

Effective Date: 1 April 2021

Name of Service: Singtel Gigawave Service. *For more information, refer to www.singtel.com.*

Description: Customised Gigawave Service Scheme (**Customised Scheme**)

Prices (including discounts):

(With effect from 30 April 2025) Table A

Bandwidth	Interface	(With effect from 21 July 2023) Contract Term	Monthly Recurring Charge (MRC) (\$ per circuit)					One Time Charge (OTC) (Standard) (\$ per circuit)
			Year 1	Year 2	Year 3	Year 4	Year 5	
1.25 Gbps	Gigabit Ethernet	1 year, with an option to extend for a minimum of 1 month	\$2,967	\$2,967	\$2,670	\$2,373	\$1,800	Waived
2 Gbps	10 Gigabit Ethernet		\$4,130	\$4,130	\$3,717	\$3,304	\$2,500	Waived
3 Gbps			\$5,161	\$5,161	\$4,644	\$4,128	\$3,100	Waived
4 Gbps			\$5,305	\$5,305	\$4,774	\$4,244	\$3,200	Waived
5 Gbps			\$5,458	\$5,458	\$4,912	\$4,366	\$3,250	Waived
6 Gbps			\$5,611	\$5,611	\$5,049	\$4,488	\$3,300	Waived
7 Gbps			\$5,764	\$5,764	\$5,187	\$4,611	\$3,400	Waived
8 Gbps			\$5,917	\$5,917	\$5,325	\$4,733	\$3,500	Waived
9 Gbps			\$6,070	\$6,070	\$5,463	\$4,856	\$3,600	Waived
10 Gbps			\$6,222	\$6,222	\$5,599	\$4,977	\$3,700	Waived

(With effect from 24 March 2022) Circuits subscribed under Table A shall be charged the relevant MRC corresponding to the year in which they are subscribed. For example, should the customer subscribe to a circuit in Year 4, the customer shall pay the corresponding Year 4 MRC for that circuit.

Customisation	Additional OTC (\$ per circuit)
10 Gigabit Ethernet interface for 1.25 Gbps bandwidth	\$500
Circuit interface: multi-mode fibre	\$500
1000Base-SX	
10GBase-SR	

(With effect from 30 September 2021)

Bandwidth	Type of Relocation	OTC Per Site
All bandwidths	External Relocation	As per list OTC
	Internal Relocation	Waived

(With effect from 24 March 2022) Table B

Service	Contract Term	Minimum Quantity (circuits)	MRC (\$ per circuit)	OTC (\$ per circuit)
1 Gbps Gigawave	2 years, with the option to extend yearly for another 2 years	4	\$1,140	Waived
1 Gbps Gigawave with Path Diversity			\$1,180	Waived
10 Gbps Gigawave			\$1,900	Waived
10 Gbps Gigawave with Path Diversity			\$2,200	Waived

The customised tariffs will be applicable to all new, renewed and upgraded Gigawave circuits subscribed under the Customised Scheme.

Key Terms and Conditions:

1. **(With effect from 24 March 2022)** The contract term of the Customised Scheme is a minimum of 24 months.
2. **(With effect from 24 March 2022)** The contract term of the services subscribed under the Customised Scheme is as per the pricing tables.
3. **(With effect from 24 March 2022)** Should the customer subscribe to services offered under Table B, the customer shall subscribe to the minimum quantity of Gigawave circuits as stated in Table B.
4. **(With effect from 15 July 2022)** The customer will be given the flexibility of paying the MRC upfront for Gigawave services offered under Table B for every 12-month billing cycle.
5. The services offered under the Customised Scheme are subject to resource availability.
6. **(With effect from 15 July 2022)** Circuits subscribed under the Customised Scheme will continue at customised prices after the expiry of the circuit contract term. For the avoidance of doubt, services subscribed under Table B will continue at the respective MRCs under Table B after the expiry of the circuit contract term.
7. The customer is not allowed to resell the services subscribed under the Customised Scheme.

8. No other discounts including, but not limited to, term and volume discounts, shall be applicable to the services subscribed under the Customised Scheme.
9. All other standard prices, terms and conditions of the Singtel Gigawave service shall remain applicable.

Suspension and Termination Provisions:

If the customer terminates a circuit subscribed under the Customised Scheme prior to the expiry of the circuit contract term, the customer shall be liable for a premature termination charge (PTC) of 100% of the MRC for the remaining contract term.

(With effect from 24 March 2022) Where the customer renews and/or upgrades existing service(s) to the services offered under Table B, any applicable PTC for the existing service(s) will be waived.

(With effect from 15 July 2022) Notwithstanding the above, if the customer terminates the circuit(s) subscribed under Table B of the Customised Scheme, and the circuit(s) were paid with an upfront 12-month payment during the service contract term, no monies paid shall be refunded. For the avoidance of doubt, the customer will still be liable for a PTC of 100% of the annual recurring charge (ARC) for the remaining contract term.

For details, refer to www.singtel.com

Eligibility:

The Customised Scheme is available to all Institutes of Higher Learning (**IHLs**) listed on the Ministry of Education webpage on Post-Secondary Education.