

As of 28 February 2025

**Effective Date:** 9 September 2022

**Name of Service:** Singtel Meg@POP, Ethernet Line and Wholesale B-Access Services. *For additional details, refer to [www.singtel.com](http://www.singtel.com)*

**Description:** Customised Meg@POP, Ethernet Line and Wholesale B-Access Service Scheme (**Customised Scheme**)

**Prices (including discounts):**

a) Meg@POP IPVPN eLite

Bandwidth (Mbps)	Monthly Recurring Charge (MRC) (\$ per circuit)			Standard One Time Charge (OTC) (\$ per circuit)			Express OTC (\$ per circuit)		
	1 year	2 years	3 years	1 year	2 years	3 years	1 year	2 years	3 years
5	78	70	63	200	100	Waived	400	200	100
10	78	70	63	200	100	Waived	400	200	100
20	84	75	68	200	100	Waived	400	200	100
30	84	75	68	200	100	Waived	400	200	100
40	99	85	77	200	100	Waived	400	200	100
50	99	85	77	200	100	Waived	400	200	100
60	110	93	84	200	100	Waived	400	200	100
70	114	93	84	200	100	Waived	400	200	100
80	122	110	99	200	100	Waived	400	200	100
90	132	110	99	200	100	Waived	400	200	100
100	145	120	113	200	100	Waived	400	200	100
200	163	139	132	300	150	Waived	600	300	150
300	228	194	185	300	150	Waived	600	300	150
400	300	256	243	300	150	Waived	600	300	150
500	334	284	270	300	150	Waived	600	300	150
600	358	305	290	300	150	Waived	600	300	150
700	417	356	338	300	150	Waived	600	300	150
800	477	407	386	300	150	Waived	600	300	150
900	537	457	435	300	150	Waived	600	300	150
1,000	596	509	483	300	150	Waived	600	300	150

As of 28 February 2025

b) Meg@POP IPVPN EthernetLink

Bandwidth (Mbps)	MRC (\$ per circuit)			Standard OTC (\$ per circuit)			Express OTC (\$ per circuit)		
	1 year	2 years	3 years	1 year	2 years	3 years	1 year	2 years	3 years
10	266	239	227	1,000	500	Waived	2,000	1,000	500
20	266	239	227	1,000	500	Waived	2,000	1,000	500
30	300	260	247	1,000	500	Waived	2,000	1,000	500
40	321	270	257	1,000	500	Waived	2,000	1,000	500
50	332	280	266	1,000	500	Waived	2,000	1,000	500
60	371	300	285	1,000	500	Waived	2,000	1,000	500
70	371	320	304	1,000	500	Waived	2,000	1,000	500
80	494	350	333	1,000	500	Waived	2,000	1,000	500
90	494	390	371	1,000	500	Waived	2,000	1,000	500
100	547	430	387	1,000	500	Waived	2,000	1,000	500
200	734	600	540	1,000	500	Waived	2,000	1,000	500
300	1,102	800	720	1,000	500	Waived	2,000	1,000	500
400	1,102	900	810	1,000	500	Waived	2,000	1,000	500
500	1,285	1,050	945	1,000	500	Waived	2,000	1,000	500
600	1,396	1,140	1,026	1,000	500	Waived	2,000	1,000	500
700	1,542	1,260	1,134	1,000	500	Waived	2,000	1,000	500
800	1,836	1,500	1,350	1,000	500	Waived	2,000	1,000	500
900	1,909	1,560	1,404	1,000	500	Waived	2,000	1,000	500
1,000	2,056	1,680	1,512	1,000	500	Waived	2,000	1,000	500
2,000	3,780	3,591	3,402	1,000	500	Waived	2,000	1,000	500
5,000	4,961	4,713	4,465	1,000	500	Waived	2,000	1,000	500
10,000	6,473	6,150	5,826	1,000	500	Waived	2,000	1,000	500

