

Effective Date: 1 January 2010

Name of Service: SingTel MetroEthernet service and Meg@POP services

For additional details, refer to www.singtel.com under "Business Customers"

Description: Customised MetroEthernet and Meg@POP service package
(Customised Package)

Prices (including discounts):

The Customised Package will be available for a period of three (3) years and four (4) months.

The minimum contract term for the services subscribed under the Customised Package is one (1) year.

Monthly Recurring Charges ("MRC") (\$ per circuit)

Meg@POP services:

iLink: 512kbps - \$65

SymLink: 512kbps - \$188; 1 Mbps - \$274; 2 Mbps - \$343

VLink: 128/512kbps - \$85; 256/768kbps - \$128

BizLink: 512kbps - \$131; 1 Mbps - \$131; 1.5 Mbps - \$131; 2 Mbps - \$131; 3 Mbps - \$179; 4 Mbps - \$215; 6 Mbps - \$227; 8 Mbps - \$275; 10 Mbps - \$287

BizLink Auto-Backup: 512kbps - \$82; 1 Mbps - \$82; 1.5 Mbps - \$82; 2 Mbps - \$82; 3 Mbps - \$112; 4 Mbps - \$135; 6 Mbps - \$142; 8 Mbps - \$172; 10 Mbps - \$180

Standard EthernetLink: 2Mbps - \$497; 3Mbps - \$604; 4Mbps - \$710; 5Mbps - \$781; 6Mbps - \$959; 7Mbps - \$1,065; 8Mbps - \$1,278; 9Mbps - \$1,278; 10Mbps - \$1,278; 15Mbps - \$1,380; 20Mbps - \$1,380; 30Mbps - \$1,587; 40Mbps - \$1,760; 50Mbps - \$1,932; 60Mbps - \$2,070; 70Mbps - \$2,243; 80Mbps - \$2,415; 90Mbps - \$2,588; 100Mbps - \$2,760; 200Mbps - \$4,140; 300Mbps - \$4,830; 400Mbps - \$5,520; 500Mbps - \$6,210; 600Mbps - \$6,900; 700Mbps - \$7,590; 800Mbps - \$8,280; 900Mbps - \$8,970; 1Gbps - \$9,660

Enhanced EthernetLink: 3Mbps - \$817; 4Mbps - \$817; 5Mbps - \$902; 6Mbps - \$1,108; 7Mbps - \$1,228; 8Mbps - \$1,470; 9Mbps - \$1,470; 10Mbps - \$1,470; 20Mbps - \$1,587; 30Mbps - \$1,829; 40Mbps - \$2,029; 50Mbps - \$2,222; 60Mbps - \$2,381; 70Mbps - \$2,581; 80Mbps - \$2,781; 90Mbps - \$2,981; 100Mbps - \$3,174

EthernetLink with Exchange Diversity: 2Mbps - \$646; 3Mbps - \$788; 4Mbps - \$923; 5Mbps - \$1,015; 6Mbps - \$1,250; 7Mbps - \$1,385; 8Mbps - \$1,661; 9Mbps - \$1,661; 10Mbps - \$1,661; 20Mbps - \$1,794; 30Mbps - \$2,063; 40Mbps - \$2,291; 50Mbps - \$2,512; 60Mbps - \$2,691; 70Mbps - \$2,919; 80Mbps - \$3,140; 90Mbps - \$3,367; 100Mbps - \$3,588; 200Mbps

- \$5,382; 300Mbps - \$6,279; 400Mbps - \$7,176; 500Mbps - \$8,073; 600Mbps - \$8,970; 700Mbps - \$9,867; 800Mbps - \$10,764; 900Mbps - \$11,661; 1Gbps - \$12,558

EthernetLink Auto-Backup: 3Mbps - \$419; 4Mbps - \$450; 5Mbps - \$495; 6Mbps - \$612; 7Mbps - \$675; 8Mbps - \$810; 9Mbps - \$810; 10Mbps - \$810; 20Mbps - \$900; 30Mbps - \$1,035; 40Mbps - \$1,152; 50Mbps - \$1,260; 60Mbps - \$1,350; 70Mbps - \$1,467; 80Mbps - \$1,575; 90Mbps - \$1,692; 100Mbps - \$1,800; 200Mbps - \$2,700; 300Mbps - \$3,150; 400Mbps - \$3,600; 500Mbps - \$4,050; 600Mbps - \$4,500; 700Mbps - \$4,950; 800Mbps - \$5,400; 900Mbps - \$5,850; 1Gbps - \$6,300

