**Effective Date**: 15 March 2007

Name of Service: SingTel DigiNet Service. For additional details, refer to

www.singtel.com under "Business Customers"

**Description**: Customised DigiNet Service Scheme (**Customised Scheme**)

# **Prices (including discounts):**

2Mbps Standard DigiLink Service Monthly Recurring Charge (Tiered-Pricing)
Less than 10 circuits - At prevailing list price; 10 to 49 circuits - \$870; 50 to 99 circuits - \$823; 100 to 149 - \$775; 150 to 199 circuits - \$728; 200 to 249 circuits - \$680; 250 to 299 circuits - \$633; 300 to 349 circuits - \$604; 350 circuits and above - \$575

(With effect from 28 August 2009) 2Mbps Enhanced DigiLink Service Monthly Recurring Charge (Tiered-Pricing)

Less than 10 circuits - At prevailing list price; 10 to 49 circuits - \$1,126; 50 to 99 circuits - \$1,067; 100 to 149 - \$1,008; 150 to 199 circuits - \$948; 200 to 249 circuits - \$889; 250 to 299 circuits - \$830; 300 to 349 circuits - \$785; 350 circuits and above - \$741

(With effect from 28 August 2009) 2Mbps Premium DigiLink Service Monthly Recurring Charge (Tiered-Pricing)

Less than 10 circuits - At prevailing list price; 10 to 49 circuits - \$1,300; 50 to 99 circuits - \$1,231; 100 to 149 - \$1,163; 150 to 199 circuits - \$1,094; 200 to 249 circuits - \$1,026; 250 to 299 circuits - \$958; 300 to 349 circuits - \$906; 350 circuits and above - \$855

DigiPlus Half-Access Service Circuits Monthly Recurring Charge (Tiered-Pricing) Number of 64Kbps circuits:

Less than 50 circuits – At prevailing list price; Less than 500 circuits - \$146; 500 circuits and above - \$140

## Number of 128Kbps circuits:

Less than 50 circuits – At prevailing list price; Less than 500 circuits - \$270; 500 circuits and above - \$222

### Number of 192Kbps circuits:

Less than 50 circuits – At prevailing list price; Less than 400 circuits - \$414; 400 circuits and above - \$226

### Number of 256Kbps circuits:

Less than 50 circuits – At prevailing list price; 50 to 99 circuits - \$445; 100 to 199 circuits - \$412; 200 to 299 circuits - \$378; 300 to 399 circuits - \$344; 400 to 499 circuits - \$311; 500 to 599 circuits - \$277; 600 to 699 circuits - \$263; 700 circuits and above - \$250

### Number of 384Kbps circuits:

Less than 50 circuits – At prevailing list price; 50 to 99 circuits - \$565; 100 to 199 circuits - \$523; 200 to 299 circuits - \$480; 300 to 399 circuits - \$438; 400 to 499 circuits - \$395; 500 to 599 circuits - \$352; 600 to 699 circuits - \$335; 700 circuits and above - \$318

# Number of 512Kbps circuits:

Less than 50 circuits – At prevailing list price; 50 to 99 circuits - \$649; 100 to 199 circuits - \$602; 200 to 299 circuits - \$554; 300 to 399 circuits - \$506; 400 to 499 circuits - \$459; 500 to 599 circuits - \$411; 600 to 699 circuits - \$391; 700 circuits and above - \$371

## Number of 768Kbps circuits:

Less than 50 circuits – At prevailing list price; 50 to 99 circuits - \$809; 100 to 199 circuits - \$752; 200 to 299 circuits - \$695; 300 to 399 circuits - \$639; 400 to 499 circuits - \$582; 500 to 599 circuits - \$526; 600 to 699 circuits - \$499; 700 circuits and above - \$479

# Number of 1024Kbps circuits:

Less than 50 circuits – At prevailing list price; 50 to 99 circuits - \$969; 100 to 199 circuits - \$903; 200 to 299 circuits - \$837; 300 to 399 circuits - \$771; 400 to 499 circuits - \$706; 500 to 599 circuits - \$640; 600 to 699 circuits - \$608; 700 circuits and above - \$578

#### Number of 1536Kbps circuits:

Less than 50 circuits – At prevailing list price; 50 to 99 circuits - \$1,257; 100 to 199 circuits - \$1,187; 200 to 299 circuits - \$1,099; 300 to 399 circuits - \$1,011; 400 to 499 circuits - \$923; 500 to 599 circuits - \$835; 600 to 699 circuits - \$794; 700 circuits and above - \$754

