

Effective Date: 26 May 2025 to 25 August 2025

Name of Service: Singtel Gigawave service. *For details, refer to www.singtel.com.*

Description: Gigawave Promotion (**Promotion**)

Prices (including discounts):

| Service | Monthly Recurring Charges (MRC) (\$ per circuit) | | One-Time Charges (OTC) (\$ per circuit) |
|---|---|--------------------------|---|
| | 1 year term | 2-5 years term | |
| 1.0625 / 1.25 Gbps IGA Gigawave | \$1,880 (USD \$1,530) | \$1,800 (USD \$1,465) | Standard: \$1,000 (USD \$815) |
| 1.0625 / 1.25 Gbps IGA Gigawave with Path Diversity | \$2,550 (USD \$2,070) | \$2,450 (USD \$1,990) | Standard: \$1,000 (USD \$815) |
| 10 Gbps IGA Gigawave | \$3,000 (USD \$2,440) | \$2,880 (USD \$2,340) | Standard: \$1,000 (USD \$815) Express: \$2,000 (USD \$1,630) |
| 10 Gbps IGA Gigawave with Path Diversity | \$3,710 (USD \$3,010) | \$3,550 (USD \$2,880) | Standard: \$1,000 (USD \$815) Express: \$2,000 (USD \$1,630) |

The promotional tariffs will be applicable to all new and renewed services subscribed under the Promotion.

Key Terms and Conditions:

1. The contract term for the services subscribed under the Promotion is one (1) year, up to a maximum of five (5) years.
2. Contracts must be signed within one (1) month from the end of the promotion period if the customer obtained a quotation during the promotion period.
3. The service(s) initial RFS date must be within three (3) months from the promotion end date.
4. The Promotion is applicable to new and renewed circuits only. For the avoidance of doubt, all request for cross-service migration circuits, including but not limited to upgrade and downgrade circuits are not eligible.

5. Services subscribed under the Promotion will revert to prevailing list prices after the expiry of the service contract term.
6. The service(s) subscribed under the Promotion are subject to resource availability.
7. The Promotion does not apply to temporary schemes, installation surcharge, remote locations, additional pipe/fibre connection charges, and/or relocation requests.
8. The customer shall not resell the service(s) offered under the Promotion “as is” or as standalone services but may resell these services as part of its own network services.
9. Prevailing relocation charges shall apply except where the relocation request is submitted in the same order as the renewed circuit in which case, the relocation charge will be waived. For the avoidance of doubt, relocation charges will apply if the circuit is relocated within the contract term.
10. For the avoidance of doubt, each 10 Gbps Gigawave with Path Diversity service subscribed under the Promotion must be paired with a standard Gigawave service subscribed under either a customised scheme, list price and/or promotion.
11. Singtel reserves the right to end the Promotion before 25 August 2025.
12. No other promotions or discounts including, but not limited to, term, volume and discretionary discounts, shall be applicable to the services subscribed under the Promotion.
13. All other standard prices, terms and conditions of the Singtel Gigawave service shall remain applicable.

Suspension and Termination Provisions:

If the customer terminates the service(s) subscribed under the Promotion during the contract term of the service(s), the customer shall be liable for a premature termination charge (**PTC**) of 100% of the remaining contract term.

Refer to www.singtel.com

Eligibility:

All customers