

As of 22 January 2025

**Effective Date:** 22 January 2025

**Name of Service:** Singtel Dark Fibre Service. For more information, refer to [www.singtel.com](http://www.singtel.com).

**Description:** Customised Dark Fibre Service Scheme (Customised Scheme)

**Prices (including discounts):**

Service	Contract Term (years)	Minimum Quantity (pair)	Monthly Recurring Charge (MRC) (\$ per pair)	One-Time Charge (OTC) (\$ per pair)
Standard Dark Fibre / Dark Fibre with Path Diversity	3	8	\$2,800	Standard: Waived

The customised tariffs will be applicable to all new and renewed Dark Fibre services subscribed under the Customised Scheme.

**Key Terms and Conditions:**

1. The contract term for the Customised Scheme is three (3) years.
2. The contract term for the services subscribed under the Customised Scheme is three (3) years.
3. The customer shall subscribe to the minimum quantity as stated in the pricing table above in a single order.
4. Both ends of the Dark Fibre services under the Customised Scheme must be connected to a Data Centre.
5. Any request for a relocation of the Dark Fibre service under the Customised Scheme will be subject to a relocation charge of \$2,000 per end of the Dark Fibre service.
6. The service(s) subscribed under the Customised Scheme are subject to resource availability.
7. The customer shall not resell the services subscribed under the Customised Scheme.
8. Services subscribed under the Customised Scheme will continue at the customised prices after the expiry of the service contract term.
9. No other discounts, including but not limited to, term and volume discounts, are applicable to the services subscribed under the Customised Scheme.

*As of 22 January 2025*

10. All other standard prices, terms and conditions of the commercial Singtel Dark Fibre service shall remain applicable.

**Suspension and Termination Provisions:**

If the customer terminates the services subscribed under the Customised Scheme during the contract term of the services, the customer shall be liable for a premature termination charge (PTC) of 100% of the remaining contract term.

Notwithstanding the above, the customer is eligible for a waiver of PTC for Dark Fibre service during the contract term of the Customised Scheme, subject to the following:

- a) early renewal of existing Dark Fibre services onto the Customised Scheme; and
- b) the new contract value is higher than the remaining contract value of the existing service.

*For details, refer to [www.singtel.com](http://www.singtel.com)*

**Eligibility:**

The Customised Scheme is available to all similarly situated customers who satisfy the following criteria:

- a) currently has a minimum revenue spend of \$4 million on Singtel Group services in the last 12 months prior to the start of the customer's agreement;
- b) is a commercial bank or has similar technical and security requirements as that of a commercial bank; and
- c) accepts the terms and conditions of the Customised Scheme in its entirety.