**Effective Date:** 26 April 2024

Name of Service: Singtel BizVoice Service. For additional details, refer to

www.singtel.com

Description: Customised BizVoice service scheme (Customised

Scheme)

## **Prices (including discounts):**

Service Description	Contract Term	Minimum Quantity (lines)	Monthly Recurring Charge (MRC) (\$ per line)	One Time Charge (OTC) (\$ per line)
BizVoice Starter Plan	Minimum of 12 months	100	\$15.50	Waived
BizVoice UC Standalone	Minimum of 12 months	100	\$12	Waived
Starter Plan VAS Pack 3	Minimum of 3 months	N.A.	Waived	Waived
Voicemail		N.A.	Waived	Waived
BizVoice UC Add-on		N.A.	Waived	Waived

The customised tariffs will be applicable to all new and renewed BizVoice services subscribed under the Customised Scheme.

## **Key Terms and Conditions:**

- 1. The contract term of the Customised Scheme is a minimum of 10 months.
- 2. The contract term of the services subscribed under the Customised Scheme is as specified in the pricing table.
- 3. The customer shall subscribe to the minimum quantities as stated in the pricing table above.
- 4. The services subscribed under the Customised Scheme are subject to resource availability.
- 5. The customer shall not resell the services subscribed under the Customised Scheme.
- 6. Services subscribed under the Customised Scheme will continue at the customised prices after the expiry of the service contract term.

- 7. No other discounts including, but not limited to, term and volume discounts, are applicable to the services subscribed under the Customised Scheme.
- 8. All other standard prices, terms and conditions of the Singtel BizVoice service shall remain applicable.

## **Suspension and Termination Provisions:**

If the customer terminates the service(s) subscribed under the Customised Scheme during the contract term of the services, the customer shall be liable for a premature termination charge (**PTC**) of 100% of the remaining contract term.

For the avoidance of doubt, where a BizVoice line is terminated, any VAS or VAS Pack associated with the line will also be terminated and the customer will be liable for any applicable PTC.

For details, refer to www.singtel.com

## **Eligibility:**

The Customised Scheme is offered to all similarly situated customers who accept the terms and conditions of the Customised Scheme in its entirety.