

Effective Date:	26 April 2024
Name of Service:	Singtel BizVoice, Gigawave, ISDN, Meg@POP, MetroEthernet and PhoneNet Services. <i>For additional details, refer to www.singtel.com</i>
Description:	Customised BizVoice, Gigawave, ISDN, Meg@POP, MetroEthernet and PhoneNet service scheme (Customised Scheme)

Prices (including discounts):

Please refer to Annex 1 for the customised tariffs.

The customised tariffs will be applicable to all new, renewed and/or upgraded BizVoice, Gigawave, ISDN, Meg@POP, MetroEthernet and PhoneNet services subscribed under the Customised Scheme.

Key Terms and Conditions:

1. The contract term of the Customised Scheme is a minimum of two (2) years.
2. The contract term of the services subscribed under the Customised Scheme is as per the pricing tables in Annex 1.
3. Services subscribed by the customer and its related companies can be combined to meet the minimum volume required.
4. The services subscribed under the Customised Scheme are subject to resource availability.
5. The customer shall not resell the services subscribed under the Customised Scheme.
6. Services subscribed under the Customised Scheme will continue at the customised prices after the expiry of the service contract term.
7. No other discounts including, but not limited to, term and volume discounts, are applicable to the services subscribed under the Customised Scheme.
8. All other standard prices, terms and conditions of the Singtel BizVoice, Gigawave, ISDN, Meg@POP, MetroEthernet and PhoneNet services shall remain applicable.

Suspension and Termination Provisions:

If the customer terminates the service(s) subscribed under the Customised Scheme during the contract term of the service(s), the customer shall be liable for a premature termination charge of 100% of the remaining contract term.

For details, refer to www.singtel.com

Eligibility:

The Customised Scheme is available to all similarly situated customers and their related companies who satisfy the following criteria:

- a. currently has a minimum volume of the following services:
 - i. 150 BizVoice services;
 - ii. 750 PhoneNet services;
 - iii. 10 ISDN services;
 - iv. 15 Meg@POP IPVPN EthernetLink and 30 Meg@POP IPVPN eLite services of any bandwidth; and
 - v. 4 Gigawave services of any bandwidth; and
- b. accept the terms and conditions of the Customised Scheme in its entirety.

Annex 1

Service	Bandwidth	Contract Term	Monthly Recurring Charge (MRC) (\$ per service)	One Time Charge (OTC) (\$ per service)
MetroEthernet Point-to-Point	2 Mbps	Minimum of 2 years	\$504	Standard: Waived
	20 Mbps		\$1,023	
	30 Mbps		\$1,187	
	50 Mbps		\$1,470	
	60 Mbps		\$1,673	
	70 Mbps		\$1,882	
	80 Mbps		\$2,092	
	90 Mbps		\$2,295	
	100 Mbps		\$2,453	
	200 Mbps		\$2,521	
Gigawave	1 Gbps	Minimum of 2 years	\$2,320	Standard: Waived
	2 Gbps		\$3,430	
	4 Gbps		\$3,980	
	10 Gbps		\$4,330	
	100 Gbps		\$14,300	
Gigawave with Path Diversity	1 Gbps	Minimum of 2 years	\$2,992	Standard: Waived
	2 Gbps		\$4,556	
	4 Gbps		\$5,300	
	10 Gbps		\$5,350	
	100 Gbps		\$16,800	
Meg@POP IPVPN eLite	5 Mbps	Minimum of 2 years	\$96	Standard: Waived

	10 Mbps		\$105	
	20 Mbps		\$120	
	30 Mbps		\$132	
	40 Mbps		\$150	
	50 Mbps		\$162	
	60 Mbps		\$180	
	70 Mbps		\$192	
	80 Mbps		\$203	
	90 Mbps		\$210	
	100 Mbps		\$216	
	200 Mbps		\$239	
	300 Mbps		\$330	
	400 Mbps		\$419	
	500 Mbps		\$539	
	600 Mbps		\$629	
	700 Mbps		\$718	
	800 Mbps		\$808	
	900 Mbps		\$898	
	1,000 Mbps		\$988	
Meg@POP IPVPN EthernetLink	10 Mbps	Minimum of 2 years	\$311	Standard: Waived
	20 Mbps		\$311	
	30 Mbps		\$368	
	40 Mbps		\$396	
	50 Mbps		\$424	
	60 Mbps		\$509	

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	70 Mbps		\$509	
	80 Mbps		\$678	
	90 Mbps		\$678	
	100 Mbps		\$791	
	200 Mbps		\$904	
	300 Mbps		\$1,131	
	400 Mbps		\$1,357	
	500 Mbps		\$1,583	
	600 Mbps		\$1,809	
	700 Mbps		\$2,035	
	800 Mbps		\$2,261	
	900 Mbps		\$2,487	
	1,000 Mbps		\$2,713	
	2,000 Mbps		\$2,939	
	3,000 Mbps		\$3,165	
	4,000 Mbps		\$3,392	
	5,000 Mbps		\$3,618	
	10,000 Mbps		\$5,426	
Meg@POP IPVPN EthernetLink with Exchange Diversity	10 Mbps	Minimum of 2 years	\$404	Standard: Waived
	20 Mbps		\$404	
	30 Mbps		\$481	
	40 Mbps		\$514	
	50 Mbps		\$554	
	60 Mbps		\$661	
	70 Mbps		\$661	