c) Meg@POP IPVPN EthernetLink with Exchange Diversity

Bandwidth (Mbps)	MRC (\$ per circuit)			Standard OTC (\$ per circuit)			Express OTC (\$ per circuit)		
	1 year	2 years	3 years	1 year	2 years	3 years	1 year	2 years	3 years
2	357	340	322	375	188	Waived	750	376	188
4	389	370	351	1,000	500	Waived	2,000	1,000	500
6	389	370	351	1,000	500	Waived	2,000	1,000	500
8	389	370	351	1,000	500	Waived	2,000	1,000	500
10	389	370	351	1,000	500	Waived	2,000	1,000	500
20	389	370	351	1,000	500	Waived	2,000	1,000	500
30	471	448	424	1,000	500	Waived	2,000	1,000	500
40	473	450	427	1,000	500	Waived	2,000	1,000	500

As of 28 February 2025

50	517	491	466	1,000	500	Waived	2,000	1,000	500
60	629	598	566	1,000	500	Waived	2,000	1,000	500
70	629	598	566	1,000	500	Waived	2,000	1,000	500
80	825	784	743	1,000	500	Waived	2,000	1,000	500
90	825	784	743	1,000	500	Waived	2,000	1,000	500
100	943	895	849	1,000	500	Waived	2,000	1,000	500
200	1,235	1,173	1,111	1,000	500	Waived	2,000	1,000	500
300	1,816	1,725	1,634	1,000	500	Waived	2,000	1,000	500
400	2,288	2,174	2,059	1,000	500	Waived	2,000	1,000	500
500	2,542	2,415	2,288	1,000	500	Waived	2,000	1,000	500
600	2,989	2,839	2,690	1,000	500	Waived	2,000	1,000	500
700	3,265	3,102	2,939	1,000	500	Waived	2,000	1,000	500
800	3,580	3,401	3,222	1,000	500	Waived	2,000	1,000	500
900	4,153	3,945	3,737	1,000	500	Waived	2,000	1,000	500
1,000	4,426	4,205	3,984	1,000	500	Waived	2,000	1,000	500

d) Meg@POP IPVPN Enhanced EthernetLink

Bandwidth (Mbps)	MRC (\$ per circuit)			Standard OTC (\$ per circuit)			Express OTC (\$ per circuit)		
	1 year	2 years	3 years	1 year	2 years	3 years	1 year	2 years	3 years
4	434	412	390	1,000	500	Waived	2,000	1,000	500
6	434	412	390	1,000	500	Waived	2,000	1,000	500
8	434	412	390	1,000	500	Waived	2,000	1,000	500
10	434	412	390	1,000	500	Waived	2,000	1,000	500
20	434	412	390	1,000	500	Waived	2,000	1,000	500
30	490	466	441	1,000	500	Waived	2,000	1,000	500
40	547	520	493	1,000	500	Waived	2,000	1,000	500
50	554	526	499	1,000	500	Waived	2,000	1,000	500
60	696	662	627	1,000	500	Waived	2,000	1,000	500
70	696	662	627	1,000	500	Waived	2,000	1,000	500
80	895	851	806	1,000	500	Waived	2,000	1,000	500
90	895	851	806	1,000	500	Waived	2,000	1,000	500
100	1,045	992	941	1,000	500	Waived	2,000	1,000	500
200	1,593	1,513	1,433	1,000	500	Waived	2,000	1,000	500
300	2,137	2,030	1,924	1,000	500	Waived	2,000	1,000	500
400	2,612	2,482	2,350	1,000	500	Waived	2,000	1,000	500
500	2,850	2,707	2,565	1,000	500	Waived	2,000	1,000	500
600	3,463	3,290	3,117	1,000	500	Waived	2,000	1,000	500
700	3,767	3,579	3,390	1,000	500	Waived	2,000	1,000	500

