

Effective Date: 19 April 2010

Name of Service: Dark Fibre Service

Description: Customised Dark Fibre Service Scheme (**Customised Scheme**)

Prices (including discounts):

Monthly recurring charge: \$25,000 per pair of Dark Fibre strands

One-time installation charge: \$28,000 per pair of Dark Fibre strands

1. The contract term for the Customised Scheme and the Dark Fibre service is three (3) years. Thereafter, the contract term for the Customised Scheme and the Dark Fibre service will be automatically renewed for a period of one (1) year. For any service that is required after the end of the renewal period, SingTel and the customer shall negotiate a new agreement.
2. Service Provisioning Service Level Agreement

Delay after the committed provisioning date	Percentage of one-time charge to be paid as a rebate
5 to 10 days	10%
11 to 20 days	25%
> 20 days	50%

3. Mean-Time-To-Restore Service Level Agreement

Mean-Time-To-Restore	Percentage of monthly recurring charge to be paid as a rebate
> 6 hrs and ≤ 10 hrs	10%
> 10 hrs	20%

Terms and Conditions:

1. The customer shall not resell the services subscribed under the Customised Scheme “as is” or as a standalone Dark Fibre service but may use the service as part of its own network to offer its own services.
2. Any request for a relocation of the service will be subject to a relocation charge equivalent to the one-time installation charge on the condition that the customer produces satisfactory evidence that the request is reasonable e.g. the relocation to a new site is due to the expiry of the customer’s lease or tenancy agreement. Any other request for relocation shall be deemed to be a request for the termination of the service (in which case the premature termination will be applicable) and a request for the supply of a new

service at the requested location.

3. The service subscribed under the Customised Scheme is subject to resource availability.
4. The customer shall be responsible for obtaining all authorization(s) necessary for SingTel to access the customer's POP.
5. All other terms and conditions of our SingTel Dark Fibre service shall apply.

Suspension and Termination Provisions:

1. In the event that the customer terminates a circuit subscribed under the Customised Scheme prior to the end of the contract term, the customer shall be liable for the premature termination charge of 100% of the remaining contract term.
2. In the event that the service and/or Customised Scheme is terminated by the customer for an un-remedied material breach on the part of SingTel, there will be no premature termination charge and any monthly recurring charge billed in advance for services not yet provided will be refunded. There shall be no refund of the one-time installation charge.

Eligibility:

The Customised Scheme will be offered to any customer who meets the following criteria:

- is a duly licensed Facilities-based Operators; and
- accepts the terms and conditions of the Customised Scheme in its entirety.