

As of 22 April 2024

Effective Date: 22 April 2024

Name of Service: Singtel Gigawave Service. For more information refer to www.singtel.com.

Description: Customised Gigawave Service Scheme (**Customised Scheme**)

Prices (including discounts):

| Service | Minimum Quantity (circuit) | Contract Term | Monthly Recurring Charge (MRC) (\$ per circuit) | One Time Charge (OTC) (\$ per circuit) |
|--|-----------------------------------|----------------------|--|---|
| 10 Gbps International Gateway Access (IGA) Gigawave | 3 | 1 year | \$4,420 | Waived (standard) \$2,000 (express) |
| | | 2 years | \$4,200 | |
| | | 3 years | \$3,990 | |

The customised tariffs will be applicable to all new, renewed and upgraded Gigawave services subscribed under the Customised Scheme.

Key Terms and Conditions:

1. The contract term of the Customised Scheme is two (2) years.
2. The contract term of the services subscribed under the Customised Scheme is as specified in the pricing table.
3. The customer shall subscribe to the minimum quantity circuits as specified under the Customised Scheme.
4. Circuits subscribed by the customer and its subsidiaries may be combined to meet the minimum quantity required under the Customised Scheme.
5. The services offered under the Customised Scheme are subject to resource availability.
6. The customer shall not resell the services subscribed under the Customised Scheme.
7. Services subscribed under the Customised Scheme will continue at customised prices after the expiry of the service contract term.

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8. No other discounts including, but not limited to, term and volume discounts, are applicable to the services subscribed under the Customised Scheme.
9. All other standard prices, terms and conditions of the Singtel Gigawave service shall remain applicable.

Suspension and Termination Provisions:

If the customer terminates the service(s) subscribed under the Customised Scheme during the contract term of the service(s), the customer shall be liable for a Premature Termination Charge (**PTC**) of 100% of the remaining contract term.

For details, refer to www.singtel.com

Eligibility:

The Customised Scheme is offered to all similarly situated customers and their subsidiaries who satisfy the following criteria:

- a. has a minimum revenue spend of \$10 million on Singtel Group services in the last 12 months prior to the start of the customer's agreement; and
- b. accepts the terms and conditions of the Customised Scheme in its entirety.