As of 28 February 2025

800	4,070	3,867	3,664	1,000	500	Waived	2,000	1,000	500
900	4,709	4,474	4,239	1,000	500	Waived	2,000	1,000	500
1,000	5,009	4,758	4,509	1,000	500	Waived	2,000	1,000	500

e) Meg@POP IPVPN EthernetLink Auto-Backup

Bandwidth (Mbps)	MRC (\$ per circuit)			Standard OTC (\$ per circuit)			Express OTC (\$ per circuit)		
	1 year	2 years	3 years	1 year	2 years	3 years	1 year	2 years	3 years
4	231	219	208	1,000	500	Waived	2,000	1,000	500
6	231	219	208	1,000	500	Waived	2,000	1,000	500
8	231	219	208	1,000	500	Waived	2,000	1,000	500
10	231	219	208	1,000	500	Waived	2,000	1,000	500
20	231	219	208	1,000	500	Waived	2,000	1,000	500
30	264	250	238	1,000	500	Waived	2,000	1,000	500
40	277	263	249	1,000	500	Waived	2,000	1,000	500
50	304	288	274	1,000	500	Waived	2,000	1,000	500
60	396	376	356	1,000	500	Waived	2,000	1,000	500
70	396	376	356	1,000	500	Waived	2,000	1,000	500
80	528	501	475	1,000	500	Waived	2,000	1,000	500
90	528	501	475	1,000	500	Waived	2,000	1,000	500
100	594	565	534	1,000	500	Waived	2,000	1,000	500
200	857	815	772	1,000	500	Waived	2,000	1,000	500
300	1,154	1,097	1,039	1,000	500	Waived	2,000	1,000	500
400	1,270	1,207	1,143	1,000	500	Waived	2,000	1,000	500
500	1,385	1,316	1,246	1,000	500	Waived	2,000	1,000	500
600	1,674	1,590	1,506	1,000	500	Waived	2,000	1,000	500
700	1,715	1,630	1,543	1,000	500	Waived	2,000	1,000	500
800	1,823	1,731	1,640	1,000	500	Waived	2,000	1,000	500
900	1,983	1,884	1,785	1,000	500	Waived	2,000	1,000	500
1,000	2,090	1,986	1,882	1,000	500	Waived	2,000	1,000	500

f) Ethernet Line Point-to-Point

Bandwidth (Mbps)	MRC (\$ per circuit)			Standard OTC (\$ per circuit)			Express OTC (\$ per circuit)		
	1 year	2 years	3 years	1 year	2 years	3 years	1 year	2 years	3 years
10	515	468	454	1,500	Waived	Waived	3,000	1,500	1,500
20	570	468	454	1,500	Waived	Waived	3,000	1,500	1,500
30	573	473	458	1,500	Waived	Waived	3,000	1,500	1,500

As of 28 February 2025

40	549	522	494	1,500	Waived	Waived	3,000	1,500	1,500
50	636	604	573	1,500	Waived	Waived	3,000	1,500	1,500
60	723	687	650	1,500	Waived	Waived	3,000	1,500	1,500
70	810	769	729	1,500	Waived	Waived	3,000	1,500	1,500
80	896	852	807	1,500	Waived	Waived	3,000	1,500	1,500
90	984	934	885	1,500	Waived	Waived	3,000	1,500	1,500
100	1,070	1,016	963	1,500	Waived	Waived	3,000	1,500	1,500
200	1,386	1,317	1,247	1,500	Waived	Waived	3,000	1,500	1,500
300	1,422	1,351	1,280	1,500	Waived	Waived	3,000	1,500	1,500
400	1,548	1,471	1,393	1,500	Waived	Waived	3,000	1,500	1,500
500	1,692	1,607	1,523	1,500	Waived	Waived	3,000	1,500	1,500
600	1,840	1,748	1,656	1,500	Waived	Waived	3,000	1,500	1,500
700	1,962	1,864	1,766	1,500	Waived	Waived	3,000	1,500	1,500
800	2,082	1,978	1,874	1,500	Waived	Waived	3,000	1,500	1,500
900	2,203	2,093	1,983	1,500	Waived	Waived	3,000	1,500	1,500
1,000	2,324	2,208	2,091	1,500	Waived	Waived	3,000	1,500	1,500

