

Effective Date: 1 January 2024

Name of Service: Singtel Internet SIP Service. *For more information, refer to www.singtel.com*

Description: Introduction of Internet SIP service (**Service**)

Prices (including discounts):

Service	Number of concurrent calls	Contract Term	Monthly Recurring Charge (MRC) (\$ per service)	One-Time Charge (OTC) (\$ per service)
Internet SIP	5	Minimum of 12 months	\$100	\$500
	10		\$144	
	20		\$240	
	30		\$300	
	40		\$400	
	50		\$500	
	60		\$600	
	70		\$700	
	80		\$800	
	90		\$900	
	100		\$1,000	
	101 - 500		\$10 per concurrent call	
≥ 501	\$8 per concurrent call			

Value-Added Service (VAS)	Contract Term	MRC (\$ per service)	OTC (\$ per service)
High availability	Minimum of 12 months	\$500 per trunk	\$500 per trunk
DDI per block of 10 numbers		\$10 per block	\$85 per block
DDI number (1 number)		\$1 per number	\$8.50 per number
(With effect from 12 March 2025) CCaaS UC Connector		\$9 per connector	N.A.
(With effect from 12 March 2025) Redundancy		\$500 per trunk	\$1,000 per trunk

As of 12 March 2025

Key Terms and Conditions:

1. The minimum contract term for the services is 12 months.
2. The notice period for termination of the services is one (1) month.
3. In the event that the underlying Internet SIP service is terminated, any VAS tied to it will also be terminated.
4. **(With effect from 12 March 2025)** The minimum quantity ratio between DDI Numbers and Concurrent Calls is 1:1.

Suspension and Termination Provisions:

If the customer terminates the services before the end of the contract term, the customer shall be liable for a premature termination charge of 100% of the MRC for the remaining contract term.

For details, refer to www.singtel.com

Eligibility:

All customers