

Effective Date: 21 June 2019

Name of Service: Singtel Gigawave Service. *For additional details, refer to www.singtel.com*

Description: Customised Gigawave service scheme (**Customised Scheme**)

Prices (including discounts):

(With effect from 5 June 2025)

Service	Contract Term (Years)	Minimum Quantity (circuits)	Monthly Recurring Charge (MRC) (\$ per circuit)	One Time Charge (OTC) (\$ per circuit)
2 Gbps Enhanced Gigawave	3	4	\$2,735	Standard: Waived
8 Gbps Enhanced Gigawave	3	N.A.	\$3,953	
10 Gbps Enhanced Gigawave	3	2	\$3,953	
10 Gbps Enhanced Gigawave with Exchange Diversity	3	2	\$5,248	

The customised tariffs will be applicable to new, renewed and upgraded circuits subscribed under the Customised Scheme.

Key Terms and Conditions:

1. The contract term of the Customised Scheme is three (3) years.
2. The contract term of the services subscribed under the Customised Scheme is three (3) years.
3. **(With effect from 5 June 2025)** The customer shall subscribe to the minimum quantity of circuits specified under the Customised Scheme in a single order.

4. The services subscribed under the Customised Scheme are subject to resource availability.
5. **(With effect from 5 June 2025)** During the term of the Customised Scheme, the customer may upgrade the bandwidth of any existing service subscribed under the Customised Scheme, subject to the following conditions:
 - a) The contract value of the upgraded service shall have a higher contract value than the remainder of the contract term for the existing service in order for the existing service to be eligible for a 100% PTC waiver; and
 - b) The contract term of the upgraded service(s) shall have a new three (3) year term.
6. The customer is not allowed to resell the services subscribed under the Customised Scheme.
7. Circuits subscribed under the Customised Scheme will continue at customised prices after the expiry of the circuit contract term.
8. **(With effect from 6 June 2022)** No other discounts including, but not limited to, term and volume discounts, are applicable to the services subscribed under the Customised Scheme.
9. All other standard prices, terms and conditions of the Singtel Gigawave service shall apply.

Suspension and Termination Provisions:

(With effect from 6 June 2022) If the customer terminates the service(s) subscribed under the Customised Scheme during the contract term of the service(s), the customer shall be liable for premature termination charges (PTC) of 100% of the remaining contract value.

For details, refer to www.singtel.com.

Eligibility:

(With effect from 6 June 2022) The Customised Scheme is available to all similarly situated customers who accept the terms and conditions of the Customised Scheme in its entirety.