MetroEthernet services:

Point-to-Point: 2Mbps - \$1,020; 4Mbps - \$1,460; 6Mbps - \$2,040; 8Mbps - \$2,550; 10Mbps - \$2,920; 20Mbps - \$3,310; 30Mbps - \$3,690; 40Mbps - \$4,080; 50Mbps - \$4,470; 60Mbps - \$4,850; 70Mbps - \$5,240; 80Mbps - \$5,630; 90Mbps - \$6,020; 100Mbps - \$6,400

Point-to-Point with Exchange Diversity (one-end or two-end): 2Mbps - \$1,326; 4Mbps - \$1,898; 6Mbps - \$2,652; 8Mbps - \$3,315; 10Mbps - \$3,796; 20Mbps - \$4,303; 30Mbps - \$4,797; 40Mbps - \$5,304; 50Mbps - \$5,811; 60Mbps - \$6,305; 70Mbps - \$6,812; 80Mbps - \$7,319; 90Mbps - \$7,826; 100Mbps - \$8,320

One-Time Charges ("OTC") (\$ per circuit)

Meg@POP services:

iLink: 512kbps - \$100

SymLink: 512kbps to 2 Mbps - \$200

VLink: 128/512kbps - \$100; 256/768kbps - \$100

BizLink: 512kbps to 10 Mbps - \$100

BizLink Auto-Backup: 512kbps to 10 Mbps - \$100

Standard EthernetLink: 2 Mbps - \$375; 3 Mbps to 10Mbps - \$1,000; 15 Mbps to 1 Gbps - \$2,500

EthernetLink with Exchange Diversity: 2 Mbps - \$375; 3 Mbps to 10Mbps - \$1,000; 20 Mbps to 1 Gbps - \$2,500

Enhanced EthernetLink: 3 Mbps to 10Mbps - \$1,000; 20 Mbps to 100 Mbps - \$2,500

EthernetLink Auto-Backup: 3 Mbps to 10Mbps - \$1,000; 20 Mbps to 1 Gbps - \$2,500

MetroEthernet services:

Point-to-Point: 2 Mbps to 10 Mbps - \$2,000; 20 Mbps to 50 Mbps - \$4,000; 60 Mbps to 100 Mbps - \$5,000

Point-to-Point with Exchange Diversity (one-end or two-end): 2 Mbps to 10 Mbps - \$2,000; 20 Mbps to 50 Mbps - \$4,000; 60 Mbps to 100 Mbps - \$5,000

Term discounts: 5% off the list price for a 2-year contract term; 10% off the list price for a 3-year contract term

Key Terms and Conditions:

1. In the event that the customer fails to meet the revenue commitment for a particular period, the customer shall pay SingTel the difference between the actual spend and the minimum revenue commitment for the period.
2. Should the customer choose to subscribe to the circuit(s) under SingTel's prevailing promotional rates for the services under the Customised Package, the revenue for the circuit(s) shall be included in the minimum revenue commitment. For such circuits, the terms and conditions under the promotion shall be applicable.
3. The customer shall only use the MetroEthernet service to connect to base stations for the purpose of operating a wireless Internet network under the wireless network CFC project.
4. For services under the Customised Package that are used in the operation of the wireless network CFC project, the customer may request for the services to be terminated at a room housing a main distribution frame.
5. All other standard terms and conditions of SingTel Meg@POP Resale service and SingTel MetroEthernet Retail service shall remain applicable.

Suspension and Termination Provisions:

In the event the Service(s) subscribed under the Customised Package is terminated before the end of the minimum contract term, the customer will be liable for a premature termination charge of 20% of the remaining contract value for the Service(s).

Refer to www.singtel.com under "Business Customers".

Eligibility:

The Customised Package will be offered to customers who satisfy the following criteria:

- a) Have a minimum spend of at least \$4.5 million on the services under the Customised Package within the first fourteen (14) months of the contract; at least \$5 million within the next 10 months of the contract; at least \$5 million in the next 1 year of the contract; and at least \$1.25 million in the last four (4) months of the contract.
- b) are duly licensed as an Internet Service Provider in Singapore;
- c) use the services for the following purposes only: (i) provide Internet access services to its own end users; and (ii) provide the services in this Customised Package to FBOs as a transparent input to operate a wireless Internet network under the IDA's initiated wireless network CFC project;
- d) at least one end of the services subscribed under this Customised Package must be installed in the customer's own network to provide Internet access to its end users; and
- e) accept the terms and conditions of this Customised Scheme in its entirety.