g) Ethernet Line Point-to-Multipoint Tail-End

Bandwidth (Mbps)	MRC (\$ per circuit)			Standard OTC (\$ per circuit)			Express OTC (\$ per circuit)		
	1 year	2 years	3 years	1 year	2 years	3 years	1 year	2 years	3 years
10	220	209	198	1,000	Waived	Waived	2,000	1,000	1,000
20	270	257	243	1,000	Waived	Waived	2,000	1,000	1,000
30	306	291	275	1,000	Waived	Waived	2,000	1,000	1,000
40	360	342	324	1,000	Waived	Waived	2,000	1,000	1,000
50	396	376	356	1,000	Waived	Waived	2,000	1,000	1,000
60	423	402	381	1,000	Waived	Waived	2,000	1,000	1,000
70	445	423	401	1,000	Waived	Waived	2,000	1,000	1,000
80	450	428	405	1,000	Waived	Waived	2,000	1,000	1,000
90	456	433	410	1,000	Waived	Waived	2,000	1,000	1,000
100	470	447	423	1,000	Waived	Waived	2,000	1,000	1,000
200	805	765	725	1,000	Waived	Waived	2,000	1,000	1,000
300	815	774	733	1,000	Waived	Waived	2,000	1,000	1,000
400	972	923	875	1,000	Waived	Waived	2,000	1,000	1,000
500	1,098	1,043	988	1,000	Waived	Waived	2,000	1,000	1,000

As of 28 February 2025

h) Ethernet Line Point-to-Multipoint Head-End

Bandwidth (Mbps)	MRC (\$ per circuit)			Standard OTC (\$ per circuit)
	1 year	2 years	3 years	
100	285	271	257	1,000
1,000	1,500	1,425	1,350	1,000

i) Wholesale Broadband Access (Fibre) QP-EP + Link

Bandwidth (Gbps)	Contract Term	MRC
1	1 year	\$6,000
10		\$15,000

j) Wholesale Broadband Access (Fibre) Business End-User Access

Bandwidth	MRC (\$ per circuit)		
	1 year	2 years	3 years
100 Mbps	\$72	\$55	\$53
250 Mbps	\$78	\$60	\$58
300 Mbps	\$78	\$60	\$58
500 Mbps	\$120	\$92	\$90
1 Gbps	\$215	\$165	\$145

The above Business End-User Access OTCs will be waived if the customer subscribes to a minimum quantity of 200 Wholesale B-Access Business End-User Access subscriptions with a contract term of at least two (2) years. Such Business End-User Access subscriptions must be provisioned on Singtel fibre and contracted during the contract term of the Customised Scheme.

k) Reconfiguration charges (per reconfiguration per circuit)

Service	OTC
Meg@POP IPVPN eLite or EthernetLink IP reconfiguration	\$90
Ethernet Line reconfiguration	\$90

The customised tariffs will be applicable to all new, renewed, migrated, upgraded and/or downgraded, Meg@POP, Ethernet Line and Wholesale B-Access circuits subscribed under the Customised Scheme.

