

**Effective Date:** 9 December 2010

**Name of Service:** GigawaveLite Service. *For additional details, refer to [www.singtel.com](http://www.singtel.com) under “Business Customers”*

**Description:** Customised SingTel GigawaveLite Service Scheme  
**(Customised Scheme)**

**Prices (including discounts):**

| <b>Service</b>                                    | <b>Monthly Recurring Charge</b> |
|---|---------------------------------|
| 2 x 1.25Gbps Gigabit Ethernet with Path Diversity | \$20,080 per link               |

1. The customised price is limited to 2 x 1.25Gbps Gigabit Ethernet (Protected with Path Diversity). Should the customer wish to subscribe to additional 1.25Gbps Gigabit Ethernet (Protected with Path Diversity), SingTel and the customer will negotiate a new agreement.
2. The contract term for the Customised Scheme and each circuit subscribed under the Customised Scheme is one (1) year.
3. The Service Level Guarantee offered under the Customised Scheme is 100% with a rebate of 20% of the monthly recurring charge.
4. SingTel shall provide a one-time option for the customer to request for a technician to be assigned onsite in Singapore for up to a maximum of ten (10) working days during the Customised Scheme contract term.

**Terms and Conditions:**

1. There will be no auto renewal of the Customised Scheme.
2. For any services required after the expiry of the agreement, the customer will have to re-negotiate the terms and conditions with SingTel.
3. SingTel shall determine the alternate exchange and the route to be used for the diverse path.
4. The Customised Scheme is subject to resource availability.
5. All other terms and conditions of SingTel GigawaveLite service shall remain applicable.

**Suspension and Termination Provisions:**

*refer to [www.singtel.com](http://www.singtel.com) under “Business Customers”*

**Eligibility:**

The Customised Scheme will be offered to any customer who satisfies the following criteria:

- renews 2 x 1.25Gbps Gigabit Ethernet (Protected with Path Diversity) in a single application; and
- accepts the terms and conditions of the Customised Scheme in its entirety.