

Effective Date: 11 November 2009

Name of Service: SingTel ISDN30 Service. *For additional details, refer to www.singtel.com under “Business Customers”.*

Description: Customised ISDN30 Service Scheme (**Customised Scheme**)

Prices (including discounts):

1. One-time charge for relocation of at least 19 ISDN30 lines in a single application: 50% off the prevailing list price.
2. The customised relocation charges are applicable only on the condition that the customer re-contracts and/or extends the contract term of at least 19 ISDN30 lines on a 1-year contract term within two (2) months from the date of the relocation in a single application.
3. For the avoidance of doubt, circuits that have completed the existing contract term must be re-contracted and circuits that are still serving out the existing contract term will need to extend the existing contract term.
4. The relocation charge excludes any cross-connect required in data centres or any applicable overtime charges.

Key Terms and Conditions:

1. Each customer may only use this Customised Scheme once.
2. All other terms and conditions of the SingTel ISDN30 service shall apply.

Suspension and Termination Provisions:

For additional details, refer to www.singtel.com under “Business Customers”.

Eligibility:

The Customised Scheme will be offered to any customer who accepts the terms and conditions of the Customised Scheme in its entirety.