

As of 31 January 2024

Effective Date: 31 January 2024

Name of Service: Singtel Ethernet Line service. *For details, refer to www.singtel.com.*

Description: Customised Ethernet Line service scheme (**Customised Scheme**)

Prices (including discounts):

Service	Contract Term	Maximum Quantity (circuits)	Monthly Recurring Charge (MRC) (\$ per circuit)	One-Time Charge (OTC) (\$ per circuit)
10 Gbps Ethernet Line Point-to-Multipoint (PTMP) Head-End	2 years	1	Waived	Standard: \$2,000 Express: \$4,000

The customised tariffs will be applicable to all new and migrated Ethernet Line circuits subscribed under the Customised Scheme.

Key Terms and Conditions:

1. The contract term of the Customised Scheme is two (2) years.
2. The contract term of the services subscribed under the Customised Scheme is two (2) years.
3. The customer may subscribe to a maximum of one (1) free 10 Gbps Ethernet Line PTMP head-end circuit under the Customised Scheme.
4. The 10 Gbps Ethernet Line PTMP head-end circuit will be provided free under the Customised Scheme provided that its overall utilisation is at least 50% at the end of the 6th month of its two (2) year contract term. The applicable activation OTC is as per the pricing table.
5. In the event that the customer is unable to meet the overall utilisation of 50% described above, the 10 Gbps Ethernet Line PTMP head-end circuit under the Customised Scheme will be charged an MRC of \$5,000 from the 7th month onwards.
6. Circuits subscribed under the Customised Scheme will continue at the customised prices after expiry of the circuit contract term.
7. The service(s) subscribed under the Customised Scheme are subject to resource availability.
8. The customer shall not resell the service(s) subscribed under the Customised Scheme “as is” or as a standalone service but may use the service(s) as part of its own network to offer its own services.
9. No other promotions or discounts including, but not limited to, term and volume discounts, are applicable to the services subscribed under the Customised Scheme.

10. All other standard prices, terms and conditions of the Singtel Ethernet Line service shall remain applicable.

Suspension and Termination Provisions:

If the customer terminates the Ethernet Line service(s) subscribed under the Customised Scheme during the contract term of the service(s), the customer shall be liable for a premature termination charge (**PTC**) of 100% of the MRC of the remaining contract term.

During the contract term of the Customised Scheme, the customer may request a migration for up to two (2) existing 1 Gbps Ethernet Line Point-to-Point circuits without incurring any PTC, provided that:

- a. The original circuit(s) have fulfilled a service contract term of at least three (3) months;
- b. The migrated circuit(s) shall be Ethernet Line PTMP tail-end circuits of at least 1 Gbps bandwidth under any customised scheme, promotion or list price; and
- c. Such migration must result in a higher contractual revenue of the migrated circuit compared to the remaining contractual revenue of the original circuit. Otherwise, the original circuit(s) shall be liable for a PTC of 100% of the MRC of the remaining contract term.

Refer to www.singtel.com

Eligibility:

The Customised Scheme is offered to all duly licenced Facilities-Based Operators and/or Services-Based Operators who accept the terms and conditions of the Customised Scheme in its entirety.