. The remaining circuits will be charged at the prices set out in column 4 of paragraph 2.1.

- 4. In the event that the customer terminates a subsequent circuit, the customer shall be liable for the prevailing premature termination charge.
- 5. The service(s) subscribed under the Customised Scheme is subject to resource availability.
- 6. All other terms and conditions of the SingTel GigawaveLite service shall apply.

Suspension and Termination Provisions:

refer to www.singtel.com under "Business Customers"

Eligibility:

The Customised Scheme is offered will be offered to any customer who satisfies the following criteria:

- (With effect from 26 October 2010) subscribes to eight (8) 1.0625Gbps Fibre Channel (Protected), four (4) 1.0625Gbps Fibre Channel (Unprotected) and four (4) 1.25Gbps Gigabit Ethernet (Protected) and two (2) 1.25Gbps Gigabit Ethernet (Protected with Exchange Diversity) in a single order;
- currently has or is willing to commit to 22 GigawaveLite circuits; and
- accepts the terms and conditions of the Customised Scheme in its entirety.