

As of 4 August 2025

**Effective Date:** 15 November 2024

**Name of Service:** Singtel Gigawave, MetroEthernet and Managed Fibre Service. *For more information, refer to [www.singtel.com](http://www.singtel.com)*

**Description:** Customised Gigawave, MetroEthernet and Managed Fibre Service Scheme (**Customised Scheme**)

**Prices (including discounts):**

Service	Contract Term (years)	Minimum Quantity (circuits)	Monthly Recurring Charge (MRC) (\$ per circuit)	One Time Charge (OTC) (\$ per circuit)
1 Gbps Gigawave	2	1	\$2,650	Standard: Waived
10 Gbps Gigawave DC-DC	1	2	\$3,130	
100 Mbps MetroEthernet Point-to-Point	1	1	\$2,550	
<b>(With effect from 4 August 2025)</b> 2 Mbps MetroEthernet Point-to-Point	1	1	\$620	Standard: Waived
<b>(With effect from 4 August 2025)</b> 2 Mbps MetroEthernet Point-to-Point with Exchange Diversity	1	1	\$800	Standard: Waived
<b>(With effect from 4 August 2025)</b> 30 Mbps MetroEthernet Point-to-Point	1	1	\$1,190	Standard: Waived
<b>(With effect from 4 August</b>	1	1	\$1,550	Standard: Waived

<b>2025) 30 Mbps MetroEthernet Point-to-Point with Exchange Diversity</b>				
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The Customised Scheme consists of the following components:

- (a) Fibre – two (2) pairs of fibre
- (b) DWDM Equipment – one (1) set of DWDM multiplexers, each set consisting of two (2) multiplexers.
- (c) Interface and bandwidths – the interfaces and bandwidths on each set of multiplexer are as follows:
  - i. two (2) Gigabit Ethernet of bandwidth 10 Gbps each

<b>Service</b>	<b>Contract Term (years)</b>	<b>MRC (\$ per package)</b>	<b>OTC (\$ per package)</b>
Managed Fibre with DWDM	1 year	\$5,150	Standard: Waived

The customised tariffs will be applicable to all new, renewed and upgraded circuits subscribed under the Customised Scheme.

### **Key Terms and Conditions:**

- The contract term of the Customised Scheme is two (2) years.
- The contract term of the services subscribed under the Customised Scheme is as specified under the pricing tables above.
- The customer shall subscribe to the minimum quantity as prescribed under the pricing tables above.
- The customer shall not resell the services subscribed under the Customised Scheme.
- The service(s) subscribed under the Customised Scheme are subject to resource availability.
- Services subscribed under the Customised Scheme will continue at the customised prices after expiry of the service contract term.
- No other discounts including, but not limited to, term and volume discounts, shall be applicable to the services subscribed under the Customised Scheme.
- All other standard prices, terms and conditions of the Singtel Gigawave, MetroEthernet and Managed Fibre service shall remain applicable.

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**Suspension and Termination Provisions:**

If the customer terminates the services subscribed under the Customised Scheme during the contract term of the services, the customer is liable for a premature termination charge (**PTC**) of 100% of the remaining contract term.

*For details, refer to [www.singtel.com](http://www.singtel.com)*

**Eligibility:**

**(With effect from 2 August 2022)** The Customised Scheme is available to all similarly situated customers who satisfy the following criteria:

- a) currently has a minimum revenue spend of \$3 million on Singtel services in the last 12 months prior to the start date of the customer's agreement; and
- b) accepts the terms and conditions of the Customised Scheme in its entirety.