

*As of 16 July 2025*

**Effective Date:** 5 May 2025

**Name of Service:** OneNumber service. *For details, refer to [www.singtel.com](http://www.singtel.com).*

**Description:** Cessation of OneNumber service (**Service**)

Singtel will cease the offer of OneNumber service to new customers with effect from 5 May 2025.

Singtel will cease its OneNumber service to existing customers with effect from 31 August 2025.

**(With effect from 16 July 2025)** Existing customers who request to retain their assigned OneNumber number for use with other Singtel telephony services will have the recurring and one-time charges for the Singtel number retention service waived for the duration of the Singtel telephony services that the customer uses their assigned OneNumber number for.