## Number of 1984Kbps circuits:

Less than 50 circuits – At prevailing list price; 50 to 99 circuits - \$1,549; 100 to 199 circuits - \$1,445; 200 to 299 circuits - \$1,340; 300 to 399 circuits - \$1,236; 400 to 499 circuits - \$1,132; 500 to 599 circuits - \$1,027; 600 to 699 circuits - \$976; 700 circuits and above - \$927

### Other DigiLink Services Monthly Recurring Charge:

Standard Scheme: 45Mbps - \$4,010(With effect from 28 August 2009); 155Mbps - \$10,010; 622Mbps - \$29,400

Enhanced Scheme: 45Mbps - \$5,213(With effect from 28 August 2009); 155Mbps - \$12,247

Premium Scheme: 45Mbps - \$5,460(With effect from 28 August 2009); 155Mbps - \$14,560

45Mbps one-time installation charge: \$7,000

(With effect from 28 August 2009) DigiLink n x 2Mbps into 155Mbps High Speed Grooming Service Monthly Recurring Charge:

# Tail-end charges:

Number of tail-end circuits: < 60 - \$900; 60 to 119 - \$780; 120 to 179 - \$740; 180 to 239 - \$700;  $\ge 240 - \$630$ 

Head-end charges: tail-end circuits commitment < 60 -list price; tail-end circuits commitment 60 - 119 - \$14,450; tail-end circuits commitment  $\ge 120 -$ Waived

# One-time installation charges:

Tail-end charges (number of tail-end circuits):  $<60 - \$2,000; \ge 60$ : \$1,400Head-end charges: tail-end circuits commitment <60 – List price; tail-end circuits commitment  $\ge 120$  – Waived

(With effect from 8 December 2009) Upgrade from existing standard 155Mbps DigiLink service to standard 622Mbps DigiLink with MSP 1+1 service: one-time charge – waived; monthly recurring charge – \$14,550

(With effect from 8 December 2009) One-time relocation charge for migration of any DigiNet services: 50% off for circuits re-contracted for one (1) year; waived for circuits re-contracted for at least (2) years.

- 1. Prevailing one-time installation charges shall apply unless otherwise stated.
- 2. Only circuits subscribed under the Customised Scheme shall count toward the volume of circuits under the tiered pricing schemes.
- 3. The above tariffs are only applicable to new and renewal circuits. Renewal circuits must be renewed for a minimum one (1) year contract term to qualify.
- 4. The contract term for the Customised Scheme is three (3) years.
- 5. The contract term for the head-end circuits is two (2) years. The contract term for all other circuits subscribed under the Customised Scheme is one (1) year.

- 6. To qualify for a waiver of the head-end monthly recurring and one-time charges, the following conditions apply:
- i) If the customer commits to subscribing to at least 120 tail-end circuits within eighteen (18) months of subscribing to the Customised Scheme, the monthly recurring charge for the head-end will be waived upfront.
- ii) In the event that the customer does not meet this commitment by the 18<sup>th</sup> month, the customer will be required to pay SingTel a shortfall based on the following formula:
  - (120 actual volume of tail-end circuits) \* \$740 \* 12 months
- 7. Should the customer require express delivery of the services, the express one-time charge will be twice the one-time charges stated above.

# **Key Terms and Conditions:**

- 1. (With effect from 8 December 2009) The upgrade is only applicable to an existing standard 155Mbps DigiLink service connecting the customer's POP to any data centre.
- 2. (With effect from 8 December 2009) The contract term for the upgraded 622Mbps DigiLink circuit is one (1) year from the date of the upgrade.
- 3. (With effect from 8 December 2009) The relocation waiver can only be applied once to each circuit.
- 4. (With effect from 8 December 2009) Circuits that are relocated under the Customised Scheme must be re-contracted for at least one (1) year from the date of the relocation.
- 5. The customer shall not resell the Customised Service "as is" or as a standalone DigiNet product but may resell the Customised Service as part of its own network services.
- 6. All other terms and conditions of the SingTel DigiNet service shall apply.

**Suspension and Termination Provisions:** refer to www.singtel.com under "Business Customers".

In the event the customer terminates any service offered under the Customised Scheme before the expiry of the service contract term, the customer shall be liable for a premature termination charge of 100% of the remaining contract value in the first year of the package contract term and 50% of the remaining contact value in subsequent years.

# **Eligibility:**

The Customised Service will be offered to customers who meet the following criteria:

- are a duly licensed Facilities Based Operator or Services Based Operator;
- accept the terms and conditions of the Customised Scheme in its entirety;
- use the Customised Scheme, with one-end connected to the customer's POP, for the sole purpose of connecting to an International Gateway to provide international services; and
- currently have or are willing to commit to a minimum annual spend of no less than \$6 million on SingTel DigiNet services