

Effective Date: 7 August 2009

Name of Service: SingTel Business Fixed Line service

For additional details, refer to www.singtel.com under “Business Customers”

Description: Directory Enquiry and International Call Assistance service (the “Service”)

Prices (including discounts):

Charge of \$1 per call for all calls made to the Service (limited to 2 enquiries)

Callers making local enquiries may make a call connection at no additional charge.

All other standard charges, terms and conditions of SingTel Business Fixed Line service shall remain applicable.

Suspension and Termination Provisions:

For details, refer to www.singtel.com under “Business Customers”.

Eligibility:

The Service will be available to event organisers who require ‘hot billing functionality’ for calls made to local and/or international directory enquiry service during such events.