

**Effective Date:** 29 July 2010

**Name of Service:** SingTel Meg@POP, MetroEthernet and WebNet service

*For additional details, refer to [www.singtel.com](http://www.singtel.com) under “Business Customers”*

**Description:** Customised Meg@POP, MetroEthernet and WebNet service package  
**(Customised Package)**

**Prices (including discounts):**

**Meg@POP iLink service**

Bandwidth	Unit	Monthly Recurring Charge	One-Time Charge
iLink 512	Kbps	\$82	\$100

**Meg@POP vLink service**

Bandwidth	Unit	Monthly Recurring Charge	One-Time Charge
128/512	Kbps	\$82	\$100
256/768	Kbps	\$123	\$100

**Meg@POP SymLink service**

Bandwidth	Unit	Monthly Recurring Charge	One-Time Charge
SymLink 512	Kbps	\$175	\$100
SymLink 1Mbps	Mbps	\$230	\$100
SymLink 2Mbps	Mbps	\$248	\$100

**Meg@POP BizLink service**

Bandwidth	Unit	Monthly Recurring Charge	One-Time Charge
BizLink 512	Kbps	\$164	\$100
BizLink 1Mbps	Mbps	\$164	\$100
BizLink 1.5Mbps	Mbps	\$164	\$100
BizLink 2Mbps	Mbps	\$164	\$100
BizLink 3Mbps	Mbps	\$221	\$100
BizLink 4Mbps	Mbps	\$221	\$100
BizLink 6Mbps	Mbps	\$221	\$100
BizLink 8Mbps	Mbps	\$221	\$100
BizLink 10Mbps	Mbps	\$221	\$100

**Meg@POP BizLink Auto Backup service**

Bandwidth	Unit	Monthly Recurring Charge	One-Time Charge
BizLink 512	Kbps	\$82	\$100
BizLink 1Mbps	Mbps	\$82	\$100
BizLink 1.5Mbps	Mbps	\$82	\$100
BizLink 2Mbps	Mbps	\$82	\$100
BizLink 3Mbps	Mbps	\$110	\$100
BizLink 4Mbps	Mbps	\$110	\$100
BizLink 6Mbps	Mbps	\$110	\$100
BizLink 8Mbps	Mbps	\$110	\$100

BizLink 10Mbps	Mbps	\$110	\$100
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**Meg@POP eLite service**

Bandwidth	Unit	Monthly Recurring Charge	One-Time Charge
10	Mbps	\$174	\$150
20	Mbps	\$264	\$150
30	Mbps	\$264	\$150
40	Mbps	\$352	\$150
50	Mbps	\$352	\$150
60	Mbps	\$440	\$150
70	Mbps	\$440	\$150
80	Mbps	\$528	\$150
90	Mbps	\$528	\$150
100	Mbps	\$528	\$150

**Meg@POP IPVPN Standard EthernetLink service**

Bandwidth	Unit	Monthly Recurring Charge	One-Time Charge
1	Mbps	\$370	\$375
2	Mbps	\$370	\$375
4	Mbps	\$370	\$1,000
6	Mbps	\$370	\$1,000
8	Mbps	\$370	\$1,000
10	Mbps	\$370	\$1,000
20	Mbps	\$370	\$1,000
30	Mbps	\$417	\$1,000
40	Mbps	\$446	\$1,000
50	Mbps	\$485	\$1,000
60	Mbps	\$574	\$1,000
70	Mbps	\$574	\$1,000
80	Mbps	\$765	\$1,000
90	Mbps	\$765	\$1,000
100	Mbps	\$893	\$1,000
200	Mbps	\$1,360	\$1,000
300	Mbps	\$2,040	\$1,000
400	Mbps	\$2,720	\$1,000
500	Mbps	\$3,400	\$1,000
600	Mbps	\$4,250	\$1,000
700	Mbps	\$4,675	\$1,000
800	Mbps	\$5,100	\$1,000
900	Mbps	\$5,950	\$1,000
1,000	Mbps	\$6,375	\$1,000

**Meg@POP IPVPN EthernetLink Exchange Diversity service**

Bandwidth	Unit	Monthly Recurring Charge	One-Time Charge
1	Mbps	\$595	\$375
2	Mbps	\$629	\$375
4	Mbps	\$629	\$1,000
6	Mbps	\$629	\$1,000
8	Mbps	\$629	\$1,000
10	Mbps	\$629	\$1,000
20	Mbps	\$629	\$1,000
30	Mbps	\$714	\$1,000

