

Effective Date: 4 June 2010

Name of Service: SingTel Meg@POP service

For additional details, refer to www.singtel.com under “Business Customers”.

Description: Introduction of electronic bandwidth-on-demand scheme for Meg@POP EthernetLink service (**eBoD Service**)

Prices (including discounts):

Daily charge: \$8 per day (per block of 10Mbps or less)

One – time charge: \$50

Customers may upgrade their Meg@POP EthernetLink circuits in the following manner:

Bandwidth of current EthernetLink circuit	Incremental bandwidth available
3Mbps	3Mbps
4Mbps	2 and 4Mbps
5Mbps	3 and 5Mbps
6Mbps	3 and 6Mbps
7Mbps	3 and 7Mbps
8Mbps	4 and 8Mbps
9Mbps	5 and 9Mbps
10Mbps	5 and 10Mbps
15Mbps	15Mbps
20Mbps	10 and 20Mbps
30Mbps	10, 20 and 30Mbps
40Mbps	10, 20, 30 and 40 Mbps
50Mbps	10, 20, 30, 40 and 50Mbps
60Mbps	10, 20, 30 and 40Mbps
70Mbps	10, 20 and 30Mbps
80Mbps	10 and 20Mbps
90Mbps	10Mbps

Trial of eBoD Service

- Waiver of applicable charges for up to 2 weeks for a maximum of 10 customers on first-come-first-served basis
- Customers to complete a feedback form and testimonial upon end of the trial

Key Terms & Conditions

1. The eBoD Service is a value-added service under Meg@POP EthernetLink service, and is only available to Meg@POP EthernetLink customers with existing circuits of bandwidths between 3Mbps and 90Mbps whose circuits are under contract.
2. Customers will be able to select a start and end date for the increased bandwidth, both of which must be before the contract expiry of the underlying Meg@POP circuit. In addition, the customer must activate the eBoD service within 1 month of the application of the eBoD service, and the maximum period for the eBoD service must not exceed 6 months.
3. All other standard terms and conditions of SingTel Meg@POP service, Meg@POP EthernetLink service and Meg@POP EthernetLink Bandwidth-on-Demand service shall remain applicable.

Suspension and Termination Provisions:

Should the customer terminate the eBoD Service, there will be no refund of the charges.

Eligibility:

Retail customers