

Effective Date: 15 December 2009

Name of Service: Meg@POP Ethernetlink, Class of Service, MetroEthernet and GigawaveLite Services. *For additional details, refer to www.singtel.com under "Business Customers"*

Description: Customised Meg@POP Ethernetlink, Class of Service, MetroEthernet and GigawaveLite Scheme (**Customised Scheme**)

Prices (including discounts):

(a) Meg@POP EthernetLink

Bandwidth	One-Time Charge	Express One-Time Charge	Monthly Recurring Charge
1024kbps	\$750	\$750	\$481
2Mbps	\$750	\$750	\$592
3Mbps	\$2,000	\$2,000	\$641
4Mbps	\$2,000	\$2,000	\$697
5Mbps	\$2,000	\$2,000	\$717
6Mbps	\$2,000	\$2,000	\$905
7Mbps	\$2,000	\$2,000	\$905
8Mbps	\$2,000	\$2,000	\$905
9Mbps	\$2,000	\$2,000	\$905
10Mbps	\$2,000	\$2,000	\$905
20Mbps	\$2,000	\$2,000	\$950
30Mbps	\$2,000	\$2,000	\$1,330
40Mbps	\$2,000	\$2,000	\$1,330
50Mbps	\$2,000	\$2,000	\$1,330
60Mbps	\$2,000	\$2,000	\$2,500
70Mbps	\$2,000	\$2,000	\$2,700
80Mbps	\$2,000	\$2,000	\$2,900
90Mbps	\$2,000	\$2,000	\$2,900
100Mbps	\$2,000	\$2,000	\$3,000
200Mbps	\$2,000	\$2,000	\$3,700
300Mbps	\$2,000	\$2,000	\$4,300
400Mbps	\$2,000	\$2,000	\$4,900
500Mbps	\$2,000	\$2,000	\$5,500
600Mbps	\$2,000	\$2,000	\$6,100
700Mbps	\$2,000	\$2,000	\$6,600

800Mbps	\$2,000	\$2,000	\$7,100
900Mbps	\$2,000	\$2,000	\$7,600
1000Mbps	\$2,000	\$2,000	\$8,000

(b) Meg@POP EthernetLink with Exchange Diversity

Bandwidth	One-Time Charge	Express One-Time Charge	Monthly Recurring Charge
1024kbps	\$750	\$750	\$481
2Mbps	\$750	\$750	\$592
3Mbps	\$2,000	\$2,000	\$641
4Mbps	\$2,000	\$2,000	\$697
5Mbps	\$2,000	\$2,000	\$717
6Mbps	\$2,000	\$2,000	\$905
7Mbps	\$2,000	\$2,000	\$905
8Mbps	\$2,000	\$2,000	\$905
9Mbps	\$2,000	\$2,000	\$905
10Mbps	\$2,000	\$2,000	\$905
20Mbps	\$2,000	\$2,000	\$950
30Mbps	\$2,000	\$2,000	\$1,330
40Mbps	\$2,000	\$2,000	\$1,330
50Mbps	\$2,000	\$2,000	\$1,330
60Mbps	\$2,000	\$2,000	\$2,500
70Mbps	\$2,000	\$2,000	\$2,700
80Mbps	\$2,000	\$2,000	\$2,900
90Mbps	\$2,000	\$2,000	\$2,900
100Mbps	\$2,000	\$2,000	\$3,000
200Mbps	\$2,000	\$2,000	\$3,700
300Mbps	\$2,000	\$2,000	\$4,300
400Mbps	\$2,000	\$2,000	\$4,900
500Mbps	\$2,000	\$2,000	\$5,500
600Mbps	\$2,000	\$2,000	\$6,100
700Mbps	\$2,000	\$2,000	\$6,600
800Mbps	\$2,000	\$2,000	\$7,100
900Mbps	\$2,000	\$2,000	\$7,600
1000Mbps	\$2,000	\$2,000	\$8,000