40	Mbps	\$765	\$1,000
50	Mbps	\$825	\$1,000
60	Mbps	\$978	\$1,000
70	Mbps	\$978	\$1,000
80	Mbps	\$1,301	\$1,000
90	Mbps	\$1,301	\$1,000
100	Mbps	\$1,522	\$1,000
200	Mbps	\$2,312	\$1,000
300	Mbps	\$3,468	\$1,000
400	Mbps	\$4,675	\$1,000
500	Mbps	\$5,780	\$1,000
600	Mbps	\$6,460	\$1,000
700	Mbps	\$6,800	\$1,000
800	Mbps	\$7,650	\$1,000
900	Mbps	\$8,160	\$1,000
1,000	Mbps	\$8,670	\$1,000

**Meg@POP IPVPN Enhanced EthernetLink service**

Bandwidth	Unit	Monthly Recurring Charge	One-Time Charge
4	Mbps	\$612	\$1,000
6	Mbps	\$612	\$1,000
8	Mbps	\$612	\$1,000
10	Mbps	\$612	\$1,000
20	Mbps	\$612	\$1,000
30	Mbps	\$689	\$1,000
40	Mbps	\$740	\$1,000
50	Mbps	\$850	\$1,000
60	Mbps	\$1,020	\$1,000
70	Mbps	\$1,020	\$1,000
80	Mbps	\$1,275	\$1,000
90	Mbps	\$1,275	\$1,000
100	Mbps	\$1,530	\$1,000
200	Mbps	\$2,295	\$1,000
300	Mbps	\$3,400	\$1,000
400	Mbps	\$4,505	\$1,000
500	Mbps	\$4,930	\$1,000
600	Mbps	\$5,780	\$1,000
700	Mbps	\$6,205	\$1,000
800	Mbps	\$6,630	\$1,000
900	Mbps	\$7,055	\$1,000
1000	Mbps	\$7,480	\$1,000

**Meg@POP IPVPN EthernetLink Auto- Backup service**

Bandwidth	Unit	Monthly Recurring Charge	One-Time Charge
4	Mbps	\$298	\$1,000
6	Mbps	\$298	\$1,000
8	Mbps	\$298	\$1,000
10	Mbps	\$298	\$1,000
20	Mbps	\$298	\$1,000
30	Mbps	\$340	\$1,000
40	Mbps	\$357	\$1,000
50	Mbps	\$391	\$1,000

60	Mbps	\$510	\$1,000
70	Mbps	\$510	\$1,000
80	Mbps	\$680	\$1,000
90	Mbps	\$680	\$1,000
100	Mbps	\$765	\$1,000
200	Mbps	\$1,105	\$1,000
300	Mbps	\$1,700	\$1,000
400	Mbps	\$1,870	\$1,000
500	Mbps	\$2,040	\$1,000
600	Mbps	\$2,465	\$1,000
700	Mbps	\$2,720	\$1,000
800	Mbps	\$2,890	\$1,000
900	Mbps	\$3,145	\$1,000
1000	Mbps	\$3,315	\$1,000

**Class of Service**

Bandwidth	Unit	Business Class	Premium nRT	Premium RT
64Kbps to 1Mbps	Kbps/Mbps	\$34	\$68	\$102
2	Mbps	\$68	\$128	\$136
3	Mbps	\$102	\$196	\$204
4	Mbps	\$136	\$255	\$272
5	Mbps	\$170	\$323	\$340
6	Mbps	\$204	\$383	\$408
7	Mbps	\$238	\$450	\$476
8	Mbps	\$272	\$519	\$544
9	Mbps	\$306	\$578	\$612
10	Mbps	\$340	\$638	\$680
15	Mbps	\$510	\$850	\$1,020
20	Mbps	\$680	\$850	\$1,360
30	Mbps	\$1,020	\$1,275	\$2,040

**Meg@POP EVPN EthernetLink service**

Bandwidth	Unit	Monthly Recurring Charge	One-Time Charge
4	Mbps	\$370	\$1,000
6	Mbps	\$370	\$1,000
8	Mbps	\$370	\$1,000
10	Mbps	\$370	\$1,000
20	Mbps	\$370	\$1,000
30	Mbps	\$417	\$1,000
40	Mbps	\$446	\$1,000
50	Mbps	\$485	\$1,000
60	Mbps	\$574	\$1,000
70	Mbps	\$574	\$1,000
80	Mbps	\$765	\$1,000
90	Mbps	\$765	\$1,000
100	Mbps	\$893	\$1,000

**Meg@POP EVPL EthernetLink - Point to Point service**

Bandwidth	Unit	Monthly Recurring Charge	One-Time Charge
10	Mbps	\$611	\$1,500

20	Mbps	\$611	\$1,500
30	Mbps	\$677	\$1,500
40	Mbps	\$771	\$1,500
50	Mbps	\$959	\$1,500
60	Mbps	\$1,034	\$1,500
70	Mbps	\$1,222	\$1,500
80	Mbps	\$1,307	\$1,500
90	Mbps	\$1,448	\$1,500
100	Mbps	\$1,711	\$1,500

