Effective Date: 17 May 2024

Name of Service: Singtel SIP Trunking Service. *For additional details, refer to www.singtel.com*

Description: Customised SIP Trunking service scheme (**Customised Scheme**)

Prices (including discounts):

Service	Minimum Quantity	Contract Term	Monthly Recurring Charge (MRC) ($ per trunk)	One Time Charge (OTC) ($ per trunk)
SIP Trunking Over Cloud Connect (300 concurrrent calls per trunk access)	1 trunk	1 year	$2,900	Standard: Waived
		2 years	$2,610	Standard: Waived
		3 years	$2,465	Standard: Waived

The customised tariffs will be applicable to all new, renewed and upgraded SIP Trunking services subscribed under the Customised Scheme.

Key Terms and Conditions:

1. The contract term for the Customised Scheme is two (2) years.
2. The contract term for the services subscribed under the Customised Scheme is as stated in the pricing table.
3. The customer shall subscribe to the minimum quantity as stated in the pricing table under the Customised Scheme.
4. The service(s) subscribed under the Customised Scheme are subject to resource availability.
5. The customer shall not resell the services subscribed under the Customised Scheme.
6. Services subscribed under the Customised Scheme will continue at the customised prices after the expiry of the service contract term.
7. No other discounts including, but not limited to, term and volume discounts, are applicable to the services subscribed under the Customised Scheme.
8. All other standard prices, terms and conditions of the Singtel SIP Trunking service shall remain applicable.

Suspension and Termination Provisions:

If the customer terminates the services subscribed under the Customised Scheme during the contract term of the services, the customer shall be liable for a premature termination charge (**PTC**) of 100% of the remaining contract term.

For details, refer to www.singtel.com

Eligibility:

The Customised Scheme is available to all similarly situated customers who accept the terms and conditions of the Customised Scheme in its entirety.