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	80 Mbps		\$882	
	90 Mbps		\$882	
	100 Mbps		\$1,029	
	200 Mbps		\$1,176	
	300 Mbps		\$1,470	
	400 Mbps		\$1,763	
	500 Mbps		\$2,058	
	600 Mbps		\$2,351	
	700 Mbps		\$2,646	
	800 Mbps		\$2,939	
	900 Mbps		\$3,233	
	1,000 Mbps		\$3,527	
Meg@POP IPVPN EthernetLink with Path Diversity	10 Mbps	Minimum of 2 years	\$565	Standard: Waived
	20 Mbps		\$565	
	30 Mbps		\$661	
	40 Mbps		\$713	
	50 Mbps		\$763	
	60 Mbps		\$916	
	70 Mbps		\$916	
	80 Mbps		\$1,221	
	90 Mbps		\$1,221	
	100 Mbps		\$1,424	
	200 Mbps		\$1,696	
	300 Mbps		\$2,063	
	400 Mbps		\$2,487	

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	500 Mbps		\$2,883	
	600 Mbps		\$3,392	
	700 Mbps		\$3,731	
	800 Mbps		\$4,115	
	900 Mbps		\$4,579	
	1,000 Mbps		\$4,974	
Meg@POP IPVPN EthernetLink with Disaster Recovery	512 Kbps	Minimum of 2 years	\$221	Standard: Waived
(With effect from 26 November 2024) Meg@POP Secure Internet	1 Gbps	Minimum of 2 years	\$4,500	Waived
	2 Gbps		\$5,850	Waived
	5 Gbps		\$7,605	Waived
(With effect from 27 January 2025) mLink 75 Mbps Download 21 Mbps Upload with 2 GB Data Bundle	N.A.	Minimum of 1 year	\$40	Standard: Waived
(With effect from 27 January 2025) mLink 75 Mbps Download 21 Mbps Upload with 5 GB Data Bundle		Minimum of 1 year	\$60	Standard: Waived
(With effect from 27 January 2025) mLink 75 Mbps Download 21 Mbps Upload with 30 GB Data Bundle		Minimum of 1 year	\$199	Standard: Waived
(With effect from 27 January 2025) mLink 150 Mbps		Minimum of 1 year	\$50	Standard: Waived

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Download 50 Mbps Upload with 2 GB Data Bundle				
(With effect from 27 January 2025) mLink 150 Mbps Download 50 Mbps Upload with 5 GB Data Bundle		Minimum of 1 year	\$99	Standard: Waived
(With effect from 27 January 2025) mLink 150Mbps Download 50 Mbps Upload with 30 GB Data Bundle		Minimum of 1 year	\$250	Standard: Waived
(With effect from 16 April 2025) Meg@POP IPVPN Cloud Connect	1 Gbps	Minimum of 1 year	\$850	Waived
	2 Gbps		\$1,600	Waived
	3 Gbps		\$1,800	Waived
	5 Gbps		\$2,200	Waived
(With effect from 16 April 2025) Meg@POP IPVPN Cloud Connect Business Class of Service (CoS)	1 Gbps	Minimum of 1 year	\$391	Waived
	2 Gbps		\$720	Waived
	3 Gbps		\$900	Waived
	5 Gbps		\$1,100	Waived
(With effect from 16 April 2025) Meg@POP IPVPN Cloud Connect Premium Non-Real Time CoS	1 Gbps	Minimum of 1 year	\$578	Waived
	2 Gbps		\$1,120	Waived
	3 Gbps		\$1,350	Waived
	5 Gbps		\$1,650	Waived
BizVoice Starter Plan	N.A.	Minimum of 2 years	\$12	Waived
BizVoice VAS Pack 1			Waived	Waived
BizVoice VAS Pack 3			\$3	Waived
Multi Line Hunt			Waived	Waived

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PhoneNet Exchange/ Auxiliary Line	N.A.	Minimum of 2 years	\$9.20	Waived
		Minimum of 4 years	\$9	Waived
PhoneNet Caller ID		Minimum of 2 years	Waived	Waived
ISDN2	N.A.	Minimum of 2 years	\$25	Standard: Waived
Multi-Subscriber Number (8 numbers)			\$3	Waived
ISDN2 Caller Number Non-Display			\$4	Waived
ISDN10			\$152	Standard: Waived
ISDN10 Caller Number Display			\$72	Standard: Waived
ISDN30			\$270	Standard: Waived (all zones)
ISDN30 DDI (in blocks of 10)			\$9	Standard: Waived
ISDN30 Caller Number Display			\$30	Standard: Waived
ISDN30 Caller Number Non- Display			\$30	Standard: Waived
ISDN30 Multi-Line Hunting: Switch Rotate Switch Back			\$32	Standard: Waived
ISDN30 Routing on Demand (Registration)			\$16	Standard: Waived