

**Effective Date:** 3 June 2025 to 2 December 2025

**Name of Service:** ISDN Service. *For details, refer to [www.singtel.com](http://www.singtel.com).*

**Description:** ISDN10 and ISDN30 promotion (**Promotion**)

**Prices (including discounts):**

**Promotion:** Free 1 month of ISDN10 and ISDN30 for every renewal for 12 months

Service	Contract Term	Monthly Recurring Charge (MRC)	One Time Charge (OTC)
ISDN10 Line *	12, 24 or 36 months	\$146.67	100% off standard OTC
ISDN10 line*^		\$174.16	
ISDN30 Line **		\$238.33	50% off express OTC
ISDN30 line**^		\$275	

\*Free 1,400 local traffic voice minutes per month with re-contracted ISDN10 line. Subject to maximum of 1,400 mins per ISDN10 main number regardless of number of lines renewed.

\*\*Free 1,000 local traffic voice minutes per month with re-contracted ISDN30 line. Subject to maximum of 1,000 mins per ISDN30 main number regardless of number of lines renewed.

^ Comes with one (1) free Caller Number Display VAS.

The promotional tariffs will be applicable for all renewed services subscribed under the Promotion.

**Key Terms and Conditions:**

1. The contract term for the services subscribed under the Promotions is as per the pricing tables.
2. The service(s) initial RFS date must be within three (3) months from the promotion end date.
3. The Promotions does not include temporary schemes, installation surcharge and remote locations.
4. Promotional prices will revert to the prevailing list price at the end of the service contract term.

5. Contracts must be signed within one (1) month from the end of the promotion period if the customer obtained a quotation during the promotion period.
6. Free local traffic voice minutes for ISDN10 is only applicable during the ISDN10 service contract term.
7. Free local traffic voice minutes for ISDN30 is only applicable during the ISDN30 service contract term.
8. Services subscribed under the Promotion are subject to resource availability.
9. Singtel reserves the right to end the Promotion prior to 2 December 2025.
10. No other promotion or discounts will be applicable for the service(s) subscribed under this Promotion.
11. In the event that the customer is re-contracting or upgrading an existing service(s) under the Promotion and requires to relocate the service(s), the applicable OTC will be waived provided relocation takes place within six (6) months from the date the contract is signed.
12. All other standard prices, terms and conditions of the Singtel ISDN services shall apply.

**Suspension and Termination Provisions:**

If the customer terminates the service(s) subscribed under the Promotion during the contract term of the service(s), the customer shall be liable for prevailing premature termination charges (PTC) of 50% of the remaining contract term.

*For detail, refer to [www.singtel.com](http://www.singtel.com)*

**Eligibility:**

All customers