

As of 27 February 2025

Effective Date: 15 July 2022

Name of Service: (With effect from 27 February 2025) Singtel MetroEthernet and Gigawave Service. For more information, refer to www.singtel.com

Description: (With effect from 27 February 2025) Customised MetroEthernet and Gigawave Service Scheme (Customised Scheme)

Prices (including discounts):

(With effect from 5 April 2023) Table A

MetroEthernet Point-to-Multipoint (PTMP) - Tail-end

Bandwidth (Mbps)	Minimum Quantity (circuits)	Monthly Recurring Charge (MRC) (\$ per circuit)		One Time Charge (OTC) (Standard Installation) (\$ per circuit)
		1-year term	2-year term	
2	60	\$479	\$454	\$500
4		\$585	\$554	\$500
6		\$665	\$630	\$500
10		\$727	\$689	\$500
20		\$1,113	\$1,054	\$1,000
40		\$1,226	\$1,162	\$1,000
50		\$1,283	\$1,216	\$1,000
80		\$1,560	\$1,477	\$1,000
100		\$2,006	\$1,901	\$1,000
200		\$2,446	\$2,386	\$1,000
300		\$2,770	\$2,702	\$1,000
400		\$2,908	\$2,836	\$1,000
500		\$2,981	\$2,907	\$1,000

(With effect from 5 April 2023) Table B

MetroEthernet PTMP – Head-end

Service	Bandwidth (Mbps)	Maximum Quantity (circuits)	MRC (\$ per circuit)		OTC (Standard Installation) (\$ per circuit)
			1-year term	2-year term	
PTMP (Head-end)	200	5	Waived	Waived	\$1,000
PTMP (Head-end)	300		Waived	Waived	\$1,000
PTMP (Head-end)	400		Waived	Waived	\$1,000
PTMP with Exchange Diversity (Head-end)	300		Waived	Waived	\$1,000
PTMP (Head-end)	1,000	1	Waived	Waived	\$1,000

(With effect from 27 February 2025) Table C

Gigawave International Gateway Access (IGA)

Service	Contract Term	Minimum Quantity (circuits)	MRC (\$ per circuit)	OTC (Standard Installation) (\$ per circuit)
1 Gbps Gigawave IGA	Minimum of 2 years	1	\$1,800	\$1,000

(With effect from 27 February 2025) Table D

MetroEthernet IGA

Service	Contract Term	Minimum Quantity (circuits)	MRC (\$ per circuit)	OTC (Standard Installation) (\$ per circuit)
10 Mbps MetroEthernet IGA	Minimum of 18 months	2	\$450	Waived

The customised tariffs will be applicable to new, renewed and upgraded circuits subscribed under the Customised Scheme.

Relocation charges applicable to services subscribed under the Customised Scheme shall be the same as the OTC above.

Key Terms and Conditions:

1. **(With effect from 3 January 2025)** The contract term of the Customised Scheme is two (2) years, with an option to extend for a minimum of six (6) months for up to two (2) times.
2. **(With effect from 27 February 2025)** The contract term of the services subscribed under the Customised Scheme is as specified under the pricing tables, with an option to extend for a minimum of six (6) months for up to two (2) times.
3. **(With effect from 5 April 2023)** The customer shall subscribe to the minimum quantity and shall not exceed the maximum quantity of circuits as specified under the Customised Scheme. Any incremental head-end circuits beyond the maximum quantity indicated in Table B will be charged at the respective list prices.
4. The services offered under the Customised Scheme are subject to resource availability.
5. Services subscribed under the Customised Scheme will continue at customised prices after the expiry of the service contract term.
6. The customer shall not resell the services subscribed under the Customised Scheme.
7. No other discounts, including but not limited to, term and volume discounts, are applicable to the services subscribed under the Customised Scheme.
8. **(With effect from 27 February 2025)** All other standard prices, terms and conditions of the Singtel MetroEthernet service and Gigawave service shall remain applicable.

Suspension and Termination Provisions:

If the customer terminates the services subscribed under the Customised Scheme before the end of the contract term of the services, the customer shall be liable for Premature Termination Charge (**PTC**) of 100% of the MRC for the remaining contract term.

(With effect from 2 February 2024) Notwithstanding the above, the customer is eligible for a waiver of PTC for one (1) MetroEthernet tail-end circuit subscribed under this Customised Scheme, subject to the following:

- a) the original contract term of the circuit under the Customised Scheme being two (2) years; and
- b) the circuit having fulfilled a minimum of 18 months of its circuit contract term.

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Eligibility:

The Customised Scheme is available to all similarly situated customers who accept the terms and conditions of the Customised Scheme in its entirety.