

As of 10 May 2024

**Effective Date:** 18 January 2024

**Name of Service:** Singtel Gigawave, MetroEthernet and Ethernet Line Services. *For more information, refer to [www.singtel.com](http://www.singtel.com).*

**Description:** Customised Gigawave, MetroEthernet and Ethernet Line Service Scheme (**Customised Scheme**)

**Prices (including discounts):**

Table A - Gigawave

<b>Services</b>	<b>Contract Term (Years)</b>	<b>Monthly Recurring Charge (MRC) (\$ per circuit)</b>	<b>One Time Charge (OTC) (\$ per circuit)</b>
1 Gbps Gigawave	1	\$2,080	Standard: Waived
10 Gbps Gigawave	1	\$4,326	Standard: Waived
1 Gbps Gigawave with Path Diversity	1	\$2,283	Standard: Waived
10 Gbps Gigawave with Path Diversity	1	\$4,545	Standard: Waived
10 Gbps Gigawave DC-to-DC	1	\$2,454	Standard: Waived
10 Gbps Enhanced Gigawave with Path Diversity	1	\$6,132	Standard: Waived

Table B – Ethernet Line Point-to-Multipoint (PTMP)

<b>Services</b>	<b>Contract Term (Years)</b>	<b>MRC (\$ per circuit)</b>	<b>OTC (\$ per circuit)</b>
10 Mbps Ethernet Line PTMP (Tail-End)	1	\$207	Standard: Waived
20 Mbps Ethernet Line PTMP (Tail-End)	1	\$256	Standard: Waived
30 Mbps Ethernet Line PTMP (Tail-End)	1	\$309	Standard: Waived
40 Mbps Ethernet Line PTMP (Tail-End)	1	\$313	Standard: Waived

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50 Mbps Ethernet Line PTMP (Tail-End)	1	\$324	Standard: Waived
60 Mbps Ethernet Line PTMP (Tail-End)	1	\$393	Standard: Waived
100 Mbps Ethernet Line PTMP (Tail-End)	1	\$419	Standard: Waived
200 Mbps Ethernet Line PTMP (Tail-End)	1	\$504	Standard: Waived
300 Mbps Ethernet Line PTMP (Tail-End)	1	\$589	Standard: Waived
400 Mbps Ethernet Line PTMP (Tail-End)	1	\$674	Standard: Waived
500 Mbps Ethernet Line PTMP (Tail-End)	1	\$759	Standard: Waived
1 Gbps Ethernet Line PTMP (Tail-End)	1	\$1,177	Standard: Waived
1 Gbps Ethernet Line PTMP (Head-End)	1	\$1,500	Standard: Waived
10 Gbps Ethernet Line PTMP (Head-End)	1	\$3,150	Standard: Waived

**Table C – MetroEthernet Point-to-Point (PTP) and Point-to-Multipoint (PTMP)**

<b>Services</b>	<b>Contract Term (Years)</b>	<b>MRC (\$ per circuit)</b>	<b>OTC (\$ per circuit)</b>
10 Mbps MetroEthernet PTP	1	\$953	Standard: Waived
1 Gbps MetroEthernet PTP	1	\$3,540	Standard: Waived
10 Mbps MetroEthernet PTP with Path Diversity	1	\$1,314	Standard: Waived
1 Gbps MetroEthernet PTP with Path Diversity	1	\$4,880	Standard: Waived
2 Mbps MetroEthernet PTMP (Tail-End)	1	\$307	Standard: Waived
10 Mbps MetroEthernet PTMP (Tail-End)	1	\$595	Standard: Waived
20 Mbps MetroEthernet PTMP (Tail-End)	1	\$655	Standard: Waived
40 Mbps MetroEthernet PTMP (Tail-End)	1	\$722	Standard: Waived

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50 Mbps MetroEthernet PTMP (Tail-End)	1	\$753	Standard: Waived
100 Mbps MetroEthernet PTMP (Tail-End)	1	\$1,123	Standard: Waived
200 Mbps MetroEthernet PTMP (Tail-End)	1	\$1,359	Standard: Waived
300 Mbps MetroEthernet PTMP (Tail-End)	1	\$1,541	Standard: Waived
600 Mbps MetroEthernet PTMP (Tail-End)	1	\$1,780	Standard: Waived
<b>(With effect from 10 May 2024)</b> 1,000 Mbps MetroEthernet PTMP (Tail-End)	1	\$2,171	Standard: Waived
10 Mbps MetroEthernet PTMP (Tail-End) with Path Diversity	1	\$910	Standard: Waived
20 Mbps MetroEthernet PTMP (Tail-End) with Path Diversity	1	\$1,016	Standard: Waived
50 Mbps MetroEthernet PTMP (Tail-End) with Path Diversity	1	\$1,166	Standard: Waived
100 Mbps MetroEthernet PTMP (Tail-End) with Path Diversity	1	\$1,739	Standard: Waived
200 Mbps MetroEthernet PTMP (Tail-End) with Path Diversity	1	\$2,106	Standard: Waived
300 Mbps MetroEthernet PTMP (Tail-End) with Path Diversity	1	\$2,388	Standard: Waived
600 Mbps MetroEthernet PTMP (Tail-End) with Path Diversity	1	\$2,757	Standard: Waived
<b>(With effect from 10 May 2024)</b> 1,000 Mbps MetroEthernet PTMP (Tail-End) with Path Diversity	1	\$3,363	Standard: Waived

The customised tariffs in Tables A - C of the Customised Scheme will be applicable to all renewed and upgraded services subscribed under the Customised Scheme.

Table D – Multiple VLAN

<b>Services</b>	<b>Contract Term</b>	<b>MRC (\$ per circuit)</b>	<b>OTC (\$ per circuit)</b>
Multiple VLAN (Q-in-Q tag)	minimum 1 month	Waived	Waived

The customised tariffs in Table D of the Customised Scheme will be applicable to all new, renewed and upgraded MetroEthernet services subscribed under customised scheme(s), list prices and/or promotion(s).

**Key Terms and Conditions:**

1. The contract term of the Customised Scheme is two (2) years.
2. The contract term of the services subscribed under the Customised Scheme is as specified in the pricing table.
3. The service(s) subscribed under the Customised Scheme are subject to resource availability.
4. The customer shall not resell the services subscribed under the Customised Scheme “as is”, or as a standalone product, but may bundle the services offered under the Customised Scheme as part of its own network services.
5. Circuits subscribed under the Customised Scheme will continue at the customised prices after expiry of the circuit contract term.
6. No other discounts including, but not limited to, term and volume discounts, are applicable to the services subscribed under the Customised Scheme.
7. All other standard prices, terms and conditions of the Singtel Gigawave, MetroEthernet and Ethernet Line services shall remain applicable.

**Suspension and Termination Provisions:**

If the customer terminates the services subscribed under the Customised Scheme during the contract term of the services, the customer shall be liable for a premature termination charge (PTC) of 100% of the remaining contract term.

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**Eligibility:**

The Customised Scheme will be available to all similarly situated customers who satisfy the following criteria:

- a) currently has a minimum revenue spend of \$7 million on Singtel services in the last 12 months prior to the start date of the customer's agreement;
- b) is a duly licenced Facilities Based Operator (**FBO**) or Services-Based Operator (**SBO**) in Singapore; and
- c) accepts the terms and conditions of the Customised Scheme in its entirety.