

**Effective Date:** 20 June 2018

**Name of Service:** (With effect from 8 June 2020) Singtel Gigawave, MetroEthernet and Dark Fibre Service. *For additional details, refer to [www.singtel.com](http://www.singtel.com)*

**Description:** (With effect from 8 June 2020) Customised Gigawave, MetroEthernet and Dark Fibre service scheme (**Customised Scheme**)

**Prices (including discounts):**

(With effect from 5 December 2018)

Service	Contract Term	Monthly Recurring Charge (MRC) (\$ per circuit)	One Time Charge (OTC) (\$ per circuit)
1 Gbps DC to DC Gigawave	2 years	\$2,280	Standard: Waived Express: \$2,000
10 Gbps DC to DC Gigawave	2 years	\$3,800	Standard: Waived Express: \$2,000
(With effect from 28 March 2022) 1.25 Gbps Enhanced Gigawave	2 years	\$2,993	Standard: Waived Express: \$2,000
	3 years	\$2,843	
(With effect from 18 October 2019) 10 Gbps Enhanced Gigawave	2 years	(With effect from 30 April 2025) \$6,568	Standard: Waived Express: \$2,000
	3 years	(With effect from 30 April 2025) \$5,171	

(With effect from 28 March 2022)

Service	Contract Term	Recurring Charge (\$ per circuit)	OTC (\$ per circuit)
Temporary 1.25 Gbps Enhanced Gigawave	(i) 2 weeks; or (ii) Blocks of 1 month (up to 3 months)	\$2,000 (For two weeks) \$2,993 (Monthly)	Standard: Waived

(With effect from 28 March 2022) For the avoidance of doubt, temporary service(s) shall revert to the prevailing list price upon expiry of the circuit contract term.

Service	Contract Term	MRC (\$ per circuit)	OTC (\$ per circuit)
500 Mbps MetroEthernet Point to Point (PTP)	2 years	\$2,589	Standard: \$3,600

#### MetroEthernet Visitation and Overtime Charges

Period	OTC
Monday to Friday: 8.30am – 6pm Saturday: 8.30am – 1pm	\$200 per site per visit (for a minimum of 2 hours)  \$100 per hour thereafter
Monday to Friday: after 6pm Saturday: after 1pm	
Sundays and public holidays	

#### (With effect from 30 April 2025)

Service	Contract Term	MRC (\$ per pair)	OTC (\$ per pair)
Standard Dark Fibre	1 year	\$5,150	Standard: \$4,000
	Minimum of 2 years	\$5,150	Standard: Waived

(With effect from 8 June 2020) The customised tariffs will be applicable to all new, renewed, upgraded and migrated Gigawave, MetroEthernet and Dark Fibre circuits subscribed under the Customised Scheme.

#### Key Terms and Conditions

1. The contract term for the Customised Scheme is three (3) years.
2. **(With effect from 18 October 2019)** The contract term for the services subscribed under the Customised Scheme is two (2) years unless otherwise specified in the pricing tables.
3. The service(s) offered under the Customised Scheme are subject to resource availability.
4. The customer shall not resell the services subscribed under the Customised Scheme.
5. **(With effect from 18 October 2019)** Services subscribed under the Customised Scheme will continue at the customised prices after the expiry of the service contract term.
6. No other discounts including, but not limited to, term discounts, shall apply to the services subscribed under the Customised Scheme.
7. **(with effect from 8 June 2020)** All other standard prices, terms and conditions of the Singtel Gigawave, MetroEthernet and commercial Dark Fibre services shall remain applicable.

#### Suspension and Termination Provisions:

If the customer terminates the service(s) subscribed under the Customised Scheme during the contract term of the service(s), the customer shall be liable for a premature termination charge (PTC) of 100% of the remaining contract term.

**(With effect from 30 April 2025)** The customer may, upon at least 30 days' prior written notice, terminate one (1) existing Enhanced Gigawave service (subscribed under this Customised Scheme or other customised schemes) with a waiver of PTC and replace it with a Standard Dark Fibre service under this Customised Scheme, provided that:

- a. The Enhanced Gigawave service being terminated has fulfilled at least 24 months of its initial contract term; and
- b. The new contract value associated with the replacement service is higher than the remaining contract value of the service being terminated.

*For details, refer to [www.singtel.com](http://www.singtel.com)*

### **Eligibility:**

The Customised Scheme is available to all similarly situated customers who satisfy the following criteria:

- a) **(With effect from 8 June 2020)** is a commercial bank or has similar technical and security requirements as that offered under the Customised Scheme;
- b) **(With effect from 28 March 2022)** currently has or is willing to subscribe to a minimum of four (4) Gigawave circuits;
- c) **(With effect from 28 June 2023)** currently has a minimum revenue spend of \$10 million on Singtel services in the last 12 months prior to the start date of the customer's agreement; and
- d) accepts the terms and conditions of the Customised Scheme in its entirety.