

**Effective Date:** 29 July 2010 to 31 May 2011

**Name of Service:** SingTel PhoneNet service

*For additional details, refer to [www.singtel.com](http://www.singtel.com) under “Business Customers”.*

**Description:** Customised PhoneNet service scheme (**Customised Scheme**)

**Prices (including Discounts):**

<b>Service Plan</b>	<b>Monthly Recurring Charges (“MRC”) (\$ per line)</b>	<b>One-Time Charge (“OTC”) (\$ per line)</b>	<b>Rebate (\$ per line)</b>
Plan 1	\$20.60	\$60	\$4.60
Plan 2	\$13.75	\$50	\$1.35

The rebate on each plan will be applicable only if the customer maintains a minimum quantity of 10,000 PhoneNet lines during the contract term. Should the customer fail to maintain the minimum quantity during the contract term, the rebate will not be available. In addition, all lines will revert to the prevailing list price for temporary PhoneNet service.

Value-added services for each plan:

<b>Value-added services</b>	<b>Service Plan</b>	
	<b>Plan 1</b>	<b>Plan 2</b>
Direct Inward Dialling	√	√
Call Forwarding	√	√
PhoneMail	√	X
Caller ID	√	X
Call Waiting	√	X
Call Park	√	√
3-Way Conference Call	√	X
Music on Hold	√	√
Distinctive Ring	√	√
Auto Call Back	√	√
Call Barring	Optional	Optional
2-Digit Speed Dial	√	X
Collect Call Screening	Optional	X
IDD Authorisation Code	Optional	X
Call Transfer	√	√
Call Hold	√	√
Call Pick Up	√	√

The Customised Scheme offers temporary PhoneNet service for a maximum period of five (5) months. The customer is not allowed to resell the PhoneNet service. All other standard terms and conditions for SingTel PhoneNet Service remain applicable.

**Suspension and Termination Provision:**

No premature termination charges will be applicable for lines subscribed under the Customised Scheme.

**Eligibility:**

The Customised Scheme will be offered to customers who:

- Maintain at least 10,000 PhoneNet lines on a standard contract for the duration of the Customised Scheme; and
- Have an annual spending of at least \$8.5 million on SingTel services.