

Effective Date: 11 May 2024

Name of Service: Singtel Meg@POP and ISDN Service. *For additional details, refer to www.singtel.com*

Description: Customised Meg@POP and ISDN service scheme
(Customised Scheme)

Prices (including discounts):

Service Description	Contract Term (months)	Minimum Quantity (unit)	Monthly Recurring Charge (MRC) (\$ per unit)	One Time Charge (OTC) (\$ per unit)
20 Mbps Meg@POP IPVPN eLite	Minimum of 24 months	60 circuits	\$65 per circuit	Standard: Waived
30 Mbps Meg@POP IPVPN eLite	Minimum of 24 months		\$90 per circuit	Standard: Waived
100 Mbps Meg@POP IPVPN eLite	Minimum of 24 months		\$120 per circuit	Standard: Waived
200 Mbps Meg@POP IPVPN eLite	Minimum of 24 months		\$150 per circuit	Standard: Waived
ISDN30	Minimum of 12 months	2 circuits	\$325 per circuit	Waived (all zones)
Direct Dial In (DDI) Number	Minimum of 12 months	3 numbers	\$9 per number	Waived
Caller Number Display	Minimum of 12 months	2 circuits	\$80 per circuit	Waived

The customised tariffs will be applicable to all new, renewed, and upgraded Meg@POP services subscribed under the Customised Scheme.

Key Terms and Conditions:

1. The contract term of the Customised Scheme is 36 months.
2. The contract term of the services subscribed under the Customised Scheme is as per the pricing table above.

3. The customer shall subscribe to the minimum quantities as stated in the pricing table above within 12 months from the start of the customer's agreement, failing which all services subscribed under the Customised Scheme will revert to prevailing list price.
4. Services subscribed by the customer and its related companies can be combined to meet the minimum volume required.
5. The customer shall be eligible for a waiver of relocation charges for up to five (5) Meg@POP IPVPN eLite circuits subscribed under the Customised Scheme.
6. During the contract term of the Customised Scheme, the customer can enjoy a waiver of Meg@POP IPVPN eLite IP reconfiguration OTC for up to 30 Meg@POP IPVPN eLite circuits subscribed under the Customised Scheme, other customised schemes, promotions or list prices.
7. The services subscribed under the Customised Scheme are subject to resource availability.
8. The customer shall not resell the services subscribed under the Customised Scheme.
9. Services subscribed under the Customised Scheme will continue at the customised prices after the expiry of the service contract term.
10. No other discounts including, but not limited to, term and volume discounts, are applicable to the services subscribed under the Customised Scheme.
11. All other standard prices, terms and conditions of the Singtel Meg@POP and ISDN services shall remain applicable.

Suspension and Termination Provisions:

If the customer terminates the service(s) subscribed under the Customised Scheme before the end of the contract term of the service(s), the customer shall be liable for a premature termination charge (**PTC**) of 100% of the MRC for the remaining contract term.

Notwithstanding the above, the customer is eligible to enjoy a PTC waiver for up to five (5) Meg@POP eLite services subscribed under the Customised Scheme subject to the following:

- a. The termination of the services arises from the end user's project termination; and
- b. The services to be terminated must have fulfilled a minimum of 12 months of its service contract term.

For details, refer to www.singtel.com

Eligibility:

The Customised Scheme is available to all similarly situated customers and their related companies who satisfy the following criteria:

- a. currently has 150 Meg@POP circuits; and
- b. accept the terms and conditions of the Customised Scheme in its entirety.