(c) Class of Service

Bandwidth	Monthly Recurring Charge	
	Business CoS	Premium non Real-time CoS

1Mbps	\$39	\$67
2Mbps	\$77	\$135
3Mbps	\$115	\$202
4Mbps	\$153	\$269
5Mbps	\$192	\$337
6Mbps	\$230	\$404
7Mbps	\$268	\$471
8Mbps	\$306	\$539
9Mbps	\$360	\$642
10Mbps	\$400	\$713
15Mbps	\$545	\$857
20Mbps	\$689	\$1,000
30Mbps	\$729	\$1,140
40Mbps	\$770	\$1,458
50Mbps	\$810	\$1,620
60Mbps	\$941	\$1,881
70Mbps	\$1,026	\$2,000
80Mbps	\$1,112	\$2,000
90Mbps	\$1,197	\$2,000
100Mbps	\$1,283	\$2,000
200Mbps	\$1,960	\$3,400
300Mbps	\$2,450	\$5,228
400Mbps	\$2,940	\$6,654
500Mbps	\$3,430	\$8,080
600Mbps	\$3,920	\$9,506
700Mbps	\$4,410	\$11,407
800Mbps	\$5,096	\$13,308
900Mbps	\$5,880	\$15,680
1000Mbps	\$6,860	\$17,640

(d) Point-to-Point MetroEthernet (standard)

Bandwidth	One -Time Charge	Monthly Recurring Charge
2Mbps	Prevailing one-time charge	1,034
4Mbps		1,590
6Mbps		2,147
8Mbps		2,680
10Mbps		3,000
20Mbps		3,590
30Mbps		4,130

40Mbps		4,610
50Mbps		5,000
60Mbps		5,380
70Mbps		5,730
80Mbps		6,080
90Mbps		6,430
100Mbps		6,750

(e) GigawaveLite

Bandwidth	One-Time Charge	Monthly Recurring Charge
1.25Gbps GigE (protected)	Prevailing one-time charge	4,500
(with effect from 1 September 2010) 1.25Gbps GigE (unprotected with exchange diversity)		4,600

- Should the customer require a dedicated network upgrade management team comprising project managers and field engineers to manage and facilitate the service upgrade for Meg@POP services; and require the team to attend onsite at any time including weekends and public holidays, the one-time charge is \$790 per circuit. For the avoidance of doubt, the charge is only applicable to circuits that are upgraded.
- The minimum contract term for the Customised Scheme and each circuit subscribed under the Customised Scheme is one (1) year with an option to renew the contract term on a monthly basis up to a maximum of twenty-four (24) months.

Terms and Conditions:

- The minimum volume commitment is as follows:
 - 350 x Meg@POP EthernetLink circuits of at least 20Mbps;
 - 350 x Business Class of Service of at least 15Mbps;
 - 350 x Premium Non Real-Time Class of Service of at least 5Mbps;
 - 8 x Meg@POP EthernetLink circuits of at least 300Mbps;
 - 8 x Premium Non Real-Time Class of Service of at least 300Mbps; and
 - 1 x 1.25Gbps GigE GigawaveLite.
- In the event that any volume commitment is not met at the end of the Customised Scheme contract term, all the customised prices will revert to the prevailing list prices and SingTel shall be entitled to seek reimbursement from the customer for services already delivered.

3. The customer shall fulfill a minimum contract term of one (1) year for the Customised Scheme.
4. The customer is not allowed to resell the services subscribed under the Customised Scheme.
5. There shall be no auto-renewal for the Customised Scheme.
6. During the implementation and network transition period, SingTel may have to temporarily upgrade the customer's existing head-end services to a higher bandwidth for a maximum period of six (6) months. The customer will not be charged for the upgraded bandwidth, instead it will continue to pay the existing monthly recurring charge.
7. All other terms and conditions of the SingTel Meg@POP EthernetLink, Class of Service, MetroEthernet and GigawaveLite services shall remain applicable.

Suspension and Termination Provisions:

1. In the event that the customer terminates a circuit subscribed under the Customised Scheme prior to the end of the contract term, the customer shall be liable for a premature termination charge of 100% of the remaining contract value.
2. For any existing service(s) that is re-contracted or upgraded under the Customised Scheme, the applicable premature termination charge will be waived.

Eligibility:

The Customised Scheme will be offered to customer who satisfies the following criteria:

- has been maintaining and continues to maintain a good payment history with SingTel;
and
- accepts the terms and conditions of the Customised Scheme in its entirety.