Effective Date: 14 October 2009

Name of Service: ISDN Service. For additional details, refer to

www.singtel.com under "Business Customers"

Description: Customised ISDN2 Service Scheme for APEC Singapore

2009 (Customised Scheme)

Prices (including discounts):

Service	Upfront Charge
ISDN2	\$818

- 1. The upfront charge includes wiring, equipment delivery, installation and rental, and installation of the ISDN2 service. For the IDA's information, the customer is given a choice of equipment between a Network Termination Unit or an ISDN modem.
- 2. The prevailing ISDN2 traffic charges apply.
- 3. The contract term for the ISDN2 service subscribed under the Customised Scheme is fifteen (15) days. For the avoidance of doubt, the ISDN2 service will be terminated after fifteen (15) days.

Terms and Conditions:

- 1. There shall be no auto-renewal for the Customised Scheme.
- 2. Remote location charges will be applicable if there are insufficient resources at the requested location.
- 3. In the event of a cancellation of any "works" that the customer has requested SingTel to perform, the customer will be liable for a cancellation charge of \$300 per line. "Works" means any work that the customer requests SingTel to perform in relation to the ISDN2 service subscribed under the Customised Scheme including, but not limited to, installation, testing, conversion, measurement, repair, relocation, reconfiguration or recovery work.
- 4. No further discounts shall apply to the Customised Scheme.
- 5. The customer is not allowed to resell the ISDN2 service subscribed under the Customised Scheme.

- 6. The ISDN2 service subscribed under the Customised Scheme may only be used for the APEC Singapore 2009 event.
- 7. All other terms and conditions of the SingTel ISDN2 service shall apply.

Suspension and Termination Provisions:

refer to www.singtel.com under "Business Customers"

Eligibility:

Retail customers