**Meg@POP EVPL EthernetLink - Point to Multi Point service**

Bandwidth	Unit	Monthly Recurring Charge	One-Time Charge
10	Mbps	\$432	\$1,000
20	Mbps	\$432	\$1,000
30	Mbps	\$497	\$1,000
40	Mbps	\$616	\$1,000
50	Mbps	\$754	\$1,000
60	Mbps	\$892	\$1,000
70	Mbps	\$1,012	\$1,000
80	Mbps	\$1,150	\$1,000
90	Mbps	\$1,279	\$1,000
100	Mbps	\$1,500	\$1,000

**MetroEthernet - Point to Point service**

Bandwidth	Unit	Monthly Recurring Charge	One-Time Charge
2	Mbps	\$1,021	\$2,000
4	Mbps	\$1,320	\$2,000
6	Mbps	\$1,672	\$2,000
8	Mbps	\$1,848	\$2,000
10	Mbps	\$2,024	\$2,000
20	Mbps	\$2,200	\$2,000
30	Mbps	\$2,552	\$2,000
40	Mbps	\$2,904	\$2,000
50	Mbps	\$3,168	\$2,000
60	Mbps	\$3,608	\$2,000
70	Mbps	\$4,048	\$2,000
80	Mbps	\$4,488	\$2,000
90	Mbps	\$4,928	\$2,000
100	Mbps	\$5,280	\$2,000

**MetroEthernet - Point to Multi Point service**

Bandwidth	Unit	Monthly Recurring Charge	One-Time Charge
2	Mbps	\$689	\$1,500
4	Mbps	\$850	\$1,500
6	Mbps	\$1,105	\$1,500
8	Mbps	\$1,360	\$1,500
10	Mbps	\$1,530	\$1,500
20	Mbps	\$1,700	\$1,500
30	Mbps	\$1,785	\$1,500
40	Mbps	\$1,870	\$1,500
50	Mbps	\$1,955	\$1,500

60	Mbps	\$2,040	\$1,500
70	Mbps	\$2,210	\$1,500
80	Mbps	\$2,380	\$1,500
90	Mbps	\$2,720	\$1,500
100	Mbps	\$3,060	\$1,500
150	Mbps	\$3,485	\$1,500
300	Mbps	\$4,250	\$1,500
450	Mbps	\$4,930	\$1,500
600	Mbps	\$5,525	\$1,500
750	Mbps	\$6,035	\$1,500
900	Mbps	\$6,545	\$1,500
1000	Mbps	\$6,970	\$1,500

**WebNet service**

Bandwidth	Unit	Monthly Recurring Charge	One-Time Charge
WebLink 2	Mbps	\$930	\$1,200

Additional term discount of 5% off the monthly recurring charges will be applicable for customers who sign a contract term of two (2) years and above.

The waiver of one-time charges for service upgrade and early re-contract will apply.

**Key Terms & Conditions**

1. The contract term of the Customised Package will end on 5 February 2013.
2. The minimum contract term of the services subscribed under the Customised Package is one (1) year.
3. The tariffs will apply to all new and renewed circuits contracted during the contract term of the Customised Package.
4. The minimum revenue commitment for the Customised Package is \$5.4 million on the services under the Customised Package for the duration of the contract term of the Customised Package; of which at least \$1.2 million must be spent within the first seven (7) months of the contract term.
5. In the event that the customer opts to subscribe to the services under the Customised Package at promotional prices, this expenditure will be counted towards the revenue commitment.
6. In the event that the customer does not meet the revenue commitment of \$5.4 million before the end of the contract term, the customer shall pay SingTel the shortfall in revenue commitment.
7. There will be no auto-renewal of the Customised Package.
8. All other standard terms and conditions of Meg@POP service, MetroEthernet service and WebNet service shall remain applicable.

**Suspension and Termination Provision:**

In the event that the customer terminates a circuit subscribed under the Customised Package prior to the end of the contract term, the customer shall be liable for premature termination charges (PTC) as follows:

- Meg@POP service – 50% of the remaining contract term
- MetroEthernet service – 100% of the remaining contract term
- WebNet service – 20% of the remaining contract term

The waiver of PTC for service upgrade and early re-contract will apply.

**Eligibility:**

The Customised Package will be offered to any customer who meets the following criteria:

- Has and maintains a Facilities-Based Operator or Service-Based Operator licence in Singapore;
- Is duly licensed as an Internet Service Provider in Singapore;
- Uses the services subscribed under the Customised Package for the sole purpose of providing Internet access to end-users;
- Installs the services subscribed under the Customised Package on its own network; and
- Accepts the terms and conditions of the Customised Package in its entirety.