**Key Terms and Conditions:**

1. **(With effect from 28 February 2025)** The contract term of the Customised Scheme is two (2) years, with the option to extend for six (6) months, up to two (2) times.
2. The contract term of the services subscribed under the Customised Scheme is as per the pricing tables under the Customised Scheme.
3. Services subscribed under the Customised Scheme will continue at the customised prices after expiry of the service contract term.
4. For Ethernet Line Point-to-Point services, one (1) end must be located at the customer's end user's premises and the other end must be located at the customer's POP.
5. For Ethernet Line Point-to-Multipoint services, one (1) end must be located at the customer's end user's premises and the head-end must be located at the customer's POP.
6. Meg@POP EthernetLink and eLite services shall:
  - a. Be configured as a tail-end circuit if provisioned at the end users' premises;
  - b. May only be configured as a head-end upon receipt of the customer's written request and where the service is to be provisioned at the customer's operations centre; and,
  - c. Always be connected to the customer's public virtual private network (**VPN**) when used to provide Internet access services to end users.
7. The customer shall not resell the service(s) subscribed under the Customised Scheme "as is", as a standalone service or for the purpose of second tier resale in any form whatsoever unless otherwise agreed by both Singtel and the customer in writing. The customer may use the service(s) as part of its own network to offer its own services.
8. The services offered under the Customised Scheme are subject to resource availability.
9. **(With effect from 28 February 2025)** The customer can request for relocation of one end of the service. The relocation charge shall be equivalent to the 1-year standard OTC of the respective service.
10. For Meg@POP eLite, EthernetLink, Ethernet Line (Point to Multi-point) services, the following relocation conditions shall apply:
  - a. Relocation of tail-end circuit: the customer must produce evidence that the customer's end user is relocating from the existing location to the new location, failing which the request for relocation shall be deemed as a request for termination and a request for new supply of the service at the requested location. In such an event, premature termination charges (**PTC**) shall apply.
  - b. Relocation of head-end circuit: the customer must produce evidence that the relocation is due to a change in the customer's operations centre, failing which the request for relocation shall be deemed as a request for termination and a request for new supply of a new service at the requested location. In such an event, PTC shall apply.
11. Request for relocation of both ends of the Service shall be deemed to be a request for the termination of that service and a request for the supply of a new service at the requested location.

*As of 28 February 2025*

12. No other discounts including, but not limited to, term and volume discounts, are applicable to the services subscribed under the Customised Scheme.
13. All other standard prices, terms and conditions of the Singtel Meg@POP, Ethernet Line and Wholesale B-Access services shall remain applicable.

**Suspension and Termination Provisions:**

The PTC and one-time installation charges shall be waived for the migration of Meg@POP eLite to EthernetLink, subject to the following conditions:

- a. the contract value of the service migrated to must not be lower than the contract value of the remainder of the contract term for the existing service;
- b. the service migrated to shall have a new minimum subscription period with a start date from the date of migration; and,
- c. the service migrated to must be used to serve the same end user of the existing service.

Bandwidth upgrade within the same service: the PTC and one-time installation charges shall be waived, subject to the following conditions:

- a. The contract value of the upgraded service must not be lower than the contract value of the remainder of the contract term for the existing service;
- b. The upgraded service shall have a new minimum subscription period with a start date from the date of upgrade; and,
- c. The upgraded service must be used to serve the same end user of the existing service.

In the event that the customer terminates a circuit subscribed under the Customised Scheme during the contract term, the customer shall be liable for the prevailing PTC:

- a. Meg@POP and Ethernet Line services: 50% of the remaining contract term
- b. Wholesale B-Access services: 100% of the remaining contract term

*For details, refer to [www.singtel.com](http://www.singtel.com)*

**Eligibility:**

The Customised Scheme is available to all similarly situated customers who satisfy the following criteria:

- a) is a duly licensed Facilities-Based Operator (**FBO**) or Services-Based Operator (**SBO**);



*As of 28 February 2025*

- b) is a duly licenced Internet Access Service Provider in Singapore using the services solely for the purpose of supplying Internet access to its own end users;
- c) Has a minimum revenue spend of \$1.4 million on Singtel services in the last 12 months prior to the start date of the customer's agreement. Of which, a minimum revenue spend of \$900,000 must be on Meg@POP and Wholesale B-Access services; and
- d) accepts the terms and conditions of the Customised Scheme in its entirety.