

Effective Date: 25 April 2007

Name of Service: SingTel DigiNet, Local ATM, Meg@POP and MetroEthernet Services. *For additional details, refer to www.singtel.com under "Business Customers"*

Description: Customised SingTel DigiNet, Local ATM, Meg@POP and MetroEthernet Services Scheme (**Customised Scheme**)

Prices (including discounts):

2M DigiLink Point-to-Point:

Monthly recurring charge: \$600

One-time installation charge (normal service): \$500

One-time installation charge (express service): \$1,000

155M DigiLink Point-to-Point:

Monthly recurring charge: \$8,100

One-time installation charge (normal service): \$8,000

One-time installation charge (express service): \$16,000

Local ATM Point-to-Point Service Circuits (Yearly Term)

ATM PVC-CBR:

Monthly recurring charge: 2M: \$404, 3M: \$485, 4M: \$580, 5M: \$685, 6M: \$768, 8M: \$920, 10M: \$ 1,105, 20M: \$1,895, 25M: \$2,015, 40M: \$3,200

One-time installation charge (normal service): \$200

One-time installation charge (express service): \$400

ATM Standard Port:

Monthly recurring charge: 2M: \$227, 155M: \$1,648

One-time installation charge (normal service): 2M: \$1,000, 155M: \$8,000

One-time installation charge (express service): 2M: \$6,000, 155M: \$16,000

Local ATM Point-to-Point Service Circuits (Monthly Term)

ATM PVC-CBR:

Monthly recurring charge: 2M: \$606, 3M: \$728, 4M: \$870, 5M: \$1,028, 6M: \$1,152, 8M: \$1,380, 10M: \$1,658, 20M: \$1,895, 25M: \$3,023, 40M: \$4,800

(With effect from 14 May 2008) 14M: \$1,468

One-time installation charge (normal service): \$200

One-time installation charge (express service): \$400

Inverse Multiplexing (IMA) for Local ATM 2M Port (Yearly and Monthly Term)

Monthly recurring charge: \$100
One-time installation charge: \$200

Meg@POP Standard EthernetLink (Yearly Term)

Monthly recurring charges: 10M: \$1,080 (with effect from 24 September 2009), 20M:
\$1,330
(with effect from 24 September 2009) One-time installation charge (normal service):
\$1000

Meg@POP EthernetLink with Exchange Diversity (Yearly Term)

Monthly recurring charges: 10M:\$1,404, 20M:\$1,730
(with effect from 24 September 2009) One-time installation charge (normal service):
10M: \$1000, (with effect from 2 October 2009) 20M: \$1000

Meg@POP EthernetLink Virtual Circuit (Secondary Virtual Circuit) (Monthly Term)
(with effect from 24 September 2009)

Monthly recurring charges: 0.256M-2M: \$60, 3M-10M: \$140
One-time installation charge (normal service): \$200

(With effect from 3 December 2008)

MetroEthernet 60M Any-to-Any Service (Yearly Term)

Monthly recurring charge: \$2,400
One-time installation charge: \$3,500

The above tariffs are only applicable to new and renewal circuits. Renewal circuits must be renewed for either to a minimum one (1) year or one (1) month contract term to qualify for the rates respectively.

The contract term for the Customised Scheme (**Customised Scheme Contract Term**) is three (3) years (with effect from 21 July 2010) with an option to extend the contract term for an additional five (5) months (**Extended Period**).

The contract term for each circuit subscribed under the Customised Scheme is one (1) year for the Yearly Term Services (**Service Contract Term**) and one (1) month for the Monthly Term Services.

For other DigiNet or Local ATM services not offered under the Customised Scheme, the standard tariffs, terms and conditions shall apply.

Terms and Conditions:

1. There shall be no premature termination charge for the migration of existing LATM and/or DigiLink circuits to the Customised Scheme. Existing circuits that are migrated to the Customised Scheme shall start a new contract term.
2. In the event the customer terminates any service offered under the Customised Scheme before the expiry of the Service Contract Term, the customer shall be liable for a premature termination charge of 20% for the remaining period of the Service Contract Term.
3. In the event the customer terminates the Customised Scheme before the expiry of the Customised Scheme Contract Term, the customer shall be liable for a premature termination charge of 100% for the remaining period of the Customised Scheme Contract Term to be charged in accordance with the following formula:

$$4000 \times \$600 \times \text{remaining months}$$

This formula will apply regardless of the actual number of circuits that the customer has at the point the Customised Scheme is terminated. For the avoidance of doubt, the Service PTC will not apply if the Customised Scheme is terminated.

4. Should the customer fail to meet the 1,600 LATM volume commitment and/or the 4,000 total volume commitment in any month, the customer shall pay SingTel the shortfall for each applicable month(s) in accordance with the following formulas, whichever is higher:

$$\text{LATM shortfall: } (1,600 - \text{actual volume of 2M LATM ports}) \times \$600$$

$$\text{Total shortfall; } (4000 - \text{actual volume of 2M LATM ports and 2M DigiLink circuits}) \times \$600$$

5. The one-time charge(s) shall apply for relocating one end of any service subscribed under the Customised Scheme. Relocation of both ends of the service(s) shall be deemed to be a request for the termination of the service and a request for supply of new service at the requested location.
6. The customer shall not resell the Customised Service “as is” or as a standalone DigiNet or Local ATM product but may resell the Customised Service as part of its own network services.

7. There will be no auto-renewal of the Customised Scheme upon the expiry of the contract term. For any service required after the end of the contract term, SingTel Mobile and SingTel shall negotiate the agreement prior to expiry.
8. (With effect from 25 April 2010) In the event that a new customised scheme is successfully negotiated and entered into with an effective date prior to the end of the Extension Period, then the minimum revenue spend will be pro-rated based on the effective date of the new customised scheme.
9. All other terms and conditions of the SingTel DigiNet and Local ATM services shall apply.

Suspension and Termination Provisions: *refer to www.singtel.com under “Business Customers”.*

In the event the customer terminates any service offered under the Customised Scheme before the expiry of the service contract term, the customer shall be liable for a premature termination charge that is equivalent to 20% of the remaining contract value.

Eligibility:

The Customised Scheme will be offered to customers who meet the following criteria:

- i. are a duly licensed Facilities Based Operator or Services Based Operator in Singapore;
- ii. commit to a minimum total volume of 4,000 2M DigiLink circuits and 2M LATM ports. The total volume should comprise of at least 1,600 2M LATM ports. For the avoidance of doubt, only circuits subscribed under the Customised Scheme will count towards the volume commitment; and
- iii. accept the terms and conditions of the Customised Scheme in its entirety.