

As of 20 April 2024

Effective Date: 20 April 2024

Name of Service: Singtel ISDN and Meg@POP Service. *For additional details, refer to www.singtel.com*

Description: Customised ISDN and Meg@POP service scheme
(Customised Scheme)

Prices (including discounts):

Service	Contract Term	Minimum Quantity	Monthly Recurring Charge (MRC) (\$ per unit)	One Time Charge (OTC) (\$ per unit)
20 Mbps Meg@POP eLite with Microtik router	Minimum of 24 months	75 circuits	\$90 per circuit*	Standard: Waived
40 GB Meg@POP mLink Data Pool	Minimum of 24 months	1 pool	\$650 per pool^	Waived
SIM card (all speeds)	Minimum of 24 months	75 SIM cards	\$4 per SIM card	Waived
ISDN30	Minimum of 24 months	2 circuits	\$300 per circuit	Waived (all zones)
Direct Dial In (DDI) Number	Minimum of 3 months	15 numbers	\$10 per number	Waived
Multi-Line Hunting: Switch Rotate Switch Back	Minimum of 3 months	2 circuits	\$35 per circuit	Waived
Caller Number Display	Minimum of 3 months		Waived	Waived
200 Mbps Meg@POP IPVPN EthernetLink	Minimum of 24 months	2 circuits	\$1,000 per circuit	Standard: Waived
200 Mbps Meg@POP IPVPN EthernetLink Auto Backup with Exchange Diversity	Minimum of 24 months		\$930 per circuit	Standard: Waived

* Includes installation and maintenance charges for the router

^ For the Meg@POP mLink Data Pool service, excess data charges will be charged at \$0.0014 per 100KB (in blocks of 100KB) with a data charge cap of \$300 per month.

The customised tariffs will be applicable to all new, renewed and/or upgraded ISDN and Meg@POP services subscribed under the Customised Scheme.

Key Terms and Conditions:

1. The contract term of the Customised Scheme is 24 months.
2. The contract term of the services subscribed under the Customised Scheme is as per the pricing tables above.
3. The customer shall subscribe to the minimum quantities as stated in the pricing tables above.
4. Services subscribed by the customer and its related companies can be combined to meet the minimum volume required.
5. The customer shall be eligible for a waiver of relocation OTC for up to any five (5) Meg@POP eLite circuits (subscribed under customised schemes, promotions or list prices) during the Customised Scheme contract term.
6. The services subscribed under the Customised Scheme are subject to resource availability.
7. The router bundled under the Customised Scheme is subject to stock availability. Singtel reserves the right to replace the router with another model of similar or higher value. The Customised Scheme includes other charges such as installation and maintenance charges for the router.
8. In the event the router activation date is delayed due to stock availability, the service commencement date will be based on the circuit activation date.
9. The customer shall not resell the services subscribed under the Customised Scheme.
10. Services subscribed under the Customised Scheme will continue at the customised prices after the expiry of the service contract term.
11. No other discounts including, but not limited to, term and volume discounts, are applicable to the services subscribed under the Customised Scheme.
12. All other standard prices, terms and conditions of the Singtel ISDN and Meg@POP services shall remain applicable.

Suspension and Termination Provisions:

If the customer terminates the service(s) subscribed under the Customised Scheme during the contract term of the service(s), the customer shall be liable for a premature termination charge of 100% of the remaining contract term.

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Eligibility:

The Customised Scheme is offered to all similarly situated customers and their related companies who accept the terms and conditions of the Customised Scheme in its entirety.