| Effective Date: | 24 April 2025 | | | |
|------------------|--|--|--|--|
| Name of Service: | Singtel Meg@POP Service. For more information, refer to www.singtel.com. | | | |
| Description: | Customised Meg@POP Service Scheme (Customised Scheme) | | | |

Prices (including discounts):

| Service | Minimum Quantity (circuits) | Contract Term (Years) | Monthly Recurring Charges (MRC) (\$ per circuit) | One-Time Charge (OTC) |
|---------------------------------|-----------------------------------|-----------------------------|---|-----------------------------|
| 20 Mbps Meg@POP IPVPN eLite | 180 | 1 | \$115 | Standard: Waived |
| | | 2 | \$105 | |
| | | 3 | \$100 | |
| 30 Mbps Meg@POP IPVPN eLite | | 1 | \$145 | Standard: Waived |
| | | 2 | \$134 | |
| | | 3 | \$127 | |
| 50 Mbps Meg@POP IPVPN eLite | | 1 | \$175 | Standard: Waived |
| | | 2 | \$162 | |
| | | 3 | \$154 | |
| 100 Mbps Meg@POP IPVPN eLite | | 1 | \$225 | Standard: Waived |
| | | 2 | \$218 | |
| | | 3 | \$208 | |
| 200 Mbps Meg@POP IPVPN eLite | | 1 | \$315 | Standard: Waived |
| | | 2 | \$295 | |
| | | 3 | \$281 | |

The customised tariffs will be applicable to all new, renewed and upgraded Meg@POP circuits subscribed under the Customised Scheme.

Key Terms and Conditions:

- 1. The contract term of the Customised Scheme is three (3) years.
- 2. The contract term of the services subscribed under the Customised Scheme is as per the pricing table.

- 3. The customer shall subscribe to the minimum quantity of circuits as specified under the Customised Scheme within a ramp-up period of one (1) year. In the event that the customer does not meet the minimum quantity required, all services subscribed under the Customised Scheme shall revert to the prevailing list price.
- 4. The customer shall be eligible for a waiver of relocation charges for up to 18 Meg@POP circuits subscribed under the Customised Scheme.
- 5. During the contract term of the Customised Scheme, the customer can enjoy a waiver of IP reconfiguration OTC for up to 162 Meg@POP IPVPN eLite circuits subscribed under any customised scheme, promotion or list price.
- 6. The customer shall not resell the services subscribed under the Customised Scheme.
- 7. The service(s) subscribed under the Customised Scheme are subject to resource availability.
- 8. Services subscribed under the Customised Scheme will continue at the customised prices after expiry of the service contract term.
- 9. No other discounts including, but not limited to, term and volume discounts, are applicable to the services subscribed under the Customised Scheme.
- 10. All other standard prices, terms and conditions of the Singtel Meg@POP service shall remain applicable.

Suspension and Termination Provisions:

If the customer terminates the service(s) subscribed under the Customised Scheme during the contract term of the service(s), the customer is liable for a premature termination charge (**PTC**) of 100% of the remaining contract term.

Notwithstanding the above, the customer shall be eligible for a PTC waiver for:

- a) up to 18 Meg@POP IPVPN eLite services subscribed under the Customised Scheme on two (2) or three (3) years contract term with a remaining service contract term of less than 12 months; and
- b) up to 10 existing Meg@POP IPVPN eLite services subscribed under any customised scheme, promotion or list price that will be upgraded under the Customised Scheme.

For details, refer to www.singtel.com

Eligibility:

The Customised Scheme is available to all similarly situated customers who satisfy the following criteria:

- a) currently has a minimum of 200 Meg@POP eLite services; and
- b) accepts the terms and conditions of the Customised Scheme in its entirety.